

|                                                                                                   |                                                                                                      |                                                  |
|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| <br>सत्यमेव जयते | राजस्थान राजपत्र<br>विशेषांक                                                                         | <b>RAJASTHAN GAZETTE</b><br><b>Extraordinary</b> |
|                                                                                                   | साधिकार प्रकाशित                                                                                     | <i>Published by Authority</i>                    |
|                                                                                                   | ज्येष्ठ 20, बुधवार, शाके 1942-जून 10, 2020<br><i>Jyaistha 20, Wednesday, Saka 1942-June 10, 2020</i> |                                                  |

भाग 6 (क)  
नगरपालिकाओं संबंधी विज्ञप्तियां आदि।

स्वायत्त शासन विभाग, राजस्थान, जयपुर।

आदेश

जयपुर मई 21, 2020

संख्या प.15(च)/एफएफसी/डीएलबी/20/414:-14वें वित्त आयोग की जनरल परफोर्मेंन्स ग्रांट के संबंध में प्रस्तुत की गई बाध्यकारी सिफारिश 9.75 के अनुसरण में राज्य की समस्त नगर पालिकाओं द्वारा मूलभूत सेवाओं के लिये सेवास्तरीय बेंचमार्कों का निर्धारण करना एवं उनको प्रकाशित करना अनिवार्य किया गया है।

उपरोक्तानुसार राज्य में स्थित 193 नगरीय निकायों द्वारा ठोस कचरा प्रबन्धन, स्ट्रोम वाटर ड्रेनेज एवं सीवरेज एवं सेनीटेशन के संबंध में सर्विस लेवल बेंचमार्किंग वर्तमान स्थिति तथा वर्ष 2020-21 के लिये लक्ष्य निर्धारित किया गया है। इसी प्रकार राज्य में स्थित समस्त 193 नगरीय निकाय क्षेत्रों के लिये वाटर सप्लाई से संबंधित बेंचमार्कस (वर्तमान स्थिति एवं वर्ष 2020-21 लक्ष्य निर्धारण) का निर्धारण जनस्वास्थ्य अभियांत्रिकी विभाग द्वारा किया गया है।

अतः राज्य सरकार नगरपालिका अधिनियम, 2009 की धारा 45,46 एवं 337 के अन्तर्गत प्रदत्त शक्तियों का प्रयोग करते हुए उक्त सर्विस लेवल बेंचमार्क को एतद् द्वारा अधिसूचित करती है।

## 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.      | Email id.              |
|----------------------|-------|--------------------------------------------------------|------------------------------|-----------------------|------------------------|
| Alwar                | raj   | Fateh Singh Meena                                      | Townhall alwar 301001        | 0144-2701364, 2700730 | alwar.jaipur@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 79.00                                | 80.00           | 101                        | 110             | 60.00                                   | 60.60           | 18.00                       | 17.82           | 1.00                       | 1.00            | 100.00                    | 100.00          | 86.80                                          | 88.54           | 22.00                                  | 22.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 97.91               | 100             | 34.09                               | 40              | 18.86                                       | 23              | 66.18                                 | 70              | 100                         | 100             | 0                                               | 0               | 95.46                                          | 100             | 65.99                                        | 70              | 54.58                                      | 60              |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 60                                                          | 70              | 93.06                                             | 95              | 6.39                                           | 10              | 2.63                                      | 5               | 0                                                      | 0               | 96.04                                          | 100             | 0                                       | 2               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |
|                                 | 16.31                                    |  |  |  | 25              |  |  |  | 28                                   |  |  |  | 20              |  |  |  |  |
|                                 |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.              | Email id.                                                            |
|----------------------|-------|--------------------------------------------------------|------------------------------|-------------------------------|----------------------------------------------------------------------|
| Kherli               | raj   | Narsi Lal Meena                                        | NAGARPALIKA KHERLI<br>321606 | 01492-280444,<br>01492-281655 | <a href="mailto:kherli.jaipur@gmail.com">kherli.jaipur@gmail.com</a> |

#### Water Supply Indicators

|            | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
|------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Benchmarks | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|            | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|            | 72.00                                | 74.00           | 34                         | 50              | 15.00                                   | 15.15           | 19.00                       | 18.81           | 1.00                       | 1.00            | 100.00                    | 100.00          | 86.80                                          | 88.54           | 22.00                                  | 22.00           | 78.20                                                     | 73.60           |

#### Sewage Management (Sewerage and Sanitation)

|            | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
|------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
| Benchmarks | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|            | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|            | 82.90               | 85.00           | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 85.89                                          | 87.00           | 0                                            | 0               | 0                                          | 0               |

#### Solid Waste Management Indicators

|            | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |
|------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|
| Benchmarks | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |
|            | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |
|            | 99.39                                                       | 99.70           | 99.49                                             | 99.60           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.97                                          | 90.00           | 0                                       | 0               | 0                                       | 0               |

#### Storm Water Drainage Indicators

|            | Coverage of storm water drainage network |  |                 |  | Incidence of water logging/ flooding |  |                 |  |
|------------|------------------------------------------|--|-----------------|--|--------------------------------------|--|-----------------|--|
| Benchmarks | 100%                                     |  |                 |  | 0                                    |  |                 |  |
|            | Current 2019-20                          |  | Targets 2020-21 |  | Current 2019-20                      |  | Targets 2020-21 |  |
|            | 42.70                                    |  | 45.00           |  | 02                                   |  | 02              |  |

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|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|------------------------------------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Rajgarh (alwar)                             | raj                                  |                 | Abhay Kumar Meena                                           |                 |                                                   |                 | Nagar Palica Rajgarh                           |                 |                                           |                 | 01464-220041                                           |                 |                                                |                 | <a href="mailto:rajgarh.jaipur@gmail.com">rajgarh.jaipur@gmail.com</a> |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                                 |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                   |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 33                                                          | 50              | 25.00                                             | 25.25           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.80                                          | 88.54           | 18.00                                                                  | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                           |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                                                   |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                                                      | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                                |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                   |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 19.23                                          | 40              | 0                                         | 30              | 0.96                                                   | 5               | 100                                            | 100             | 0                                                                      | 25              | 0                                                        | 50              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                        |                 |                                                          |                 |
|                                             |                                      |                 | 29.03                                                       |                 |                                                   | 40              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                                                        |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code           | Phone & Fax nos. | Email id.                  |
|----------------------|-------|--------------------------------------------------------|----------------------------------------|------------------|----------------------------|
| Khairthal            | Raj.  | Mr. Mukesh Kumar Sharma                                | Nagarpalika Khairthal(Alwar)<br>301404 | 01460-222033     | khaerthal.jaipur@gmail.com |

**Water Supply Indicators**

|            | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
|------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Benchmarks | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|            | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|            | 78.00                                | 80.00           | 53                         | 60              | 70.00                                   | 70.70           | 25.00                       | 24.75           | 2.00                       | 2.00            | 100.00                    | 100.00          | 86.80                                          | 88.54           | 26.00                                  | 26.00           | 77.80                                                     | 73.20           |

**Sewage Management (Sewerage and Sanitation)**

|            | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
|------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
| Benchmarks | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|            | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|            | 99.03               | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

**Solid Waste Management Indicators**

|            | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |
|------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|
| Benchmarks | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |
|            | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |
|            | 91.72                                                       | 95              | 98.66                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |

**Storm Water Drainage Indicators**

|            | Coverage of storm water drainage network |  |                 |  | Incidence of water logging/ flooding |  |                 |  |
|------------|------------------------------------------|--|-----------------|--|--------------------------------------|--|-----------------|--|
| Benchmarks | 100%                                     |  |                 |  | 0                                    |  |                 |  |
|            | Current 2019-20                          |  | Targets 2020-21 |  | Current 2019-20                      |  | Targets 2020-21 |  |
|            | 9.41                                     |  | 10.00           |  | 0                                    |  | 0               |  |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.           | Email id.                                                            |
|----------------------|-------|--------------------------------------------------------|------------------------------|----------------------------|----------------------------------------------------------------------|
| Tijara (alwar)       | raj   | Ram Kishor Goyal                                       | Near police station tijara   | 01469-262032<br>9887885173 | <a href="mailto:tijara.jaipur@gmail.com">tijara.jaipur@gmail.com</a> |

**Water Supply Indicators**

|            | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
|------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Benchmarks | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|            | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|            | 78.00                                | 80.00           | 60                         | 70              | 70.00                                   | 70.70           | 25.00                       | 24.75           | 2.50                       | 2.50            | 100.00                    | 100.00          | 86.80                                          | 88.54           | 22.00                                  | 22.00           | 77.80                                                    | 73.20           |

**Sewage Management (Sewerage and Sanitation)**

|            | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
|------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
| Benchmarks | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|            | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|            | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 91.11                                          | 96.5            | 0                                            | 0               | 0                                          | 0               |

**Solid Waste Management Indicators**

|            | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |
|------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|
| Benchmarks | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |
|            | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |
|            | 88.37                                                       | 100             | 84.78                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.75                                          | 100             | 0                                       | 0               | 0                                       | 0               |

**Storm Water Drainage Indicators**

|            | Coverage of storm water drainage network |  |                 |  | Incidence of water logging/ flooding |  |                 |  |
|------------|------------------------------------------|--|-----------------|--|--------------------------------------|--|-----------------|--|
| Benchmarks | 100%                                     |  |                 |  | 0                                    |  |                 |  |
|            | Current 2019-20                          |  | Targets 2020-21 |  | Current 2019-20                      |  | Targets 2020-21 |  |
|            | 74.68                                    |  | 75              |  | 0                                    |  | 0               |  |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        | State                                                       |                 | Name of the Municipal Commissioner / Executive Officer |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                                |                 |                                                |                 | Email id.                                                            |                 |                                                          |                 |
|---------------------------------------------|-------------------------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Behror                                      | raj                                                         |                 | Manisha Yadav                                          |                 |                                                |                 | New bus stand behror                      |                 |                                                        |                 | 01494-220090                                    |                 |                                                |                 | <a href="mailto:behror.jaipur@gmail.com">behror.jaipur@gmail.com</a> |                 |                                                          |                 |
| Water Supply Indicators                     |                                                             |                 |                                                        |                 |                                                |                 |                                           |                 |                                                        |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
|                                             | Coverage of water supply Connections                        |                 | Per capita supply of water                             |                 | Extent of metering of water connections        |                 | Extent of non revenue water               |                 | Continuity of water supply                             |                 | Quality of water supplied                       |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                               |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                                        |                 | 135 lpcd                                               |                 | 100%                                           |                 | 20%                                       |                 | 24 hours                                               |                 | 100%                                            |                 | 80%                                            |                 | 100%                                                                 |                 | 90%                                                      |                 |
|                                             | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 78.00                                                       | 80.00           | 65                                                     | 70              | 50.00                                          | 50.50           | 25.00                                     | 24.75           | 1.50                                                   | 1.50            | 100.00                                          | 100.00          | 86.80                                          | 88.54           | 18.00                                                                | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                                             |                 |                                                        |                 |                                                |                 |                                           |                 |                                                        |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
|                                             | Coverage of toilets                                         |                 | Coverage of sewage network services                    |                 | Collection efficiency of the sewage network    |                 | Adequacy of sewage treatment capacity     |                 | Quality of sewage treatment                            |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                         |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                                        |                 | 100%                                                   |                 | 100%                                           |                 | 100%                                      |                 | 100%                                                   |                 | 20%                                             |                 | 80%                                            |                 | 100%                                                                 |                 | 90%                                                      |                 |
|                                             | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                                         | 100             | 0                                                      | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                               | 0               | 93.05                                          | 100             | 0                                                                    | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                                             |                 |                                                        |                 |                                                |                 |                                           |                 |                                                        |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
|                                             | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste      |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints  |                 | Extent of cost recovery in SWM services        |                 | Efficiency in collection of SWM charges                              |                 |                                                          |                 |
| Benchmarks                                  | 100%                                                        |                 | 100%                                                   |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                             |                 | 100%                                           |                 | 90%                                                                  |                 |                                                          |                 |
|                                             | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 78.73                                                       | 100             | 99.76                                                  | 100             | 38.69                                          | 100             | 0                                         | 0               | 20.16                                                  | 30              | 83.33                                           | 100             | 14.14                                          | 15              | 0                                                                    | 0               |                                                          |                 |
| Storm Water Drainage Indicators             |                                                             |                 |                                                        |                 |                                                |                 |                                           |                 |                                                        |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
|                                             | Coverage of storm water drainage network                    |                 |                                                        |                 |                                                |                 |                                           |                 | Incidence of water logging/ flooding                   |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
| Benchmarks                                  | 100%                                                        |                 |                                                        |                 |                                                |                 |                                           |                 | 0                                                      |                 |                                                 |                 |                                                |                 |                                                                      |                 |                                                          |                 |
|                                             | Current 2019-20                                             |                 |                                                        |                 | Targets 2020-21                                |                 |                                           |                 | Current 2019-20                                        |                 |                                                 |                 | Targets 2020-21                                |                 |                                                                      |                 |                                                          |                 |
|                                             | 23.97                                                       |                 |                                                        |                 | 30                                             |                 |                                           |                 | 0                                                      |                 |                                                 |                 | 0                                              |                 |                                                                      |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                                    |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                                        |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|-----------------------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bhiwadi (alwar)                             |                                      | raj             | Dhrampal Jat                                                |                 |                                                   |                 | U.I.T. Sector 1 bhiwadi<br>Municipal Council Bhiwadi,<br>301019 |                 |                                           |                 | 01493-204027<br>09460875765                            |                 |                                                |                 | <a href="mailto:bhiwadi.nagarpalika@gmail.com">bhiwadi.nagarpalika@gmail.com</a> |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                                 |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                                     |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                                           |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                                             |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                             |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                                 | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 135                                                         | 135             | 60.00                                             | 60.60           | 22.00                                                           | 21.78           | 1.00                                      | 1.00            | 70.00                                                  | 78.00           | 86.80                                          | 88.54           | 33.00                                                                            | 33.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                                 |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity                           |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                                     |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                                            |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                                                             |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                                 | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 30.75                                                       | 100             | 98.29                                             | 100             | 80.12                                                           | 100             | 0                                         | 25              | 36.95                                                  | 60              | 84.73                                          | 100             | 0                                                                                | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                                 |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste                  |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                                          |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                                            |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                             |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                                 | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 30.80                                                       | 50              | 96.14                                             | 100             | 13.27                                                           | 100             | 13.27                                     | 20              | 0                                                      | 50              | 77.64                                          | 80              | 0.99                                                                             | 25              | 0                                                        | 25              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                                 |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                                 |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                                 |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                                 |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | 22.22                                                       |                 |                                                   | 50              |                                                                 |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                                                                  |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                                         |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| <u>Bharatpur</u>                            | <u>raj</u>                           |                 | <u>Mrs. Nilima Takshak</u>                                  |                 |                                                   |                 | <u>Mathuragate 321001</u>                      |                 |                                           |                 | <u>05644-222170</u>                                    |                 |                                                |                 | <u><a href="mailto:bharatpur.jaipur@gmail.com">bharatpur.jaipur@gmail.com</a></u> |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                                            |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                              |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                   | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 69.00                                | 71.00           | 161                                                         | 161             | 65.00                                             | 65.65           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 85.00                                                  | 85.00           | 87.00                                          | 88.74           | 18.00                                                                             | 20.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                                      |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                                                              |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                   | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 96.20                                | 96.30           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.46                                          | 97.00           | 0                                                                                 | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                                           |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                              |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                                   | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 91.05                                                       | 92.00           | 93.00                                             | 94.0            | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.57                                          | 99.60           | 0                                                                                 | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                                   |                 |                                                           |                 |
|                                             |                                      |                 | 44.36                                                       |                 |                                                   | 45              |                                                |                 | 15                                        |                 |                                                        | 14              |                                                |                 |                                                                                   |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 |                                              |                 | Email id.                                                                      |                 |  |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------------------------------------------|-----------------|--|--|
| Bayana                                      | raj                                  |                 | Jitendra Kumar garg                                         |                 |                                                   |                 |                                                |                 | Municipal board bayana 321401             |                 |                                                        |                 | 05648-223221                                   |                 |                                              |                 | <a href="mailto:bayana.nagarpalika@gmail.com">bayana.nagarpalika@gmail.com</a> |                 |  |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges                      |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                                            |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                                                | Targets 2020-21 |  |  |
|                                             | 60.00                                | 63.00           | 68                                                          | 70              | 42.00                                             | 42.42           | 28.00                                          | 27.72           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 78.00                                                                          | 73.20           |  |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                                     |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                                            |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                                                | Targets 2020-21 |  |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                                              | 0               |  |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                                        |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                                            |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                                                | Targets 2020-21 |  |  |
|                                             |                                      |                 | 99.85                                                       | 100             | 99.66                                             | 99.95           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                                              | 0               |  |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                                                |                 |  |  |
|                                             |                                      |                 | 39.94                                                       |                 |                                                   | 48.50           |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                                                |                 |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                        |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|------------------------------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Deeg                                        | Raj                                  |                 | Manish Sharma                                               |                 |                                                   |                 | 321203                                         |                 |                                           |                 | 05641-220027                                           |                 |                                                |                 | <a href="mailto:deeg.jaipur@gmail.com">deeg.jaipur@gmail.com</a> |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                           |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 59.00                                | 61.00           | 44                                                          | 60              | 20.00                                             | 20.20           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 45.00                                                  | 60.00           | 87.00                                          | 88.74           | 18.00                                                            | 20.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                     |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 94.89                                | 97.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                                                | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                          |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 72.57                                                       | 75.00           | 97.92                                             | 99.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 88.00                                          | 94.00           | 0                                                                | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                  |                 |                                                           |                 |
|                                             |                                      |                 | 64.36                                                       |                 |                                                   | 69.00           |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                                                  |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                            |                 |                                                           |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|--|
| Nadbai                                      |                                      | raj             | Karan Singh                                                 |                 |                                                   |                 | Nagar Palika nadbai (bharatpur)                |                 |                                           |                 | 05643-276696                                           |                 |                                                |                 | <a href="mailto:nadbai.jaipur@yahoo.com">nadbai.jaipur@yahoo.com</a> |                 |                                                           |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                               |                 | Efficiency in collection of water supply- related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                                                      | 100%            |                                                           | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 65.00                                | 67.00           | 60                                                          | 70              | 45.00                                             | 45.45           | 29.00                                          | 28.71           | 1.50                                      | 1.50            | 65.00                                                  | 75.00           | 87.00                                          | 88.74           | 15.00                                                                | 19.00           | 78.00                                                     | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                         |                 | Efficiency in collection of sewage charges                |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                                                      | 100%            |                                                           | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 99.72                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                                                    | 0               | 0                                                         | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                              |                 | Efficiency in collection of SWM charges                   |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                 |                 | 90%                                                       |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                      | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                                                    | 0               | 0                                                         | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                      |                 |                                                           |                 |  |
|                                             |                                      |                 | 95.23                                                       |                 |                                                   | 98              |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                                                      |                 |                                                           |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                | Postal address with PIN code |                                           |                 |                                                        | Phone & Fax nos. |                                                 |                 |                                                | Email id.               |                                              |                 |                                                          |                 |
|---------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|------------------|-------------------------------------------------|-----------------|------------------------------------------------|-------------------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kaman                                       | raj                                                         | Shyambihari Goyal                                      |                                                   |                 |                                                | Nagar Palika Kaman           |                                           |                 |                                                        | 05640--250008    |                                                 |                 |                                                | kaman .jaipur@gmail.com |                                              |                 |                                                          |                 |
| Water Supply Indicators                     |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                              | Extent of non revenue water               |                 | Continuity of water supply                             |                  | Quality of water supplied                       |                 | Efficiency in redressal of customer complaints |                         | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                              | 20%                                       |                 | 24 hours                                               |                  | 100%                                            |                 | 80%                                            |                         | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                                       | 81.00                                                  | 55                                                | 60              | 20.00                                          | 20.20                        | 18.00                                     | 17.82           | 1.00                                                   | 1.00             | 65.00                                           | 75.00           | 87.00                                          | 88.74                   | 20.00                                        | 22.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                              | Adequacy of sewage treatment capacity     |                 | Quality of sewage treatment                            |                  | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                         | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 100%                                      |                 | 100%                                                   |                  | 20%                                             |                 | 80%                                            |                         | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                                         | 100                                                    | 0                                                 | 20              | 0                                              | 20                           | 0                                         | 20              | 0                                                      | 15               | 0                                               | 15              | 96.87                                          | 100                     | 0                                            | 20              | 0                                                        | 15              |
| Solid Waste Management Indicators           |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
|                                             | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                              | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints  |                 | Extent of cost recovery in SWM services        |                         | Efficiency in collection of SWM charges      |                 |                                                          |                 |
| Benchmarks                                  | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 80%                                       |                 | 100%                                                   |                  | 80%                                             |                 | 100%                                           |                         | 90%                                          |                 |                                                          |                 |
|                                             | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                                         | 100                                                    | 100                                               | 100             | 0                                              | 40                           | 0                                         | 30              | 0                                                      | 30               | 96.92                                           | 100             | 0                                              | 30                      | 0                                            | 30              |                                                          |                 |
| Storm Water Drainage Indicators             |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
|                                             | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                              |                                           |                 | Incidence of water logging/ flooding                   |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
| Benchmarks                                  | 100%                                                        |                                                        |                                                   |                 |                                                |                              |                                           |                 | 0                                                      |                  |                                                 |                 |                                                |                         |                                              |                 |                                                          |                 |
|                                             | Current 2019-20                                             |                                                        |                                                   |                 | Targets 2020-21                                |                              |                                           |                 | Current 2019-20                                        |                  |                                                 |                 | Targets 2020-21                                |                         |                                              |                 |                                                          |                 |
|                                             | 53.92                                                       |                                                        |                                                   |                 | 70                                             |                              |                                           |                 | 0                                                      |                  |                                                 |                 | 0                                              |                         |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                                      |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                        |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|--------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|------------------------------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Weir                                        |                                      | Raj             | Yogesh Kumar Pippal                                         |                 |                                                   |                 | Municipal Board Weir<br>321408                 |                                      |                                           |                 | 05463-272237                                           |                 |                                                |                 | <a href="mailto:bair.jaipur@gmail.com">bair.jaipur@gmail.com</a> |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                      | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                           |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                      | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 59.00                                | 62.00           | 68                                                          | 70              | 33.00                                             | 33.33           | 27.00                                          | 26.73                                | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 15.00                                                            | 19.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                     |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 87.50                                | 89.15           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 91.86                                          | 93.51           | 0                                                                | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                          |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                             |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                  | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 95.15                                                       | 100             | 93.22                                             | 95.97           | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                                                | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                | Incidence of water logging/ flooding |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                | 0                                    |                                           |                 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 | Targets 2020-21                                   |                 |                                                | Current 2019-20                      |                                           | Targets 2020-21 |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |
|                                             |                                      |                 | 20                                                          |                 | 37                                                |                 |                                                | 0                                    |                                           | 0               |                                                        |                 |                                                |                 |                                                                  |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Kumher                                      |                                      | raj             | Shree Shashikant Sharma                                     |                 |                                                   |                 | Nagar palika kumher<br>321201                  |                 |                                           |                 | 05644-240540                                           |                 |                                                |                 | kumher.jaipur@gmail.com                      |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 52.00                                | 55.00           | 63                                                          | 70              | 20.00                                             | 20.20           | 26.00                                          | 25.74           | 1.00                                      | 1.00            | 45.00                                                  | 60.00           | 87.00                                          | 88.74           | 15.00                                        | 19.00           | 78.00                                                    | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.85                                          | 100             | 0                                            | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 96.96                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.27                                          | 100             | 0                                            | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | 84.61                                                       |                 |                                                   | 90              |                                                |                 | 4                                         |                 |                                                        | 4               |                                                |                 |                                              |                 |                                                          |                 |  |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                                                |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|--------------------------------------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Bhusawar                                    |                                      | Raj             | Sorabh Kumar Jindal                                         |                 |                                                   |                 | Nagarpalika, Bhusawar Dist. Bhartpur- 321406   |                 |                                           |                 | 05643-270867                                           |                 |                                                |                 | <a href="mailto:bhusawar.jaipur@gmail.com">bhusawar.jaipur@gmail.com</a> |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services                                   |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                                                          | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                          | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 57.00                                | 60.00           | 68                                                          | 70              | 33.00                                             | 33.33           | 26.00                                          | 25.74           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 18.00                                                                    | 20.00           | 78.00                                                    | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management                             |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                                                          | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                          | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.5                                           | 95              | 0                                                                        | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services                                  |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                                                     |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                                          | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.84                                          | 98.30           | 0                                                                        | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                                                          |                 |                                                          |                 |  |
|                                             |                                      |                 | 24.00                                                       |                 |                                                   | 27.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                                                          |                 |                                                          |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                 |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|---------------------------|
| Nagar                | raj   | Narshi Lal Meena                                       | Nagar palika nagar<br>321205 | 056410-242062    | nagarulb.jaipur@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 59.00                                | 62.00           | 51                         | 60              | 20.00                                   | 20.20           | 18.00                       | 17.82           | 1.00                       | 1.00            | 20.00                     | 45.00           | 87.00                                          | 88.74           | 15.00                                  | 19.00           | 78.00                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 100                                            | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 99.09                                             | 99.5            | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 70.68                                    |  |  |  | 72              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.              |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|------------------------|
| Dausa                | raj   | Surendra Singh Meena                                   | Dausa 3033033                | 01427-220054     | dausa.jaipur@gmail.com |

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 67.00                                | 69.00           | 38                         | 50              | 20.00                                   | 20.20           | 17.00                       | 16.83           | 0.50                       | 0.50            | 70.00                     | 78.00           | 86.80                                          | 88.54           | 27.00                                  | 27.00           | 78.20                                                     | 73.60           |

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 96.77               | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 85.58                                          | 87.00           | 0                                            | 0               | 0                                          | 0               |

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 80.80                                                       | 85.00           | 98.90                                             | 99.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 82.15                                          | 85.00           | 0                                       | 0               | 0                                       | 50.00           |  |

| Storm Water Drainage Indicators75 |                                          |  |  |                 |  |  |                                      |  |  |                 |  |  |                 |  |  |                 |  |  |
|-----------------------------------|------------------------------------------|--|--|-----------------|--|--|--------------------------------------|--|--|-----------------|--|--|-----------------|--|--|-----------------|--|--|
|                                   | Coverage of storm water drainage network |  |  |                 |  |  | Incidence of water logging/ flooding |  |  |                 |  |  |                 |  |  |                 |  |  |
| Benchmarks                        | 100%                                     |  |  |                 |  |  | 0                                    |  |  |                 |  |  |                 |  |  |                 |  |  |
|                                   | Current 2019-20                          |  |  | Targets 2020-21 |  |  | Current 2019-20                      |  |  | Targets 2020-21 |  |  | Current 2019-20 |  |  | Targets 2020-21 |  |  |
|                                   | 14.06                                    |  |  | 15.00           |  |  | 0                                    |  |  | 0               |  |  |                 |  |  |                 |  |  |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bandikui                                    | raj                                  |                 | Banwari Lal Meena                                           |                 |                                                   |                 | Municipality of bandikui, baswa road 303313    |                 |                                           |                 | 01420-222052                                           |                 |                                                |                 | bandikui.jaipur@gmail.com                    |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 28                                                          | 50              | 68.00                                             | 68.68           | 18.00                                          | 17.82           | 0.75                                      | 0.75            | 70.00                                                  | 78.00           | 86.80                                          | 88.54           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 98.43                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.76                                          | 95              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 77.10                                                       | 80              | 92.66                                             | 100             | 0                                              | 80              | 81.66                                     | 85              | 0                                                      | 0               | 87.05                                          | 90              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 15.7                                                        |                 |                                                   | 22              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 |                                              |                 | Email id.                                                 |                 |  |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|--|--|
| Lalsot                                      | raj                                  |                 | Navratan Sharma                                             |                 |                                                   |                 |                                                |                 | Municipality board lalsot 303503          |                 |                                                        |                 | 01431-260714                                   |                 |                                              |                 | lalsot.jaipur@yahoo.com                                   |                 |  |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             | 73.00                                | 75.00           | 63                                                          | 80              | 32.00                                             | 32.32           | 17.00                                          | 16.83           | 1.00                                      | 1.00            | 93.00                                                  | 93.00           | 86.80                                          | 88.54           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |  |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.31                                          | 96.0            | 0                                            | 0               | 0                                                         | 0               |  |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |  |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | 17.41                                                       |                 |                                                   | 18.2            |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |  |  |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                                      |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|--------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Dholpur                                     | raj                                  |                 | Nagendra Singh                                              |                 |                                                   |                 | Commissioner mucipal council dholpur           |                                      |                                           |                 | 05642-220888                                           |                 |                                                |                 | dholpur.jaipur@gmail.com                     |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                      | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                      | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 69.00                                | 70.00           | 110                                                         | 120             | 80.00                                             | 80.80           | 25.00                                          | 24.75                                | 3.00                                      | 3.00            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 15.00                                        | 19.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 41.18                                                       | 45              | 83.08                                             | 90              | 22.05                                          | 90                                   | 100                                       | 100             | 45.45                                                  | 60              | 100                                            | 100             | 30.37                                        | 40              | 0                                                         | 30              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 77.85                                                       | 100             | 98.16                                             | 100             | 0                                              | 50                                   | 0                                         | 30              | 0                                                      | 30              | 100                                            | 100             | 0                                            | 10              | 0                                                         | 10              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                | Incidence of water logging/ flooding |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                | 0                                    |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 | Targets 2020-21                                   |                 | Current 2019-20                                |                                      | Targets 2020-21                           |                 | Current 2019-20                                        |                 | Targets 2020-21                                |                 | Current 2019-20                              |                 | Targets 2020-21                                           |                 |
|                                             |                                      |                 | 5.55                                                        |                 | 10                                                |                 | 20                                             |                                      | 10                                        |                 | Current 2019-20                                        |                 | Targets 2020-21                                |                 | Current 2019-20                              |                 | Targets 2020-21                                           |                 |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.             |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|-----------------------|
| Bari                 | raj   | Sh. Vijay Pratap Singh                                 | Np bari 328021               | 05647-274530     | bari.jaipur@yahoo.com |

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 55.00                                | 58.00           | 61                         | 85              | 70.00                                   | 70.70           | 28.00                       | 27.72           | 2.50                       | 2.50            | 80.00                     | 85.00           | 87.00                                          | 88.74           | 19.00                                  | 20.00           | 77.80                                                     | 73.20           |

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 97.07                                             | 100             | 44.15                                          | 80              | 44.21                                     | 80              | 9.81                                                   | 80              | 100                                            | 100             | 2                                       | 40              | 0                                       | 40              |  |  |

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 87.69                                    |  |  |  | 100             |  |  |  | 1                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                                           |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|-----------------------------------------------------|
| Rajakhera            | Raj.  | Rahul Mittal                                           | Rajakhera 328025             | 05642-233202     | rajakhera.jaipur@yahoo.com<br>lsg.cmo.rjk_rj@nic.in |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 55.00                                | 58.00           | 65                         | 76              | 70.00                                   | 70.70           | 28.00                       | 27.72           | 2.50                       | 2.50            | 55.00                     | 70.00           | 87.00                                          | 88.74           | 15.00                                  | 19.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 100                                            | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 99.12                                                       | 100             | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 24                                       |  |  |  | 50              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 |                                              |                 | Email id.                                                 |                 |  |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|--|--|
| Jaipur                                      |                                      | Raj.            | Mr.Vijay Pal Singh                                          |                 |                                                   |                 |                                                |                 | Lal Kothi, Tonk Road                      |                 |                                                        |                 | 0141-2742823                                   |                 |                                              |                 | ceo.jaipurmc@gmail.com                                    |                 |  |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             | 82.00                                | 84.00           | 133                                                         | 150             | 75.00                                             | 75.75           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 77.00                                                  | 82.00           | 87.00                                          | 88.74           | 73.00                                        | 73.00           | 79.10                                                     | 74.40           |  |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |  |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             | 93.00                                | 100.00          | 85.95                                                       | 90.00           | 88.85                                             | 90.00           | 88.85                                          | 90.00           | 100.00                                    | 100.00          | 15.49                                                  | 20.00           | 78.72                                          | 80.00           | 23.31                                        | 30              | 21.94                                                     | 30              |  |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |  |
|                                             |                                      |                 | 95.00                                                       | 100             | 99.96                                             | 100             | 55.00                                          | 100             | 54.40                                     | 60              | 0                                                      | 30              | 97.91                                          | 99              | 2.86                                         | 40              | 2.00                                                      | 40              |  |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |  |  |
|                                             |                                      |                 | 15.10                                                       |                 |                                                   | 16.50           |                                                |                 | 3                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code           | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|----------------------------------------|------------------|--------------------------|
| Sambhar lake         | raj   | Narpat Singh Rajpurohit                                | Municipal board sambhar lake<br>303604 | 01425228245      | sambhar_jaipur@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 75.00                                | 77.00           | 58                         | 65              | 20.00                                   | 20.20           | 20.00                       | 19.80           | 0.75                       | 0.75            | 100.00                    | 100.00          | 87.00                                          | 88.74           | 18.00                                  | 20.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 98.73                                          | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 99.05                                             | 100.00          | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.11                                          | 100.00          | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 20.40                                    |  |  |  | 22.00           |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                   | Phone & Fax nos.                          | Email id.                                              |                                                 |                                                |                                              |                                                           |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|----------------------------------------------|-----------------------------------------------------------|
| Chaksu                                             | raj                                                         | Brijesh Kumar Goyal                                    | Tonk road N.H. 12 chaksu 303901                | 01429-243637                              | chaksuulb.jaipur@gmail.com                             |                                                 |                                                |                                              |                                                           |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of water supply Connections                        | Per capita supply of water                             | Extent of metering of water connections        | Extent of non revenue water               | Continuity of water supply                             | Quality of water supplied                       | Efficiency in redressal of customer complaints | Cost recovery in water supply services       | Efficiency in collection of water supply- related charges |
| Benchmarks                                         | 100%                                                        | 135 lpcd                                               | 100%                                           | 20%                                       | 24 hours                                               | 100%                                            | 80%                                            | 100%                                         | 90%                                                       |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           | Current 2019-20<br>Targets 2020-21                        |
|                                                    | 81.00<br>82.00                                              | 67<br>70                                               | 20.00<br>20.20                                 | 19.00<br>18.81                            | 1.00<br>1.00                                           | 100.00<br>100.00                                | 87.00<br>88.74                                 | 31.00<br>31.00                               | 77.80<br>73.20                                            |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of toilets                                         | Coverage of sewage network services                    | Collection efficiency of the sewage network    | Adequacy of sewage treatment capacity     | Quality of sewage treatment                            | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges                |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 100%                                      | 100%                                                   | 20%                                             | 80%                                            | 100%                                         | 90%                                                       |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           | Current 2019-20<br>Targets 2020-21                        |
|                                                    | 100<br>100                                                  | 0<br>0                                                 | 0<br>0                                         | 0<br>0                                    | 0<br>0                                                 | 0<br>0                                          | 90.47<br>92                                    | 0<br>0                                       | 0<br>0                                                    |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste      | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints  | Extent of cost recovery in SWM services        | Efficiency in collection of SWM charges      |                                                           |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 80%                                       | 100%                                                   | 80%                                             | 100%                                           | 90%                                          |                                                           |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           |                                                           |
|                                                    | 80.71<br>90                                                 | 100<br>100                                             | 0<br>0                                         | 0<br>0                                    | 0<br>0                                                 | 95.45<br>97                                     | 0<br>0                                         | 0<br>0                                       |                                                           |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                |                                           | Incidence of water logging/ flooding                   |                                                 |                                                |                                              |                                                           |
| Benchmarks                                         | 100%                                                        |                                                        |                                                |                                           | 0                                                      |                                                 |                                                |                                              |                                                           |
|                                                    | Current 2019-20<br>Targets 2020-21                          |                                                        | Targets 2020-21                                |                                           | Current 2019-20<br>Targets 2020-21                     |                                                 | Targets 2020-21                                |                                              |                                                           |
|                                                    | 51.53<br>53                                                 |                                                        |                                                |                                           | 0<br>0                                                 |                                                 |                                                |                                              |                                                           |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code    | Phone & Fax nos. | Email id.                     |
|----------------------|-------|--------------------------------------------------------|---------------------------------|------------------|-------------------------------|
| Kotputli jaipur      | raj   | Sh.Vishal Yadav                                        | Municipal board kotputli 303108 | 01421-222010     | kotputliulbi.jaipur@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 79.00                                | 81.00           | 45                         | 60              | 52.00                                   | 52.52           | 20.00                       | 19.80           | 1.00                       | 1.00            | 100.00                    | 100.00          | 86.80                                          | 88.54           | 26.00                                  | 26.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 93.75                                                       | 95              | 97.62                                             | 99              | 30                                             | 35              | 6.50                                      | 7               | 0                                                      | 0               | 96.66                                          | 97              | 0                                       | 5               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |
|                                 | 15.88                                    |  |  |  | 18              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Chomu                                       | raj                                  |                 | Shubham Kr.Gupta                                            |                 |                                                   |                 | Municipal board, Chomu, 303702                 |                 |                                           |                 | 01423-220036                                           |                 |                                                |                 | chomu.jaipur@yahoo.com                       |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 80.02                                | 82              | 58                                                          | 65              | 63.77                                             | 65              | 18.18                                          | 17              | 0.63                                      | 0.65            | 100                                                    | 100             | 92.11                                          | 93              | 24.95                                        | 27              | 91.91                                                     | 90              |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.77                                             | 100             | 83.96                                          | 85              | 38.26                                     | 40              | 55.10                                                  | 58              | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 29.63                                                       |                 |                                                   | 32              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                   | Phone & Fax nos.                          | Email id.                                              |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|----------------------------------------------|-----------------------------------------------------------|-------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Phulera                                            | raj                                                         | Chagan Lal Yedav                                       | Nagar Palika Phulera                           | 01425-244024                              | fulera.jaipur@yahoo.com                                |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Coverage of water supply Connections                        | Per capita supply of water                             | Extent of metering of water connections        | Extent of non revenue water               | Continuity of water supply                             | Quality of water supplied                       | Efficiency in redressal of customer complaints | Cost recovery in water supply services       | Efficiency in collection of water supply- related charges |                         |                          |                          |                          |                          |                          |                          |                          |                          |
| Benchmarks                                         | 100%                                                        | 135 lpcd                                               | 100%                                           | 20%                                       | 24 hours                                               | 100%                                            | 80%                                            | 100%                                         | 90%                                                       |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Current 2019-20<br>69.00                                    | Targets 2020-21<br>72.00                               | Current 2019-20<br>55                          | Targets 2020-21<br>60                     | Current 2019-20<br>22.00                               | Targets 2020-21<br>22.22                        | Current 2019-20<br>19.00                       | Targets 2020-21<br>18.81                     | Current 2019-20<br>0.75                                   | Targets 2020-21<br>0.75 | Current 2019-20<br>70.00 | Targets 2020-21<br>80.00 | Current 2019-20<br>87.00 | Targets 2020-21<br>88.74 | Current 2019-20<br>18.00 | Targets 2020-21<br>20.00 | Current 2019-20<br>77.80 | Targets 2020-21<br>73.20 |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Coverage of toilets                                         | Coverage of sewage network services                    | Collection efficiency of the sewage network    | Adequacy of sewage treatment capacity     | Quality of sewage treatment                            | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges                |                         |                          |                          |                          |                          |                          |                          |                          |                          |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 100%                                      | 100%                                                   | 20%                                             | 80%                                            | 100%                                         | 90%                                                       |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Current 2019-20<br>100                                      | Targets 2020-21<br>100                                 | Current 2019-20<br>0                           | Targets 2020-21<br>0                      | Current 2019-20<br>0                                   | Targets 2020-21<br>0                            | Current 2019-20<br>0                           | Targets 2020-21<br>0                         | Current 2019-20<br>98.18                                  | Targets 2020-21<br>100  | Current 2019-20<br>0     | Targets 2020-21<br>0     | Current 2019-20<br>0     | Targets 2020-21<br>0     | Current 2019-20<br>0     | Targets 2020-21<br>0     |                          |                          |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste      | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints  | Extent of cost recovery in SWM services        | Efficiency in collection of SWM charges      |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 80%                                       | 100%                                                   | 80%                                             | 100%                                           | 90%                                          |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Current 2019-20<br>97.90                                    | Targets 2020-21<br>100                                 | Current 2019-20<br>99.06                       | Targets 2020-21<br>100                    | Current 2019-20<br>0                                   | Targets 2020-21<br>0                            | Current 2019-20<br>0                           | Targets 2020-21<br>0                         | Current 2019-20<br>97.14                                  | Targets 2020-21<br>100  | Current 2019-20<br>0     | Targets 2020-21<br>0     | Current 2019-20<br>0     | Targets 2020-21<br>0     |                          |                          |                          |                          |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                |                                           | Incidence of water logging/ flooding                   |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
| Benchmarks                                         | 100%                                                        |                                                        |                                                |                                           | 0                                                      |                                                 |                                                |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |
|                                                    | Current 2019-20<br>11.72                                    |                                                        | Targets 2020-21<br>14.00                       |                                           | Current 2019-20<br>0                                   |                                                 | Targets 2020-21<br>0                           |                                              |                                                           |                         |                          |                          |                          |                          |                          |                          |                          |                          |

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| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                | Postal address with PIN code |                                           |                 |                                                        | Phone & Fax nos. |                                                 |                 |                                                | Email id.               |                                              |                 |                                                           |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|------------------|-------------------------------------------------|-----------------|------------------------------------------------|-------------------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Jobner                                             | raj                                                         | Mahipal Singh                                          |                                                   |                 |                                                | Nagar Palika jobner 303328   |                                           |                 |                                                        | 01425-254024     |                                                 |                 |                                                | jobner.jaipur@yahoo.com |                                              |                 |                                                           |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                              | Extent of non revenue water               |                 | Continuity of water supply                             |                  | Quality of water supplied                       |                 | Efficiency in redressal of customer complaints |                         | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                              | 20%                                       |                 | 24 hours                                               |                  | 100%                                            |                 | 80%                                            |                         | 100%                                         |                 | 90%                                                       |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                                    | 84.00                                                       | 85.00                                                  | 60                                                | 70              | 20.00                                          | 20.20                        | 20.00                                     | 19.80           | 1.00                                                   | 1.00             | 65.00                                           | 75.00           | 87.00                                          | 88.74                   | 23.00                                        | 23.00           | 77.80                                                     | 73.20           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                              | Adequacy of sewage treatment capacity     |                 | Quality of sewage treatment                            |                  | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                         | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 100%                                      |                 | 100%                                                   |                  | 20%                                             |                 | 80%                                            |                         | 100%                                         |                 | 90%                                                       |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 0                                                 | 0               | 0                                              | 0                            | 0                                         | 0               | 0                                                      | 0                | 0                                               | 0               | 0                                              | 0                       | 0                                            | 0               | 0                                                         | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                              | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints  |                 | Extent of cost recovery in SWM services        |                         | Efficiency in collection of SWM charges      |                 |                                                           |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 80%                                       |                 | 100%                                                   |                  | 80%                                             |                 | 100%                                           |                         | 90%                                          |                 |                                                           |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21         | Current 2019-20                              | Targets 2020-21 |                                                           |                 |
|                                                    | 100                                                         | 100                                                    | 85.17                                             | 100             | 0                                              | 0                            | 0                                         | 0               | 0                                                      | 0                | 96.66                                           | 100             | 0                                              | 0                       | 0                                            | 0               |                                                           |                 |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                              |                                           |                 | Incidence of water logging/ flooding                   |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                 |                                                |                              |                                           |                 | 0                                                      |                  |                                                 |                 |                                                |                         |                                              |                 |                                                           |                 |
|                                                    | Current 2019-20                                             |                                                        |                                                   |                 | Targets 2020-21                                |                              |                                           |                 | Current 2019-20                                        |                  |                                                 |                 | Targets 2020-21                                |                         |                                              |                 |                                                           |                 |
|                                                    | 53.33                                                       |                                                        |                                                   |                 | 100                                            |                              |                                           |                 | 0                                                      |                  |                                                 |                 | 0                                              |                         |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                         |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Kishangarh renwal                           | raj                                  |                 | Naman Sharma                                                |                 |                                                   |                 | Municipal board of kishangarh renwal Pin Code 303603 |                 |                                           |                 | 01424-220014                                           |                 |                                                |                 | kishangarh.jaipur@yahoo.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                      |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                          |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                                  |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                      | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 81.00           | 50                                                          | 60              | 22.00                                             | 22.22           | 19.00                                                | 18.81           | 0.75                                      | 0.75            | 65.00                                                  | 78.00           | 87.00                                          | 88.74           | 32.00                                        | 32.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                      |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity                |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                                 |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                      | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                                    | 0               | 0                                         | 0               | 0                                                      | 0               | 90.00                                          | 94              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                      |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste       |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                                 |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                      | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 60.00                                                       | 65.00           | 90.91                                             | 94.00           | 0                                                    | 0               | 0                                         | 0               | 0                                                      | 0               | 95.00                                          | 98.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                      |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                      |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                      |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                      |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 25.98                                                       |                 |                                                   | 32.00           |                                                      |                 | 4.00                                      |                 |                                                        | 3.00            |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 |                                              |                 | Email id.                                                 |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Shahpura (jaipur)                           | Raj                                  |                 | Rishi Dev Ola                                               |                 |                                                   |                 |                                                |                 | N.P. Shahpura 303103                      |                 |                                                        |                 | 01422-222066                                   |                 |                                              |                 | shahpura.jaipur@gmail.com                                 |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 49                                                          | 70              | 48.00                                             | 48.48           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 80.00                                                  | 85.00           | 86.80                                          | 88.54           | 23.00                                        | 23.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 77.59                                | 95              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 83.33                                          | 85              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 81.97                                                       | 90              | 92.10                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 85.71                                          | 90              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 46.58                                                       |                 |                                                   | 50              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                | Name of the Municipal Commissioner / Executive Officer |                                                             |                 |                                                   |                 |                                                | Postal address with PIN code    |                                           |                 |                                                        |                 |                                                | Phone & Fax nos. |                                              | Email id.                   |                                                           |                 |  |
|---------------------------------------------|--------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|---------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|------------------|----------------------------------------------|-----------------------------|-----------------------------------------------------------|-----------------|--|
| Virat nagar                                 | Raj                                  | Mr. Arun Kumar Sharma                                  |                                                             |                 |                                                   |                 |                                                | Nagar Palika virat nagar Jaipur |                                           |                 |                                                        |                 |                                                | 01422-243929     |                                              | viratnagar.jaipur@yahoo.com |                                                           |                 |  |
| Water Supply Indicators                     |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                 |                                           |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
|                                             | Coverage of water supply Connections |                                                        | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                  | Cost recovery in water supply services       |                             | Efficiency in collection of water supply- related charges |                 |  |
| Benchmarks                                  | 100%                                 |                                                        | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                  | 100%                                         |                             | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21             | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 81.00                                | 83.00                                                  | 46                                                          | 70              | 50.00                                             | 50.50           | 25.00                                          | 24.75                           | 1.00                                      | 1.00            | 70.00                                                  | 80.00           | 86.80                                          | 88.54            | 22.00                                        | 22.00                       | 77.80                                                     | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                 |                                           |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
|                                             | Coverage of toilets                  |                                                        | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                  | Extent of cost recovery in sewage management |                             | Efficiency in collection of sewage charges                |                 |  |
| Benchmarks                                  | 100%                                 |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                  | 100%                                         |                             | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21             | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 99.88                                | 100                                                    | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0                               | 0                                         | 0               | 0                                                      | 0               | 88.39                                          | 90               | 0                                            | 0                           | 0                                                         | 0               |  |
| Solid Waste Management Indicators           |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                 |                                           |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
|                                             |                                      |                                                        | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                  | Extent of cost recovery in SWM services      |                             | Efficiency in collection of SWM charges                   |                 |  |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                  | 100%                                         |                             | 90%                                                       |                 |  |
|                                             |                                      |                                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21             | Current 2019-20                                           | Targets 2020-21 |  |
|                                             |                                      |                                                        | 100                                                         | 100             | 98.20                                             | 100             | 0                                              | 0                               | 0                                         | 0               | 0                                                      | 0               | 90.36                                          | 92.00            | 0                                            | 0                           | 0                                                         | 0               |  |
| Storm Water Drainage Indicators             |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                 |                                           |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
|                                             |                                      | Coverage of storm water drainage network               |                                                             |                 |                                                   |                 |                                                |                                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
| Benchmarks                                  |                                      | 100%                                                   |                                                             |                 |                                                   |                 |                                                |                                 | 0                                         |                 |                                                        |                 |                                                |                  |                                              |                             |                                                           |                 |  |
|                                             |                                      | Current 2019-20                                        |                                                             |                 |                                                   | Targets 2020-21 |                                                |                                 | Current 2019-20                           |                 |                                                        |                 | Targets 2020-21                                |                  |                                              |                             |                                                           |                 |  |
|                                             |                                      | 50.47                                                  |                                                             |                 |                                                   | 55.00           |                                                |                                 | 0                                         |                 |                                                        |                 | 0                                              |                  |                                              |                             |                                                           |                 |  |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bagru                                       | raj                                  |                 | Ajay Kumar                                                  |                 |                                                   |                 | Municipal board Bagru                          |                 |                                           |                 | 0141-2865360                                           |                 |                                                |                 | bagruulb.jaipur@gmail.com                    |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 69.00                                | 71.00           | 42                                                          | 55              | 55.00                                             | 55.55           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 70.00                                                  | 78.00           | 87.00                                          | 88.74           | 24.00                                        | 24.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 66.01                                | 70              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 94.24                                                       | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.61                                          | 90              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 38.55                                                       |                 |                                                   | 40              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB | State      | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code              | Phone & Fax nos.    | Email id.                         |
|----------------------|------------|--------------------------------------------------------|-------------------------------------------|---------------------|-----------------------------------|
| <u>Jhunjhunu</u>     | <u>raj</u> | <u>Devilal Bochilya</u>                                | <u>Municipal council jhunjhunu 333001</u> | <u>01592-231469</u> | <u>jhunjhunu.jaipur@gmail.com</u> |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 83.00                                | 84.00           | 106                        | 110             | 50.00                                   | 50.50           | 22.00                       | 21.78           | 1.00                       | 1.00            | 65.00                     | 75.00           | 86.80                                          | 88.54           | 18.00                                  | 20.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.54                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 5.14                                     |  |  |  | 6               |  |  |  | 1                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                       | Phone & Fax nos. | Email id.                  |
|----------------------|-------|--------------------------------------------------------|----------------------------------------------------|------------------|----------------------------|
| Nawalgarh            | Raj   | Rakesh Kumar                                           | Municipal board nawalgarh, distt. Jhunjhunu 333042 | 01594-222040     | nawalgarh.jaipur@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 79.00                                | 81.00           | 120                        | 120             | 56.00                                   | 56.56           | 20.00                       | 19.80           | 1.00                       | 1.00            | 45.00                     | 65.00           | 86.80                                          | 88.54           | 22.00                                  | 22.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 96.34               | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 89.09                                                       | 90              | 94.07                                             | 99              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.95                                          | 98.00           | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 27.86                                    |  |  |  | 50              |  |  |  | 10                                   |  |  |  | 2               |  |  |  |  |  |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Chirawa                                     | Raj                                  |                 | Anita Khichar                                               |                 |                                                   |                 | municipal board chirawa 333026                 |                 |                                           |                 | 01596-220430                                           |                 |                                                |                 | nagarpalika.chirawa@gmail.com                |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 74                                                          | 95              | 37.00                                             | 37.37           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.80                                          | 88.54           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.42                                          | 100.00          | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.85                                             | 100             | 16.36                                          | 50              | 0                                         | 0               | 0                                                      | 0               | 98.71                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 30.48                                                       |                 |                                                   | 32.00           |                                                |                 | 7                                         |                 |                                                        | 4               |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bissau                                      | Raj                                  |                 | Manish Kumar Parik                                          |                 |                                                   |                 | Municipal board Bisau 331027                   |                 |                                           |                 | 01595-264210                                           |                 |                                                |                 | bisau.jaipur@gmail.com                       |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 67.00                                | 69.00           | 92                                                          | 95              | 20.00                                             | 20.20           | 17.00                                          | 16.83           | 1.20                                      | 1.20            | 52.00                                                  | 65.00           | 87.00                                          | 88.74           | 22.00                                        | 22.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.84                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 98.27                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.84                                          | 100             | 03.70                                        | 05.00           | 0                                                         | 05.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 51.17                                                       |                 |                                                   | 55.00           |                                                |                 | 3                                         |                 |                                                        | 2               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Baggar                                      | Raj                                  |                 | Sh. Hemant Kumar Tanwar                                     |                 |                                                   |                 | Municipal board baggar                         |                 |                                           |                 |                                                        |                 | 01532-221434                                   |                 | baggar.jaipur@yahoo.com                      |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 90                                                          | 95              | 40.00                                             | 40.40           | 18.00                                          | 17.82           | 2.00                                      | 2.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.28                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 12.22                                                       |                 |                                                   | 13              |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 | Email id.                                      |                 |                                              |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Khetri                                      | Raj                                  |                 | Uday Singh                                                  |                 |                                                   |                 | Municipal Board Khetri                         |                 |                                           |                 | 01593-234455                                           |                 | khetri.jaipur@yahoo.com                        |                 |                                              |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 71                                                          | 75              | 20.00                                             | 20.20           | 24.00                                          | 23.76           | 0.75                                      | 0.75            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 92.30                                             | 100             | 97.22                                          | 100             | 93.5                                      | 100             | 86.8                                                   | 100             | 96.08                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 40.54                                                       |                 |                                                   | 100             |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Mandawa                                     | Raj                                  |                 | Manish Kumar Pareek                                         |                 |                                                   |                 |                                                |                 | Municipal board mandawa pin 333704        |                 |                                                        |                 | 01592-223136                                   |                 | mandawa.jaipur@gmail.com                     |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 86                                                          | 95              | 114.00                                            | 138.17          | 17.00                                          | 16.83           | 2.00                                      | 2.00            | 52.00                                                  | 65.00           | 86.80                                          | 88.54           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100.0                                | 100.0           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.11                                          | 98.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100.00                                                      | 100.00          | 95.38                                             | 98              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.75                                          | 98.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 22.22                                                       |                 |                                                   | 25.00           |                                                |                 | 06                                        |                 |                                                        | 04              |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 | Email id.                                      |                 |                                              |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Mukundgarh                                  | Raj                                  |                 | Navneet Kumar                                               |                 |                                                   |                 | Nagar Palika mukundgarh<br>333705              |                 |                                           |                 | 01594-252327                                           |                 | mukundgarh.jaipur@yahoo.co.in                  |                 |                                              |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 86.00                                | 87.00           | 84                                                          | 100             | 26.00                                             | 26.26           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 45.00                                                  | 65.00           | 86.80                                          | 88.54           | 24.00                                        | 24.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 96.29                                             | 97.50           | 0.34                                           | 10              | 0.34                                      | 10              | 0                                                      | 0               | 100                                            | 100             | 5.22                                         | 6               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 10.68                                                       |                 |                                                   | 12              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Pilani                                      |                                      | raj             | Sarita                                                      |                 |                                                   |                 | Nagar Palika Pilani Ward No. 05 - 333031       |                 |                                           |                 | 01596-242129                                           |                 |                                                |                 | pilani.jaipur@gmail.com                      |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 32                                                          | 50              | 75.00                                             | 75.75           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 45.00                                                  | 65.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.45                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.69                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.16                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 | Targets 2020-21                                   |                 | Current 2019-20                                |                 | Targets 2020-21                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 13.11                                                       |                 | 14                                                |                 | 0                                              |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                                      |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|--------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|--|
| Vidhya Vihar                                | Raj.                                 |                 | Sh. Sumer Singh                                             |                 |                                                   |                 | Bus stand, vidya vihar pilani                  |                                      |                                           |                 | 0159242269                                             |                 |                                                |                 | vidhyavihar@gmail.com                        |                 |                                                           |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                      | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                      | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 81.00                                | 82.00           | 93                                                          | 100             | 82.00                                             | 82.82           | 18.00                                          | 17.82                                | 1.00                                      | 1.00            | 73.00                                                  | 80.00           | 87.00                                          | 88.74           | 35.00                                        | 35.00           | 77.80                                                     | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 85.71                                          | 86              | 0                                            | 0               | 0                                                         | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 92.4                                              | 93              | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 87.5                                           | 88              | 0                                            | 0               | 0                                                         | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                | Incidence of water logging/ flooding |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                | 0                                    |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 | Targets 2020-21                                   |                 |                                                | Current 2019-20                      |                                           | Targets 2020-21 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |  |
|                                             |                                      |                 | 26.06                                                       |                 |                                                   |                 |                                                | 27                                   |                                           | 4               |                                                        |                 | 2                                              |                 |                                              |                 |                                                           |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Surajgarh                                   | Raj.                                 |                 | Anil Kumar                                                  |                 |                                                   |                 | Nagarpalika Surajgarh 333029                   |                 |                                           |                 | 01596237463                                            |                 |                                                |                 | surajgarh.jaipur@yahoo.com                   |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 58                                                          | 70              | 76.00                                             | 76.76           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 38.00                                                  | 50.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 90.00                                | 93              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 83.66                                                       | 100             | 95.68                                             | 97              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 14.06                                                       |                 |                                                   | 15              |                                                |                 | 4                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code       | Phone & Fax nos. | Email id.                    |
|----------------------|-------|--------------------------------------------------------|------------------------------------|------------------|------------------------------|
| Udaipurwati          | Raj.  | Suresh Kumar Verma                                     | Municipal Board Udaipurwati 333307 | 01594 232441     | udaipurwati.jaipur@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 85.00                                | 86.00           | 52                         | 75              | 20.00                                   | 20.20           | 24.00                       | 23.76           | 1.00                       | 1.00            | 93.00                     | 93.00           | 86.80                                          | 88.54           | 22.00                                  | 22.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 99.96               | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 79.36                                          | 80              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 99.03                                                       | 100.00          | 98.75                                             | 100.00          | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.50                                          | 90.00           | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|                                 | 45.47                                    |  |  |  | 75.00           |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code                        |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| SIKAR                                       |                                      | Raj.            | Sarwan Kumar Vishnoi                                        |                 |                                                   |                 |                                                |                 | MOUNCIPAL COUNCIL SIKAR<br>salasar bus stand 332001 |                 |                                                        |                 | 01572-270422                                   |                 | sikarulb.jaipur@gmail.com                    |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                     |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                          |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                            |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                     | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 135                                                         | 135             | 70.00                                             | 70.70           | 22.00                                          | 21.78           | 1.25                                                | 1.25            | 96.00                                                  | 96.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                     |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment                         |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                                |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                     | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.87                                | 100             | 17.88                                                       | 30              | 0                                                 | 20              | 0                                              | 20              | 100                                                 | 100             | 25                                                     | 30              | 51.4                                           | 60              | 100                                          | 100             | 40.99                                                    | 60              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                     |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered           |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                                 |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                     | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.84                                             | 100             | 2.4                                            | 30              | 2.4                                                 | 10              | 0.0                                                    | 30              | 73.06                                          | 80              | 6.32                                         | 25              | 0.32                                                     | 20              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                     |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding                |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                                   |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                                     |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 38                                                          |                 |                                                   | 40              |                                                |                 | 68                                                  |                 |                                                        | 60              |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Fatehpur                                    |                                      | Raj             | Noor Mohammed Khan                                          |                 |                                                   |                 |                                                |                 | Municipal Board Fatehpur 332301           |                 |                                                        |                 | 01571-230052                                   |                 | fatehpur.jaipur@yahoo.com                    |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 80                                                          | 100             | 65.00                                             | 65.65           | 25.00                                          | 24.75           | 1.25                                      | 1.25            | 27.00                                                  | 50.00           | 87.00                                          | 88.74           | 22.00                                        | 22.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 26.75                                                       | 60.00           | 46.08                                             | 50.00           | 51.87                                          | 60.00           | 100                                       | 100             | 6.03                                                   | 10.00           | 77.04                                          | 80.00           | 0.00                                         | 10.00           | 0.00                                                      | 10.00           |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 95.02                                                       | 100             | 97.88                                             | 100             | 0.00                                           | 30.00           | 0.00                                      | 10.00           | 0.00                                                   | 40.00           | 94.54                                          | 100             | 0.00                                         | 0.00            | 0.00                                                      | 0.00            |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 25.83                                                       |                 |                                                   | 35.00           |                                                |                 | 15.00                                     |                 |                                                        | 0.00            |                                                |                 |                                              |                 |                                                           |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code                 |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Laxmangarh                                  |                                      | Raj             | Sitaram Kumawat                                             |                 |                                                   |                 |                                                |                 | Municipal BOard Laxmangarh Dist-sikar 332311 |                 |                                                        |                 | 9414445156                                     |                 | laxmangarh.jaipur@yahoo.com                  |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                   |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                     |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 100                                                         | 100             | 55.00                                             | 55.55           | 25.00                                          | 24.75           | 1.00                                         | 1.00            | 40.00                                                  | 50.00           | 87.00                                          | 88.74           | 22.00                                        | 22.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment                  |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                         |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 26.65                                                       | 90              | 0                                                 | 60              | 0                                              | 60              | 0                                            | 60              | 0                                                      | 0               | 92.30                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered    |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                          |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 85.57                                                       | 100             | 97.32                                             | 100             | 0                                              | 0               | 0                                            | 0               | 0                                                      | 0               | 97.39                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                            |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                              |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 17.69                                                       |                 |                                                   | 30              |                                                |                 | 0                                            |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                      | Phone & Fax nos.                        | Email id.                                      |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------------------------------|------------------------------------------------|----------------------------|-------------------------------------------|------------------------------------------------|--------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
| Ramgarh Shekhawati                                 | Raj                                                         | Noor Mohammad Khan                                     | By Pass Road Ramgarh She. Dist-sikar 331024       | 01571-240246                            | ramgarh.jaipur@gmail.com                       |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                                         |                                                |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        | Extent of metering of water connections | Extent of non revenue water                    | Continuity of water supply | Quality of water supplied                 | Efficiency in redressal of customer complaints | Cost recovery in water supply services                 | Efficiency in collection of water supply-related charges |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          | 100%                                    | 20%                                            | 24 hours                   | 100%                                      | 80%                                            | 100%                                                   | 90%                                                      |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21                         | Current 2019-20                                | Targets 2020-21            | Current 2019-20                           | Targets 2020-21                                | Current 2019-20                                        | Targets 2020-21                                          | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 |                                            |                 |
|                                                    | 84.00                                                       | 85.00                                                  | 116                                               | 117                                     | 120.00                                         | 145.44                     | 17.00                                     | 16.83                                          | 1.00                                                   | 1.00                                                     | 23.00                                           | 45.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                      | 73.20           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                                         |                                                |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                                         | Collection efficiency of the sewage network    |                            | Adequacy of sewage treatment capacity     |                                                | Quality of sewage treatment                            |                                                          | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                                         | 100%                                           |                            | 100%                                      |                                                | 100%                                                   |                                                          | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21                         | Current 2019-20                                | Targets 2020-21            | Current 2019-20                           | Targets 2020-21                                | Current 2019-20                                        | Targets 2020-21                                          | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 0                                                 | 0                                       | 0                                              | 0                          | 0                                         | 0                                              | 0                                                      | 0                                                        | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                                         |                                                |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                                         | Extent of segregation of municipal solid waste |                            | Extent of municipal solid waste recovered |                                                | Extent of scientific disposal of municipal solid waste |                                                          | Efficiency in redressal of customer complaints  |                 | Extent of cost recovery in SWM services        |                 | Efficiency in collection of SWM charges      |                 |                                            |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                                         | 100%                                           |                            | 80%                                       |                                                | 100%                                                   |                                                          | 80%                                             |                 | 100%                                           |                 | 90%                                          |                 |                                            |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21                         | Current 2019-20                                | Targets 2020-21            | Current 2019-20                           | Targets 2020-21                                | Current 2019-20                                        | Targets 2020-21                                          | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 100                                               | 100                                     | 0                                              | 0                          | 0                                         | 0                                              | 100                                                    | 100                                                      | 98.53                                           | 100             | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                                         |                                                |                            |                                           |                                                |                                                        |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                                         |                                                |                            |                                           |                                                | Incidence of water logging/ flooding                   |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                                         |                                                |                            |                                           |                                                | 0                                                      |                                                          |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|                                                    | Current 2019-20                                             |                                                        |                                                   |                                         | Targets 2020-21                                |                            |                                           |                                                | Current 2019-20                                        |                                                          |                                                 |                 | Targets 2020-21                                |                 |                                              |                 |                                            |                 |
|                                                    | 19.67                                                       |                                                        |                                                   |                                         | 20                                             |                            |                                           |                                                | 0                                                      |                                                          |                                                 |                 | 0                                              |                 |                                              |                 |                                            |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sri Madhopur                                |                                      | Raj             | Kailash Chand Sharma                                        |                 |                                                   |                 |                                                |                 | Shrimadhopur Distt Sikar 332715           |                 |                                                        |                 | 01575-250016                                   |                 | shrimadhopur.jaipur@gmail.com                |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 60                                                          | 70              | 20.00                                             | 20.20           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 55.00                                                  | 65.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.98                                          | 99              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 32.05                                          | 50              | 6.41                                      | 18              | 0.32                                                   | 5               | 98.98                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 85.71                                                       |                 |                                                   | 86.50           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Neem ka Thana                               |                                      | Raj             | Saleem khan                                                 |                 |                                                   |                 |                                                |                 | Nagarpalika Neem ka Thana-332713          |                 |                                                        |                 | 01574-230035                                   |                 | neemkathana.jaipur@yahoo.com                 |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 110                                                         | 110             | 80.00                                             | 80.80           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 74.00                                                  | 82.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 76.55                                                       | 80              | 97.40                                             | 98              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 91.50                                          | 92.50           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 21.53                                                       |                 |                                                   | 22.50           |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code     | Phone & Fax nos. | Email id.              |
|----------------------|-------|--------------------------------------------------------|----------------------------------|------------------|------------------------|
| Khandela             | Raj   | Jitendra Kumar Meena                                   | Municipal Board Khandela, 332709 | 01575-260029     | khandela.ulb@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 49                         | 60              | 25.00                                   | 25.25           | 24.00                       | 23.76           | 0.75                       | 0.75            | 100.00                    | 100.00          | 87.00                                          | 88.74           | 18.00                                  | 20.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 85.09               | 90              | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 98.30                                          | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.30                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 9.62                                     |  |  |  | 20              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                   | Phone & Fax nos.                          | Email id.                                              |                                                 |                                                |                                              |                                                           |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|----------------------------------------------|-----------------------------------------------------------|
| Losal                                              | Raj                                                         | Sahadev dan Charan                                     | Municipal Board Losal-332025                   | 01577-275321<br>fax-272775                | nagarpalicalosal@gmail.com                             |                                                 |                                                |                                              |                                                           |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of water supply Connections                        | Per capita supply of water                             | Extent of metering of water connections        | Extent of non revenue water               | Continuity of water supply                             | Quality of water supplied                       | Efficiency in redressal of customer complaints | Cost recovery in water supply services       | Efficiency in collection of water supply- related charges |
| Benchmarks                                         | 100%                                                        | 135 lpcd                                               | 100%                                           | 20%                                       | 24 hours                                               | 100%                                            | 80%                                            | 100%                                         | 90%                                                       |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           | Current 2019-20<br>Targets 2020-21                        |
|                                                    | 84.00<br>85.00                                              | 100<br>100                                             | 120.00<br>145.44                               | 23.00<br>22.77                            | 1.50<br>1.50                                           | 65.00<br>80.00                                  | 87.00<br>88.74                                 | 22.00<br>22.00                               | 77.80<br>73.20                                            |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of toilets                                         | Coverage of sewage network services                    | Collection efficiency of the sewage network    | Adequacy of sewage treatment capacity     | Quality of sewage treatment                            | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges                |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 100%                                      | 100%                                                   | 20%                                             | 80%                                            | 100%                                         | 90%                                                       |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           | Current 2019-20<br>Targets 2020-21                        |
|                                                    | 99.79<br>100                                                | 0<br>0                                                 | 0<br>0                                         | 0<br>0                                    | 0<br>0                                                 | 0<br>0                                          | 95.55<br>100                                   | 0<br>0                                       | 0<br>0                                                    |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste      | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints  | Extent of cost recovery in SWM services        | Efficiency in collection of SWM charges      |                                                           |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 80%                                       | 100%                                                   | 80%                                             | 100%                                           | 90%                                          |                                                           |
|                                                    | Current 2019-20<br>Targets 2020-21                          | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21        | Current 2019-20<br>Targets 2020-21                     | Current 2019-20<br>Targets 2020-21              | Current 2019-20<br>Targets 2020-21             | Current 2019-20<br>Targets 2020-21           |                                                           |
|                                                    | 99.94<br>100                                                | 99.97<br>100                                           | 100<br>100                                     | 0<br>0                                    | 0<br>0                                                 | 100<br>100                                      | 0<br>0                                         | 0<br>0                                       |                                                           |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                |                                           | Incidence of water logging/ flooding                   |                                                 |                                                |                                              |                                                           |
| Benchmarks                                         | 100%                                                        |                                                        |                                                |                                           | 0                                                      |                                                 |                                                |                                              |                                                           |
|                                                    | Current 2019-20                                             |                                                        | Targets 2020-21                                |                                           | Current 2019-20                                        |                                                 | Targets 2020-21                                |                                              |                                                           |
|                                                    | 14.99                                                       |                                                        | 20                                             |                                           | 6                                                      |                                                 | 0                                              |                                              |                                                           |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Reengus                                     |                                      | Raj             | Mamta Chaudhary                                             |                 |                                                   |                 |                                                |                 | Municipal Board, Reengus                  |                 |                                                        |                 | 01575-224854                                   |                 | ringas.jaipur@gmail.com                      |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 96                                                          | 100             | 30.00                                             | 30.30           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.22                                          | 100.00          | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100.00                                                      | 100.00          | 100.00                                            | 100.00          | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100.00                                         | 100.00          | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 51.32                                                       |                 |                                                   | 60              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Ajmer                                       |                                      | Raj.            | Ms. Chinmayee Gopal                                         |                 |                                                   |                 |                                                |                 | P.r.marg ajmer 305001                     |                 |                                                        |                 | 0145-2429953                                   |                 | ajmermc@gmail.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 90.00                                | 91.00           | 155                                                         | 155             | 62.00                                             | 62.62           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 82.00                                                  | 82.00           | 87.00                                          | 88.74           | 44.00                                        | 44.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 38.26                                                       | 45              | 13.58                                             | 15              | 22.99                                          | 25              | 99.66                                     | 100             | 0                                                      | 20              | 96.42                                          | 98              | 0                                            | 40              | 0                                                        | 40              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 87.20                                                       | 90              | 83.19                                             | 90              | 0                                              | 10              | 0                                         | 30              | 0                                                      | 30              | 97.68                                          | 99              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 1.46                                                        |                 |                                                   | 2.00            |                                                |                 | 36.00                                     |                 |                                                        | 30.00           |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Beawar                                      |                                      | raj.            | Shamim (Commissioner)                                       |                 |                                                   |                 |                                                |                 | nagar parishad beawar                     |                 |                                                        |                 | 01462-258665                                   |                 | npbeawar@gmail.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 82.00                                | 84.00           | 135                                                         | 135             | 62.00                                             | 62.62           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 74.00                                                  | 74.00           | 87.00                                          | 88.74           | 28.00                                        | 28.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 40                                                          | 100             | 0                                                 | 100             | 0                                              | 100             | 0                                         | 80              | 0                                                      | 15              | 100                                            | 100             | 0                                            | 80              | 0                                                        | 90              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 40              | 0                                         | 40              | 0                                                      | 100             | 100                                            | 100             | 0                                            | 80              | 0                                                        | 40              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 54.37                                                       |                 |                                                   | 75              |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kishangarh                                  |                                      | Raj             | Vikas Kumawat                                               |                 |                                                   |                 |                                                |                 | MC Kishangarh (Ajmer) 305801              |                 |                                                        |                 | 01463-245639<br>01463-245639                   |                 | mbksgn@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 120                                                         | 120             | 81.00                                             | 81.81           | 25.50                                          | 25.25           | 0.45                                      | 0.45            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 28.00                                        | 31.00           | 78.00                                                    | 74.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 95.32                                | 100             | 0                                                           | 100             | 0                                                 | 100             | 0                                              | 100             | 0                                         | 100             | 0                                                      | 20.00           | 98.07                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 98.94                                                       | 100             | 98.62                                             | 100             | 4.00                                           | 100.00          | 0.23                                      | 60.00           | 0                                                      | 20.00           | 96.34                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 4.96                                                        |                 |                                                   | 6.2             |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kekri                                       |                                      | Raj             | Smt.Sita Verma                                              |                 |                                                   |                 |                                                |                 | Municipal Board Kekri                     |                 |                                                        |                 | 01467-220002<br>01467-220029                   |                 | npkekri2011@gmail.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 87.00                                | 88.00           | 135                                                         | 135             | 81.00                                             | 81.81           | 24.00                                          | 23.76           | 0.50                                      | 0.50            | 94.00                                                  | 94.00           | 87.00                                          | 88.74           | 69.00                                        | 69.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.00                                | 99.21           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 55.00                                                       | 56.00           | 98.31                                             | 99.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90.00                                          | 91.20           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 3.42                                                        |                 |                                                   | 3.60            |                                                |                 | 42                                        |                 |                                                        | 39              |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Pushkar                                     |                                      | Raj             | Sh.Abheshek Gehlot                                          |                 |                                                   |                 |                                                |                 | Municipal Board Pushkar - 305022          |                 |                                                        |                 | 0145-2773025<br>9001292121                     |                 | np.pushkar.nagarpalika@gmail.com             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 86.00                                | 87.00           | 100                                                         | 100             | 76.00                                             | 76.76           | 24.00                                          | 23.76           | 1.00                                      | 1.00            | 86.00                                                  | 87.00           | 87.00                                          | 88.74           | 40.00                                        | 40.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 70.00                                                       | 75.00           | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.00                                          | 96.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 71.45                                                       | 72              | 98                                                | 98.25           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 81.16                                          | 82              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 8.19                                                        |                 |                                                   | 9               |                                                |                 | 18                                        |                 |                                                        | 15              |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sarwar                                      |                                      | Raj             | Smt.Sitta Verma                                             |                 |                                                   |                 |                                                |                 | N . P Sarwar 305403                       |                 |                                                        |                 | 01496-230034                                   |                 | npsarwad@gmail.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 67.00                                | 70.00           | 80                                                          | 80              | 53.00                                             | 53.53           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 89.00                                                  | 90.00           | 87.00                                          | 88.74           | 40.00                                        | 40.00           | 78.00                                                    | 74.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.83                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 97.94                                                       | 98              | 94.41                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 81.25                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 35.29                                                       |                 |                                                   | 38              |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code      | Phone & Fax nos. | Email id.               |
|----------------------|-------|--------------------------------------------------------|-----------------------------------|------------------|-------------------------|
| Bijainagar           | raj.  | Mukesh Sharma                                          | municipal board bijainagr, 305624 | 01462-230051     | npvijaynagara@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 83.00                                | 84.00           | 88                         | 90              | 69.00                                   | 69.69           | 19.00                       | 18.81           | 0.50                       | 0.50            | 95.00                     | 95.00           | 87.00                                          | 88.74           | 32.00                                  | 33.00           | 78.00                                                     | 73.00           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 65.07                                          | 80              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 75                                             | 80              | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 63                                       |  |  |  | 70              |  |  |  | 3                                    |  |  |  | 2               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bhilwara                                    |                                      | Raj             | Narayan Lal Meena                                           |                 |                                                   |                 |                                                |                 | Rajendra Marg, Bhilwara                   |                 |                                                        |                 | 01482-232651                                   |                 | npbhilwara@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 170                                                         | 170             | 62.00                                             | 62.62           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 89.00                                                  | 90.00           | 87.00                                          | 88.74           | 28.00                                        | 31.00           | 78.00                                                    | 74.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.36                                | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 96.50                                                       | 100.00          | 96.22                                             | 100.00          | 0                                              | 100             | 0                                         | 100             | 0                                                      | 100             | 96.83                                          | 99.00           | 0                                            | 100             | 0                                                        | 100             |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 1.39                                                        |                 |                                                   | 2.00            |                                                |                 | 3.00                                      |                 |                                                        | 2.00            |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Shahpura (Bhilwara)                         |                                      | Raj             | Pintu Lal Jat                                               |                 |                                                   |                 |                                                |                 | M.B Shahpura-311404                       |                 |                                                        |                 | 01484-222212                                   |                 | mbshahpura.bhl@gmail.com                     |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 75                                                          | 75              | 24.00                                             | 24.24           | 20.00                                          | 19.80           | 0.50                                      | 0.50            | 91.00                                                  | 91.50           | 87.00                                          | 88.74           | 23.00                                        | 25.00           | 78.00                                                     | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.49                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 65.55                                          | 100             | 6.66                                      | 80              | 0                                                      | 50              | 96.47                                          | 100             | 0                                            | 40.00           | 0                                                         | 25.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 72.81                                                       |                 |                                                   | 80              |                                                |                 | 8.0                                       |                 |                                                        | 6.0             |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Gulabpura                                   |                                      | Raj             | Manish Kumar Sangela                                        |                 |                                                   |                 |                                                |                 | Nagar Palika Gulabpura-311021             |                 |                                                        |                 | 01483-223079                                   |                 | eombgbp@yahoo.in                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 62                                                          | 65              | 22.00                                             | 22.22           | 19.00                                          | 18.81           | 0.50                                      | 0.50            | 58.00                                                  | 67.00           | 87.50                                          | 89.25           | 44.00                                        | 44.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 71.34                                                       | 98              | 99.35                                             | 100             | 0                                              | 42              | 0                                         | 22              | 0                                                      | 50              | 98.46                                          | 100             | 0                                            | 5               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 15                                                          |                 |                                                   | 30              |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Gangapur (Bhilwara)                         |                                      | Raj             | Vijesh Mantri                                               |                 |                                                   |                 |                                                |                 | Municipal Board Gangapur- 311801          |                 |                                                        |                 | 01481-220025                                   |                 | npgangapur@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 50                                                          | 55              | 24.00                                             | 24.24           | 20.00                                          | 19.80           | 0.75                                      | 0.75            | 70.00                                                  | 75.00           | 87.00                                          | 88.74           | 28.00                                        | 27.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90.99                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 95.06                                                       | 100             | 99.88                                             | 100             | 0                                              | 50              | 0                                         | 50              | 0                                                      | 50              | 100                                            | 100             | 0                                            | 40              | 0                                                        | 25              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 83.19                                                       |                 |                                                   | 90              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Jahazpur                                    |                                      | Raj             | Praveen Kumar Sharma                                        |                 |                                                   |                 |                                                |                 | Office of the Municipal board jahajpur    |                 |                                                        |                 | 9413236611                                     |                 | mbjahazpur@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 70                                                          | 75              | 22.00                                             | 22.22           | 18.00                                          | 17.82           | 0.65                                      | 0.65            | 87.00                                                  | 88.00           | 87.50                                          | 89.25           | 28.00                                        | 30.00           | 78.00                                                    | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 97.54                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.07                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 97.30                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 12                                                          |                 |                                                   | 15              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Asind                                       |                                      | raj.            | Sh.Tejbhan Singh                                            |                 |                                                   |                 |                                                |                 | municipal board asind 311301              |                 |                                                        |                 | 01480-220123                                   |                 | npasind@gmail.com                            |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 79.00                                | 81.00           | 81                                                          | 85              | 24.00                                             | 24.24           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 86.00                                                  | 87.00           | 87.00                                          | 88.74           | 23.00                                        | 25.00           | 78.00                                                    | 73.00           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 95.06                                | 96              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.05                                          | 100             | 0                                            | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 99.42                                                       | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 89.83                                          | 92              | 0                                            | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | 35.73                                                       |                 |                                                   | 42              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Mandalgarh                                  |                                      | raj.            | Sabir Hussain                                               |                 |                                                   |                 |                                                |                 | old busstand mandalgarh311604             |                 |                                                        |                 | 9166155860                                     |                 | npmandalgarh@gmail.com                       |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 80.00                                | 82.00           | 80                                                          | 80              | 26.00                                             | 26.26           | 20.00                                          | 19.80           | 1.15                                      | 1.15            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 23.00                                        | 27.00           | 78.00                                                     | 73.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 75.18                                | 90.0            | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 84.61                                          | 88.0            | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 63.30                                                       | 90              | 81.83                                             | 86.50           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 91.83                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 7.24                                                        |                 |                                                   | 9.00            |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code     | Phone & Fax nos. | Email id.              |
|----------------------|-------|--------------------------------------------------------|----------------------------------|------------------|------------------------|
| Nagaur               | Raj   | Jodha Ram Vishoni                                      | Municipal Council Nagaur- 341001 | 01582-240810     | ngrplknagaur@gmail.com |

| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 71.76                                | 75.00           | 87.50                                                       | 90              | 43.78                                             | 45.00           | 0                                              | 0               | 1.33                                      | 1.5             | 98.37                                                  | 100.00          | 91.39                                          | 100.00          | 36.96                                        | 50.00           | 44.85                                                    | 40.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 94.28                                | 100             | 16.12                                                       | 17              | 23.80                                             | 40              | 29.76                                          | 32.00           | 0                                         | 0               | 0                                                      | 0               | 92.85                                          | 100             | 2.10                                         | 11.00           | 0                                                        | 15              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 82.63                                                       | 85.0            | 99.11                                             | 100.00          | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.00                                          | 96.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 9.09                                                        |                 |                                                   | 11              |                                                |                 | 4                                         |                 |                                                        | 2               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                |                 |                                           | Postal address with PIN code |                                                        |                 |                                                 | Phone & Fax nos.             |                                                | Email id.                    |                                              |                 |                                                           |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|------------------------------|--------------------------------------------------------|-----------------|-------------------------------------------------|------------------------------|------------------------------------------------|------------------------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Ladnun                                             | Raj                                                         | Maghraj Dudi                                           |                                                   |                 |                                                |                 |                                           | Station Road, Ladnun 341306  |                                                        |                 |                                                 | 01581-226050<br>01581-224838 |                                                | nagarpalika_ladnun@yahoo.com |                                              |                 |                                                           |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                 | Extent of non revenue water               |                              | Continuity of water supply                             |                 | Quality of water supplied                       |                              | Efficiency in redressal of customer complaints |                              | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                 | 20%                                       |                              | 24 hours                                               |                 | 100%                                            |                              | 80%                                            |                              | 100%                                         |                 | 90%                                                       |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21              | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                                    | 88.00                                                       | 89.00                                                  | 58                                                | 65              | 75.00                                          | 75.75           | 21.00                                     | 20.79                        | 1.00                                                   | 1.00            | 25.00                                           | 35.00                        | 87.50                                          | 89.25                        | 18.00                                        | 22.00           | 77.80                                                     | 73.20           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                 | Adequacy of sewage treatment capacity     |                              | Quality of sewage treatment                            |                 | Extent of reuse and recycling of treated sewage |                              | Efficiency in redressal of customer complaints |                              | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 100%                                      |                              | 100%                                                   |                 | 20%                                             |                              | 80%                                            |                              | 100%                                         |                 | 90%                                                       |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21              | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0                            | 0                                                      | 0               | 0                                               | 0                            | 94.11                                          | 98                           | 0                                            | 0               | 0                                                         | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                              | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints  |                              | Extent of cost recovery in SWM services        |                              | Efficiency in collection of SWM charges      |                 |                                                           |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 80%                                       |                              | 100%                                                   |                 | 80%                                             |                              | 100%                                           |                              | 90%                                          |                 |                                                           |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21              | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                                    | 82.58                                                       | 90                                                     | 98.63                                             | 100             | 0                                              | 0               | 0                                         | 0                            | 0                                                      | 0               | 98.33                                           | 100                          | 0                                              | 0                            | 0                                            | 0               | 0                                                         | 0               |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                 |                                                |                 | 0                                         |                              |                                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | Current 2019-20                                             |                                                        | Targets 2020-21                                   |                 |                                                |                 | Current 2019-20                           |                              | Targets 2020-21                                        |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |
|                                                    | 20.10                                                       |                                                        | 25                                                |                 |                                                |                 | 0                                         |                              | 0                                                      |                 |                                                 |                              |                                                |                              |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| MertaCity                                   |                                      | Raj             | Jitendra Chowkidar                                          |                 |                                                   |                 |                                                |                 | MunicipalBoardMertaCity 341510            |                 |                                                        |                 | 01590-220012<br>01590-221382                   |                 | npmertacity@gmail.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 87.00                                | 88.00           | 64                                                          | 75              | 66.00                                             | 66.66           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 42.00                                                  | 48.00           | 87.50                                          | 89.25           | 23.00                                        | 24.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.95                                | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 65.52                                          | 68.11           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 8.25                                                        | 10.01           | 96.07                                             | 97.24           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.72                                          | 100.00          | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 20.99                                                       |                 |                                                   | 22.5            |                                                |                 | 4                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Makrana                                     |                                      | Raj             | Santlal Makkar                                              |                 |                                                   |                 |                                                |                 | MB Makrana 341505                         |                 |                                                        |                 | 01588-240107<br>01588-241380                   |                 | npmakrana@gamil.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 60                                                          | 60              | 35.00                                             | 35.35           | 17.00                                          | 16.83           | 0.50                                      | 0.50            | 75.00                                                  | 80.00           | 87.50                                          | 89.25           | 23.00                                        | 24.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 59.10                                                       | 70              | 75                                                | 85              | 50                                             | 70              | 75                                        | 85              | 0                                                      | 10              | 67.34                                          | 72              | 47.94                                        | 60              | 28.57                                                    | 40              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 73.77                                                       | 100             | 95.04                                             | 100             | 0                                              | 20              | 1.44                                      | 20              | 36.23                                                  | 50              | 90.90                                          | 95              | 3.01                                         | 30              | 26.31                                                    | 40              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 9.21                                                        |                 |                                                   | 15              |                                                |                 | 3                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code                      |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|---------------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| KuchamanCity                                | Raj                                  |                 | Shrawan Ram                                                 |                 |                                                   |                 |                                                |                 | Municipal Office, Bus Stand, KuchamanCity- 341508 |                 |                                                        |                 | 01586-220022<br>01586-221526                   |                 | munibkcity@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                        |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                          |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 60                                                          | 60              | 35.00                                             | 35.35           | 18.00                                          | 17.82           | 1.30                                              | 1.30            | 85.00                                                  | 87.00           | 87.50                                          | 89.25           | 23.00                                        | 24.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment                       |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                              |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                                 | 0               | 0                                                      | 0               | 82.96                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered         |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                               |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 95.18                                                       | 100             | 98.76                                             | 100             | 0                                              | 0               | 0                                                 | 0               | 0                                                      | 0               | 82.48                                          | 85              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                                 |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                                   |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 29.33                                                       |                 |                                                   | 35              |                                                |                 | 02                                                |                 |                                                        | 01              |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| didwana                                     |                                      | raj             | Avinash Sharma                                              |                 |                                                   |                 |                                                |                 | MB didwana 341303                         |                 |                                                        |                 | 01580-220086                                   |                 | npdidwana@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 90.00                                | 91.00           | 60                                                          | 65              | 60.00                                             | 60.60           | 21.00                                          | 20.79           | 0.50                                      | 0.50            | 40.00                                                  | 50.00           | 87.50                                          | 89.25           | 18.00                                        | 22.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 50.32                                                       | 65              | 66.66                                             | 73              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97                                             | 98              | 4.05                                         | 30              | 0                                                        | 30              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 93.38                                                       | 99              | 98.84                                             | 99              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 84.76                                          | 89              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 25.10                                                       |                 |                                                   | 35              |                                                |                 | 2                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Parbatsar                                   |                                      | Raj             | Prakash Dudi                                                |                 |                                                   |                 |                                                |                 | Parbatsar -341512                         |                 |                                                        |                 | 01589-270141<br>01589-270700                   |                 | npparbatsar@gmail.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 60                                                          | 70              | 30.00                                             | 30.30           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 90.00                                                  | 91.00           | 87.50                                          | 89.25           | 32.00                                        | 32.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 84                                             | 86              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 100                                            | 100             | 0                                         | 0               | 0                                                      | 0               | 84                                             | 86              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 20                                                          |                 |                                                   | 22              |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                | Name of the Municipal Commissioner / Executive Officer |                                                             |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Nawa                                        | Raj                                  | Heemaram Choudhary                                     |                                                             |                 |                                                   |                 |                                                |                 | Municipal Board Nawa- 341509              |                 |                                                        |                 | 01586-263157                                   |                 | npnawa@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                                                        | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                                                        | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00                                                  | 51                                                          | 60              | 35.00                                             | 35.35           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 87.50                                          | 89.25           | 28.00                                        | 28.00           | 92.00                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                                                        | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 95.04                                | 100                                                    | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 75.00                                          | 80              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                                                        | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                                                        | 92.35                                                       | 95              | 92.07                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 91.17                                          | 95              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      | Coverage of storm water drainage network               |                                                             |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      | 100%                                                   |                                                             |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      | Current 2019-20                                        |                                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        |                 | Targets 2020-21                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      | 11.45                                                  |                                                             |                 |                                                   | 20              |                                                |                 | 3                                         |                 |                                                        |                 | 1                                              |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kuchera                                     |                                      | Raj             | Ram Ratan Choudhary                                         |                 |                                                   |                 |                                                |                 | Nagarpalika Kuchera 341024                |                 |                                                        |                 | 01584-280028                                   |                 | npkuchera@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 60                                                          | 60              | 30.00                                             | 30.30           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 87.50                                          | 89.25           | 18.00                                        | 22.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 95.72                                | 97.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.27                                          | 99.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 99.48                                                       | 100.00          | 94.03                                             | 100.00          | 1.98                                           | 5.00            | 1.98                                      | 5.00            | 0                                                      | 0               | 92.73                                          | 97.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 25.74                                                       |                 |                                                   | 28.00           |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Mundwa                                      | Raj                                  |                 | Ramratan Choudhary                                          |                 |                                                   |                 |                                                |                 | Nagaur road mundwa 341026                 |                 |                                                        |                 | 01584-283037                                   |                 | npmundwa@gmail.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 86.00                                | 87.00           | 76                                                          | 85              | 26.00                                             | 26.26           | 16.00                                          | 15.84           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 87.50                                          | 89.25           | 18.00                                        | 22.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 94.67                                | 97              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80.53                                          | 84              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 94.33                                                       | 97              | 91.91                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 68.51                                          | 72              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 93.39                                                       |                 |                                                   | 100             |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Tonk                                        |                                      | Raj             | Raju Meena                                                  |                 |                                                   |                 |                                                |                 | Near Clock Tower Tonk                     |                 |                                                        |                 | 01432-247246                                   |                 | nptonk@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 104                                                         | 105             | 65.00                                             | 65.65           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 99.00                                                  | 99.00           | 87.50                                          | 89.25           | 30.00                                        | 31.00           | 78.20                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 |                                                |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 91.64                                | 94              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80                                             | 85              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 89.79                                             | 92              | 8.45                                           | 15              | 0                                         | 0               | 0                                                      | 0               | 87.36                                          | 88              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 17.03                                                       |                 |                                                   | 25              |                                                |                 | 10                                        |                 |                                                        | 9               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Deoli                                       | Raj                                  |                 | Suresh Kumar Meena                                          |                 |                                                   |                 |                                                |                 | Municipal Board Deoli (Tonk)<br>304804    |                 |                                                        |                 | 01434-232013<br>Fax-230016                     |                 | npdeoli@gmail.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 82.00                                | 84.00           | 65                                                          | 80              | 70.00                                             | 70.70           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 99.00                                                  | 99.00           | 88.00                                          | 89.76           | 42.00                                        | 42.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 0.00                                                        | 0.00            | 0.00                                              | 0.00            | 0.00                                           | 0.00            | 0.00                                      | 0.00            | 0.00                                                   | 0.00            | 92.50                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100.00          | 99.17                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 82.96                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 6.38                                                        |                 |                                                   | 10              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Newai                                       |                                      | Raj             | Miss Chandra Kala Verma                                     |                 |                                                   |                 |                                                |                 | Nagar Palika Newai-304021                 |                 |                                                        |                 | 01438-222001                                   |                 | npniwai@gmail.com                            |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 82.00                                | 84.00           | 84                                                          | 90              | 60.00                                             | 60.60           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 99.00                                                  | 99.00           | 88.00                                          | 89.76           | 42.00                                        | 42.00           | 77.80                                                    | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90                                             | 100             | 0                                            | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 92.43                                             | 93              | 29.23                                          | 35              | 0                                         | 0               | 0                                                      | 0               | 95.12                                          | 98              | 0                                            | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | 20.76                                                       |                 |                                                   | 23              |                                                |                 | 16                                        |                 |                                                        | 10              |                                                |                 |                                              |                 |                                                          |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|--------------------------|
| Malpura              | Raj   | Seema Choudhary - E.O                                  | Near Subash Cricel Malpura   | 01437-226225     | mohitvijaymlp@@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 76.00                                | 78.00           | 76                         | 85              | 50.00                                   | 50.50           | 25.00                       | 24.75           | 1.00                       | 1.00            | 99.00                     | 99.00           | 88.00                                          | 89.76           | 33.00                                  | 33.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 97.01               | 97.50           | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 91.56                                          | 92.50           | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 91.50                                                       | 92.50           | 99.20                                             | 99.50           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 91.05                                          | 92.00           | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 39.50                                    |  |  |  | 40.00           |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code          | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|---------------------------------------|------------------|--------------------------|
| Todaraisingh         | Raj   | Bharat Lal Meena                                       | Nagar Palika Todaraisingh, PIN-304505 | 01432-232234     | nptodaraisingh@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 84.00                                | 86.00           | 65                         | 80              | 62.00                                   | 62.62           | 27.00                       | 26.73           | 1.00                       | 1.00            | 99.00                     | 99.00           | 88.00                                          | 89.76           | 28.00                                  | 30.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 50              | 0                           | 0               | 0                                               | 0               | 92                                             | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 95.81                                             | 100             | 0                                              | 50              | 0                                         | 0               | 0                                                      | 0               | 93.73                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |                 |  |  |                                      |  |                 |  |
|---------------------------------|------------------------------------------|--|--|-----------------|--|--|--------------------------------------|--|-----------------|--|
|                                 | Coverage of storm water drainage network |  |  |                 |  |  | Incidence of water logging/ flooding |  |                 |  |
| Benchmarks                      | 100%                                     |  |  |                 |  |  | 0                                    |  |                 |  |
|                                 | Current 2019-20                          |  |  | Targets 2020-21 |  |  | Current 2019-20                      |  | Targets 2020-21 |  |
|                                 | 3.48                                     |  |  | 3.75            |  |  | 0                                    |  | 0               |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Uniyara                                     |                                      | Raj             | Suresh Kumar Meena                                          |                 |                                                   |                 |                                                |                 | Municipal Board Uniara                    |                 |                                                        |                 | 01436-265334                                   |                 | npuniyara@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 80.00                                | 82.00           | 73                                                          | 80              | 64.00                                             | 64.64           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 78.00                                                  | 80.00           | 88.00                                          | 89.76           | 23.00                                        | 25.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 96.69                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 99.92                                                       | 100             | 85.71                                             | 90              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.61                                          | 96              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 14.50                                                       |                 |                                                   | 16              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Barmer                                      |                                      | raj.            | Lalit Singh Detha                                           |                 |                                                   |                 |                                                |                 | municipal council                         |                 |                                                        |                 | 02982-220098                                   |                 | mbbarmerraj@gmail.com                        |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 135                                                         | 135             | 70.00                                             | 70.70           | 20.00                                          | 19.80           | 1.00                                      | 1.00            | 75.00                                                  | 75.00           | 87.00                                          | 88.74           | 22.00                                        | 23.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 25                                                          | 32.40           | 55                                                | 57.23           | 0                                              | 0               | 92                                        | 95              | 0                                                      | 0               | 92                                             | 95              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 92.24                                                       | 93              | 97.79                                             | 99              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95                                             | 97              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 77.08                                                       |                 |                                                   | 78              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Balotra                                     |                                      | Raj             | RamKishore                                                  |                 |                                                   |                 |                                                |                 | Pachparda road 344022                     |                 |                                                        |                 | 02988-220043                                   |                 | mbbalotra@yahoo.co.in                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 80.00                                | 81.00           | 90                                                          | 90              | 70.00                                             | 70.70           | 20.00                                          | 19.80           | 0.75                                      | 0.75            | 55.00                                                  | 80.00           | 87.00                                          | 88.74           | 26.00                                        | 26.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 93.92                                | 96              | 57.84                                                       | 60              | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.92                                          | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 86.80                                                       | 88              | 98.48                                             | 99              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 85.98                                          | 87              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 39.76                                                       |                 |                                                   | 41              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Jaisalmer                                   |                                      | Raj             | Brijesh Rai                                                 |                 |                                                   |                 |                                                |                 | Municipal Council Jaisalmer 345001        |                 |                                                        |                 | 02992-252503<br>02992-250404                   |                 | mbj_jsm@yahoo.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 80.75                                | 82.00           | 156.51                                                      | 160             | 0.00                                              | 10.00           | 21.73                                          | 25.00           | 01                                        | 01              | 100.00                                                 | 100.00          | 78.18                                          | 79.00           | 0.00                                         | 20.00           | 0.00                                                     | 20.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 98.00                                | 99.00           | 42.03                                                       | 45.00           | 28.84                                             | 30.00           | 96.15                                          | 98.00           | 0                                         | 25.00           | 0                                                      | 5.00            | 0                                              | 20.00           | 0                                            | 25.00           | 0                                                        | 25.00           |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 70.02                                                       | 80.00           | 67.33                                             | 70.00           | 0                                              | 10.00           | 0                                         | 25              | 0                                                      | 20              | 77.41                                          | 79.00           | 0                                            | 20.00           | 0                                                        | 25.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 38.61                                                       |                 |                                                   | 40.00           |                                                |                 | 1.00                                      |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Pokaran                                     |                                      | Raj             | Sunil Kumar Boda                                            |                 |                                                   |                 |                                                |                 | Pokaran Distt Jaisalmer                   |                 |                                                        |                 | 02994-222238                                   |                 | mb,pokaran@yahoo.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 100                                                         | 100             | 35.00                                             | 35.35           | 18.00                                          | 17.82           | 0.75                                      | 0.75            | 70.00                                                  | 75.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 93.40                                | 95              | 58.44                                                       | 59.50           | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.44                                          | 95              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 89.84                                                       | 95              | 95.52                                             | 98              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 88.31                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 20.76                                                       |                 |                                                   | 25              |                                                |                 | 4                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Jalore                                      |                                      | Raj             | Shri Shikesh Kakariya                                       |                 |                                                   |                 |                                                |                 | Municipal Council Jalore, 343001          |                 |                                                        |                 | 02973-222270                                   |                 | mbjalore24@yahoo.in                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 69.00                                | 70.00           | 110                                                         | 110             | 69.00                                             | 69.69           | 20.00                                          | 19.80           | 0.50                                      | 0.50            | 60.00                                                  | 75.00           | 87.00                                          | 88.74           | 15.00                                        | 19.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 93.75                                | 99.00           | 37.77                                                       | 75.00           | 56.82                                             | 60.00           | 97.65                                          | 100.00          | 0                                         | 25              | 100                                                    | 100             | 92.85                                          | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 78.28                                                       | 100             | 100                                               | 100             | 0                                              | 100             | 0                                         | 100             | 0                                                      | 100             | 92.59                                          | 98              | 1.66                                         | 3.60            | 16.67                                                    | 20              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 95.29                                                       |                 |                                                   | 98              |                                                |                 | 06                                        |                 |                                                        | 04              |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.             |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|-----------------------|
| Bhinmal              | Raj   | Shikesh Kankariya                                      | Nagar Palika Bhinmal 343029  | 02969-220003     | e_officer22@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 74.00                                | 75.00           | 85                         | 100             | 45.00                                   | 45.45           | 20.00                       | 19.80           | 0.75                       | 0.75            | 70.00                     | 78.00           | 87.00                                          | 88.74           | 22.00                                  | 23.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 99.23               | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 98.36                                                       | 100.00          | 100.00                                            | 100.00          | 15.78                                          | 100.00          | 0                                         | 80.00           | 0                                                      | 90.0            | 74.02                                          | 78.00           | 0                                       | 50.00           | 0                                       | 50.00           |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |                 |  |  |                                      |  |                 |  |
|---------------------------------|------------------------------------------|--|--|-----------------|--|--|--------------------------------------|--|-----------------|--|
|                                 | Coverage of storm water drainage network |  |  |                 |  |  | Incidence of water logging/ flooding |  |                 |  |
| Benchmarks                      | 100%                                     |  |  |                 |  |  | 0                                    |  |                 |  |
|                                 | Current 2019-20                          |  |  | Targets 2020-21 |  |  | Current 2019-20                      |  | Targets 2020-21 |  |
|                                 | 79.52                                    |  |  | 95.00           |  |  | 6.00                                 |  | 0.0             |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.                 | Email id.                |
|----------------------|-------|--------------------------------------------------------|------------------------------|----------------------------------|--------------------------|
| Sanchore             | Raj   | Shri Vinod Kumar Bansal                                | Municipal Board Sanchore     | 02979-283280<br>Fax<br>No.283625 | eosanchore2010@gmail.com |

  

| Water Supply Indicators |                                      |                    |                            |                    |                                         |                    |                             |                    |                            |                    |                           |                    |                                                |                    |                                        |                    |                                                           |                    |
|-------------------------|--------------------------------------|--------------------|----------------------------|--------------------|-----------------------------------------|--------------------|-----------------------------|--------------------|----------------------------|--------------------|---------------------------|--------------------|------------------------------------------------|--------------------|----------------------------------------|--------------------|-----------------------------------------------------------|--------------------|
|                         | Coverage of water supply Connections |                    | Per capita supply of water |                    | Extent of metering of water connections |                    | Extent of non revenue water |                    | Continuity of water supply |                    | Quality of water supplied |                    | Efficiency in redressal of customer complaints |                    | Cost recovery in water supply services |                    | Efficiency in collection of water supply- related charges |                    |
| Benchmarks              | 100%                                 |                    | 135 lpcd                   |                    | 100%                                    |                    | 20%                         |                    | 24 hours                   |                    | 100%                      |                    | 80%                                            |                    | 100%                                   |                    | 90%                                                       |                    |
|                         | Current<br>2019-20                   | Targets<br>2020-21 | Current<br>2019-20         | Targets<br>2020-21 | Current<br>2019-20                      | Targets<br>2020-21 | Current<br>2019-20          | Targets<br>2020-21 | Current<br>2019-20         | Targets<br>2020-21 | Current<br>2019-20        | Targets<br>2020-21 | Current<br>2019-20                             | Targets<br>2020-21 | Current<br>2019-20                     | Targets<br>2020-21 | Current<br>2019-20                                        | Targets<br>2020-21 |
|                         | 74.00                                | 75.00              | 100                        | 100                | 30.00                                   | 30.30              | 22.00                       | 21.78              | 1.00                       | 1.00               | 65.00                     | 78.00              | 88.00                                          | 89.76              | 28.00                                  | 28.00              | 77.80                                                     | 73.20              |

  

| Sewage Management (Sewerage and Sanitation) |                     |                    |                                     |                    |                                             |                    |                                       |                    |                             |                    |                                                 |                    |                                                |                    |                                              |                    |                                            |                    |
|---------------------------------------------|---------------------|--------------------|-------------------------------------|--------------------|---------------------------------------------|--------------------|---------------------------------------|--------------------|-----------------------------|--------------------|-------------------------------------------------|--------------------|------------------------------------------------|--------------------|----------------------------------------------|--------------------|--------------------------------------------|--------------------|
|                                             | Coverage of toilets |                    | Coverage of sewage network services |                    | Collection efficiency of the sewage network |                    | Adequacy of sewage treatment capacity |                    | Quality of sewage treatment |                    | Extent of reuse and recycling of treated sewage |                    | Efficiency in redressal of customer complaints |                    | Extent of cost recovery in sewage management |                    | Efficiency in collection of sewage charges |                    |
| Benchmarks                                  | 100%                |                    | 100%                                |                    | 100%                                        |                    | 100%                                  |                    | 100%                        |                    | 20%                                             |                    | 80%                                            |                    | 100%                                         |                    | 90%                                        |                    |
|                                             | Current<br>2019-20  | Targets<br>2020-21 | Current<br>2019-20                  | Targets<br>2020-21 | Current<br>2019-20                          | Targets<br>2020-21 | Current<br>2019-20                    | Targets<br>2020-21 | Current<br>2019-20          | Targets<br>2020-21 | Current<br>2019-20                              | Targets<br>2020-21 | Current<br>2019-20                             | Targets<br>2020-21 | Current<br>2019-20                           | Targets<br>2020-21 | Current<br>2019-20                         | Targets<br>2020-21 |
|                                             | 100                 | 100                | 0                                   | 0                  | 0                                           | 0                  | 0                                     | 0                  | 0                           | 0                  | 0                                               | 0                  | 0                                              | 0                  | 0                                            | 0                  | 0                                          | 0                  |

  

| Solid Waste Management Indicators |                                                             |                    |                                                   |                    |                                                |                    |                                           |                    |                                                        |                    |                                                |                    |                                         |                    |                                         |                    |  |
|-----------------------------------|-------------------------------------------------------------|--------------------|---------------------------------------------------|--------------------|------------------------------------------------|--------------------|-------------------------------------------|--------------------|--------------------------------------------------------|--------------------|------------------------------------------------|--------------------|-----------------------------------------|--------------------|-----------------------------------------|--------------------|--|
|                                   | Household level coverage of solid waste management services |                    | Efficiency of collection of municipal solid waste |                    | Extent of segregation of municipal solid waste |                    | Extent of municipal solid waste recovered |                    | Extent of scientific disposal of municipal solid waste |                    | Efficiency in redressal of customer complaints |                    | Extent of cost recovery in SWM services |                    | Efficiency in collection of SWM charges |                    |  |
| Benchmarks                        | 100%                                                        |                    | 100%                                              |                    | 100%                                           |                    | 80%                                       |                    | 100%                                                   |                    | 80%                                            |                    | 100%                                    |                    | 90%                                     |                    |  |
|                                   | Current<br>2019-20                                          | Targets<br>2020-21 | Current<br>2019-20                                | Targets<br>2020-21 | Current<br>2019-20                             | Targets<br>2020-21 | Current<br>2019-20                        | Targets<br>2020-21 | Current<br>2019-20                                     | Targets<br>2020-21 | Current<br>2019-20                             | Targets<br>2020-21 | Current<br>2019-20                      | Targets<br>2020-21 | Current<br>2019-20                      | Targets<br>2020-21 |  |
|                                   | 98.25                                                       | 100                | 96.88                                             | 97                 | 0.00                                           | 0.00               | 0.00                                      | 0.00               | 0.00                                                   | 0.00               | 84.55                                          | 86                 | 0                                       | 0                  | 0                                       | 0                  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |                    |  |  |                                      |  |  |                    |  |  |                    |  |  |                    |  |  |
|---------------------------------|------------------------------------------|--|--|--------------------|--|--|--------------------------------------|--|--|--------------------|--|--|--------------------|--|--|--------------------|--|--|
|                                 | Coverage of storm water drainage network |  |  |                    |  |  | Incidence of water logging/ flooding |  |  |                    |  |  |                    |  |  |                    |  |  |
| Benchmarks                      | 100%                                     |  |  |                    |  |  | 0                                    |  |  |                    |  |  |                    |  |  |                    |  |  |
|                                 | Current<br>2019-20                       |  |  | Targets<br>2020-21 |  |  | Current<br>2019-20                   |  |  | Targets<br>2020-21 |  |  | Current<br>2019-20 |  |  | Targets<br>2020-21 |  |  |
|                                 | 88.88                                    |  |  | 90.00              |  |  | 0                                    |  |  | 0                  |  |  |                    |  |  |                    |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Jodhpur                                     |                                      | raj.            | Suresh Kumar Ola                                            |                 |                                                   |                 |                                                |                 | municipal corporation jodhpur             |                 |                                                        |                 | 0291-2651464                                   |                 | ceo.nnj@rediffmail.com                       |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 135                                                         | 135             | 85.00                                             | 85.85           | 24.00                                          | 23.76           | 1.00                                      | 1.00            | 90.00                                                  | 90.00           | 87.00                                          | 88.74           | 28.00                                        | 29.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 98.87                                | 99.50           | 80.98                                                       | 83              | 61.87                                             | 65              | 86.33                                          | 88              | 97.65                                     | 99.00           | 69.76                                                  | 80              | 95.69                                          | 98              | 22.00                                        | 25.00           | 72.85                                                    | 90              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 84.33                                                       | 90              | 98.01                                             | 99              | 0                                              | 20              | 0                                         | 0               | 0                                                      | 100             | 88.72                                          | 90              | 0                                            | 5               | 0                                                        | 5               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 10.34                                                       |                 |                                                   | 15.00           |                                                |                 | 18.00                                     |                 |                                                        | 15.00           |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Phalodi                                     |                                      | Raj             | Anil Kumar                                                  |                 |                                                   |                 |                                                |                 | Municipal Board, Phalodi- 342301          |                 |                                                        |                 | 02925-222182                                   |                 | eombphaldi.jod@gmail.com                     |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 87.00                                | 88.00           | 100                                                         | 110             | 30.00                                             | 30.30           | 23.00                                          | 22.77           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 22.00                                        | 23.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 27.91                                                       | 35              | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.38                                          | 95              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 99.65                                                       | 100             | 97.0                                              | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.73                                          | 95              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 18.18                                                       |                 |                                                   | 20              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code    | Phone & Fax nos. | Email id.                    |
|----------------------|-------|--------------------------------------------------------|---------------------------------|------------------|------------------------------|
| MB PipadCity         | Raj   | Suresh Chand sharma                                    | MunicipalBoardPipad City 342601 | 02930-233036     | municipality.pipar@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 75.00                                | 77.00           | 85                         | 90              | 30.00                                   | 30.30           | 21.00                       | 20.79           | 1.00                       | 1.00            | 95.00                     | 95.00           | 87.00                                          | 88.74           | 20.00                                  | 21.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 95                                             | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 93.28                                             | 100             | 2.84                                           | 3               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 22.40                                    |  |  |  | 35              |  |  |  | 2                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bilara                                      |                                      | raj.            | Harish Chandra Gehlot                                       |                 |                                                   |                 |                                                |                 | nagar palika bilara 342602                |                 |                                                        |                 | 02930-222453                                   |                 | eonbbilara@yahoo.in                          |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 70.00                                | 72.00           | 75                                                          | 80              | 50.00                                             | 50.50           | 24.00                                          | 23.76           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 22.00                                        | 23.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 60.93                                          | 70.00           | 3.52                                      | 20.00           | 0                                                      | 0               | 100                                            | 100             | 9.08                                         | 25.00           | 85.77                                                     | 90.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 51.75                                                       |                 |                                                   | 60.00           |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Pali                                        |                                      | Raj             | Aashutosh Acharya                                           |                 |                                                   |                 |                                                |                 | Municipal Council Pali 306401             |                 |                                                        |                 | 02932-221301                                   |                 | cmcpali@yao.co.in                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 69.00                                | 71.00           | 135                                                         | 135             | 80.00                                             | 80.80           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 37.00                                        | 37.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 94.98                                | 95              | 11.82                                                       | 20              | 0                                                 | 0               | 0                                              | 0               | 90                                        | 100             | 33.33                                                  | 40              | 99.13                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 94.61                                                       | 95              | 96.94                                             | 99              | 31.37                                          | 40              | 88.24                                     | 90              | 5                                                      | 15              | 97.19                                          | 99              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 51.06                                                       |                 |                                                   | 55              |                                                |                 | 20                                        |                 |                                                        | 15              |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sojatcity                                   |                                      | raj.            | Ravi Kumar Khanna                                           |                 |                                                   |                 |                                                |                 | M.B.sojat kaka circle sojatcity-306104    |                 |                                                        |                 | 02960-222028                                   |                 | eombsojat@yahoo.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 70                                                          | 75              | 55.00                                             | 55.55           | 20.00                                          | 19.80           | 0.75                                      | 0.75            | 90.00                                                  | 90.00           | 88.00                                          | 89.76           | 23.00                                        | 25.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 86.25                                | 87.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.09                                          | 98.50           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 98.87                                                       | 99.00           | 98.33                                             | 99.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90.62                                          | 91.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 32.18                                                       |                 |                                                   | 34.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sadri                                       |                                      | Raj             | Bhanwara Ram                                                |                 |                                                   |                 |                                                |                 | Nagar palika Sadri                        |                 |                                                        |                 | 02934-855022                                   |                 | npsadri1979@yahoo.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 75                                                          | 80              | 40.00                                             | 40.40           | 28.00                                          | 27.72           | 1.25                                      | 1.25            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 43.00                                        | 43.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 89.71                                | 95              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.05                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 69.32                                                       | 72              | 92.02                                             | 95.57           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90.31                                          | 91              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 34.82                                                       |                 |                                                   | 38.72           |                                                |                 | 14                                        |                 |                                                        | 10              |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bali                                        |                                      | Raj             | Lajpal Singh                                                |                 |                                                   |                 |                                                |                 | Nagar Palika Bali 306701                  |                 |                                                        |                 | 02938-222045                                   |                 | municipalboardbali@yahoo.com                 |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 76.00                                | 78.00           | 70                                                          | 80              | 40.00                                             | 40.40           | 27.00                                          | 26.73           | 0.65                                      | 0.65            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 15.00                                        | 18.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 97.67                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.65                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 97.07                                                       | 99              | 98.63                                             | 99              | 74.79                                          | 80              | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 46.00                                                       |                 |                                                   | 55.0            |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Khudala Falna                               |                                      | raj.            | Manoharlal Jat                                              |                 |                                                   |                 |                                                |                 | E.o. khudala falna pali 306116            |                 |                                                        |                 | 02938-236170                                   |                 | eombfalna@gmail.com                          |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 76.00                                | 77.00           | 65                                                          | 70              | 40.00                                             | 40.40           | 27.00                                          | 26.73           | 0.65                                      | 0.65            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 15.00                                        | 19.00           | 77.80                                                    | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 98.16                                | 99              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.07                                          | 97              | 0                                            | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 89                                                          | 90              | 98.28                                             | 99              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.17                                          | 97              | 0                                            | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | 72.08                                                       |                 |                                                   | 75              |                                                |                 | 4                                         |                 |                                                        | 2               |                                                |                 |                                              |                 |                                                          |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code   | Phone & Fax nos. | Email id.                 |
|----------------------|-------|--------------------------------------------------------|--------------------------------|------------------|---------------------------|
| Jaitaran             | Raj   | Sharwan Ram                                            | Near Roadways Station - 306309 | 02939-222248     | eojaitaran@rediffmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 81.00                                | 82.00           | 45                         | 50              | 51.00                                   | 51.51           | 20.00                       | 19.80           | 0.50                       | 0.50            | 20.00                     | 50.00           | 88.00                                          | 89.76           | 26.00                                  | 26.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 43.95                               | 80              | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 76.25                                          | 77              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 89.38                                                       | 100             | 92.56                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 82.85                                          | 85              | 2.61                                    | 50              | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |                 |  |  |                                      |  |                 |  |  |
|---------------------------------|------------------------------------------|--|-----------------|--|--|--------------------------------------|--|-----------------|--|--|
|                                 | Coverage of storm water drainage network |  |                 |  |  | Incidence of water logging/ flooding |  |                 |  |  |
| Benchmarks                      | 100%                                     |  |                 |  |  | 0                                    |  |                 |  |  |
|                                 | Current 2019-20                          |  | Targets 2020-21 |  |  | Current 2019-20                      |  | Targets 2020-21 |  |  |
|                                 | 45.46                                    |  | 60.00           |  |  | 2                                    |  | 0               |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Rani khurd                                  |                                      | raj.            | Om Dadhich (9929037565)                                     |                 |                                                   |                 |                                                |                 | nagar palika rani khurd                   |                 |                                                        |                 | 02934-222084<br>02934-220830                   |                 | eombrani@gmail.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 74.00                                | 76.00           | 75                                                          | 80              | 41.00                                             | 41.41           | 27.00                                          | 26.73           | 0.65                                      | 0.65            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 92.03                                | 93              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.82                                          | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 92.24                                                       | 93              | 83.82                                             | 85              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.55                                          | 97              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 60.37                                                       |                 |                                                   | 65              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                   | Phone & Fax nos.                          | Email id.                                              |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|----------------------------------------------|-----------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Sumerpur                                           | Raj                                                         | Yogesh Acharya                                         | Sumerpur 306902                                | 02933-252925                              | eombsumerpur60@yahoo.com                               |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Coverage of water supply Connections                        | Per capita supply of water                             | Extent of metering of water connections        | Extent of non revenue water               | Continuity of water supply                             | Quality of water supplied                       | Efficiency in redressal of customer complaints | Cost recovery in water supply services       | Efficiency in collection of water supply- related charges |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| Benchmarks                                         | 100%                                                        | 135 lpcd                                               | 100%                                           | 20%                                       | 24 hours                                               | 100%                                            | 80%                                            | 100%                                         | 90%                                                       |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                           | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 |
|                                                    | 81.00                                                       | 82.00                                                  | 80                                             | 85                                        | 40.00                                                  | 40.40                                           | 27.00                                          | 26.73                                        | 1.00                                                      | 1.00            | 100.00          | 100.00          | 88.00           | 89.76           | 18.00           | 20.00           | 77.80           | 73.20           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Coverage of toilets                                         | Coverage of sewage network services                    | Collection efficiency of the sewage network    | Adequacy of sewage treatment capacity     | Quality of sewage treatment                            | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges                |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 100%                                      | 100%                                                   | 20%                                             | 80%                                            | 100%                                         | 90%                                                       |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                           | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 |
|                                                    | 98.48                                                       | 99.50                                                  | 42.19                                          | 50.00                                     | 0                                                      | 0                                               | 0                                              | 0                                            | 0                                                         | 0               | 0               | 0               | 100             | 100             | 0               | 0               | 0               | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste      | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints  | Extent of cost recovery in SWM services        | Efficiency in collection of SWM charges      |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 80%                                       | 100%                                                   | 80%                                             | 100%                                           | 90%                                          |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                           | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 | Current 2019-20 | Targets 2020-21 |
|                                                    | 90.04                                                       | 98.00                                                  | 99.31                                          | 100                                       | 0                                                      | 0                                               | 0                                              | 0                                            | 0                                                         | 0               | 100             | 100             | 0               | 0               | 0               | 0               | 0               | 0               |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                |                                           | Incidence of water logging/ flooding                   |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                |                                           | 0                                                      |                                                 |                                                |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | Current 2019-20                                             |                                                        | Targets 2020-21                                |                                           | Current 2019-20                                        |                                                 | Targets 2020-21                                |                                              | Current 2019-20                                           |                 | Targets 2020-21 |                 |                 |                 |                 |                 |                 |                 |
|                                                    | 74.74                                                       |                                                        | 80                                             |                                           | 0                                                      |                                                 | 0                                              |                                              |                                                           |                 |                 |                 |                 |                 |                 |                 |                 |                 |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                        |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|----------------------------------|
| Takhatgarh           | Raj   | Yogesh acharya                                         | Municipal Board Takhatgarh   | 02933-220133     | municipalitytakhatgarh@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 70                         | 72              | 25.00                                   | 25.25           | 22.00                       | 21.78           | 1.50                       | 1.50            | 80.00                     | 82.00           | 88.00                                          | 89.76           | 42.00                                  | 42.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 80                                             | 80              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80                                             | 80              | 0                                       | 0               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |
|                                 | 68.51                                    |  |  |  | 90              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |
|                                 |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |

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|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sirohi                                      |                                      | raj.            | Shivpal Singh                                               |                 |                                                   |                 |                                                |                 | M.C.sirohi Bus stand 307001               |                 |                                                        |                 | 02972-222280                                   |                 | ulb.sirohi@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 77.00                                | 79.00           | 70                                                          | 95              | 43.00                                             | 43.43           | 18.00                                          | 17.82           | 1.10                                      | 1.10            | 90.00                                                  | 90.00           | 88.00                                          | 89.76           | 32.00                                        | 34.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 98.5                                              | 100             | 0                                              | 25              | 0                                         | 25              | 5.08                                                   | 10              | 100                                            | 100             | 0                                            | 10              | 0                                                        | 10              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 18.51                                                       |                 |                                                   | 22              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Mt.Abu                                      |                                      | Raj             | Mr. Jitendra Vyas                                           |                 |                                                   |                 |                                                |                 | NagarpalikaMt. Abu 307501                 |                 |                                                        |                 | 02975-235127                                   |                 | palikaabu@yahoo.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 86                                                          | 100             | 25.00                                             | 25.25           | 24.00                                          | 23.76           | 0.50                                      | 0.50            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 38.00                                        | 38.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 90.09                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.5                                           | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 98.53                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.12                                          | 98              | 16.89                                        | 22              | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 87.49                                                       |                 |                                                   | 90              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Abu Road                                    |                                      | Raj             | Trikamdan Charan                                            |                 |                                                   |                 |                                                |                 | Municipal Board Abu Road Dist. Sirohi     |                 |                                                        |                 | 02974-222270                                   |                 | eoaburoad@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 76.00                                | 77.00           | 61                                                          | 80              | 25.00                                             | 25.25           | 24.00                                          | 23.76           | 0.50                                      | 0.50            | 85.00                                                  | 85.00           | 88.00                                          | 89.76           | 37.00                                        | 37.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99                                   | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.5                                           | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 95.40                                                       | 100             | 95.18                                             | 100             | 0                                              | 0               | 0                                         | 50              | 0                                                      | 0               | 91.76                                          | 95              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 33.58                                                       |                 |                                                   | 40              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code     | Phone & Fax nos.           | Email id.       |
|----------------------|-------|--------------------------------------------------------|----------------------------------|----------------------------|-----------------|
| Sheoganj             | Raj   | Sh. Arun Kumar Sharma                                  | Municipal Board, Shivganj 307027 | 02976-272280<br>Fax-272270 | shegnp@yahoo.in |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 78.00                                | 79.00           | 79                         | 90              | 36.00                                   | 36.36           | 25.00                       | 24.75           | 0.50                       | 0.50            | 90.00                     | 90.00           | 88.00                                          | 89.76           | 32.00                                  | 34.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 98.99               | 99.50           | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 98.00                                                       | 99.00           | 99.28                                             | 99.50           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100.00                                         | 100.00          | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 53.90                                    |  |  |  | 75.0            |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Pindwara                                    |                                      | Raj             | Mr.Anil Kumar Jhingonia                                     |                 |                                                   |                 |                                                |                 | Municipal Board, Pindwara 307022          |                 |                                                        |                 | 02971-282270                                   |                 | nppindwara_2007@rediffmail.com               |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 77.00                                | 78.00           | 76                                                          | 85              | 25.00                                             | 25.25           | 24.00                                          | 23.76           | 0.50                                      | 0.50            | 88.00                                                  | 88.00           | 88.00                                          | 89.76           | 22.00                                        | 24.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 92.30                                                       |                 |                                                   | 100             |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bikaner                                     |                                      | Raj             | Dr. Pradeep K. Gawande                                      |                 |                                                   |                 |                                                |                 | Karni Singh Stadium Road, Bikaner 334001  |                 |                                                        |                 | 0151-2226902<br>0151-2226906                   |                 | nagarnigambikaner@gmail.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 135                                                         | 135             | 85.00                                             | 85.85           | 24.00                                          | 23.76           | 1.75                                      | 1.75            | 82.00                                                  | 83.00           | 88.00                                          | 89.76           | 32.00                                        | 32.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 99.97                                | 100             | 69.72                                                       | 90              | 27.50                                             | 50              | 25                                             | 50              | 89.28                                     | 95              | 38.70                                                  | 80              | 93.46                                          | 100             | 0                                            | 20              | 0                                                         | 20              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 97.31                                                       | 100             | 99.86                                             | 100             | 8.16                                           | 50              | 1.59                                      | 50              | 0                                                      | 20              | 92.50                                          | 100             | 0.89                                         | 40              | 24.37                                                     | 40              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 50                                                          |                 |                                                   | 70              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Nokha                                       |                                      | Raj             | Mr. Raju Ram Jat, E.O                                       |                 |                                                   |                 |                                                |                 | Municipal Board, Nokha-334803             |                 |                                                        |                 | 9783911145                                     |                 | mbnokhabkn@gmail.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 94.00                                | 100             | 77.80                                                       | 78.00           | 64.94                                             | 100.00          | 15.42                                          | 22.00           | 15.00                                     | 24.00           | 94.63                                                  | 100.00          | 86.55                                          | 92.00           | 77.41                                        | 100             | 89.13                                                    | 92.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.29                                | 100             | 92.66                                                       | 98              | 0.00                                              | 25              | 0                                              | 50              | 0                                         | 25              | 0                                                      | 10              | 94.37                                          | 100             | 0                                            | 10              | 0                                                        | 10              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 88.04                                                       | 100             | 89.34                                             | 100             | 18.38                                          | 20              | 0                                         | 10              | 0                                                      | 10              | 97.26                                          | 100             | 0                                            | 10              | 0                                                        | 10              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 85.71                                                       |                 |                                                   | 90.00           |                                                |                 | 0.00                                      |                 |                                                        | 0.00            |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code   | Phone & Fax nos.           | Email id.                        |
|----------------------|-------|--------------------------------------------------------|--------------------------------|----------------------------|----------------------------------|
| Sridungargarh        | Raj   | Bhawani Shanker Vyas                                   | Municipal Board Sri Dungargarh | 01565-223166<br>9414380576 | nagarpalikadungargarh0@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 86.00                                | 87.00           | 96                         | 100             | 55.00                                   | 55.55           | 25.00                       | 24.75           | 1.50                       | 1.50            | 90.00                     | 90.00           | 88.00                                          | 89.76           | 18.00                                  | 22.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 94.54                                          | 98              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 95.59                                             | 98              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 10.77                                    |  |  |  | 30              |  |  |  | 5                                    |  |  |  | 4               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Deshnoke                                    |                                      | Raj             | Rajal Rao                                                   |                 |                                                   |                 |                                                |                 | Municipal Board Deshnoke                  |                 |                                                        |                 | 8764064929<br>01512825228                      |                 | nagarpalika_deshnoke@yahoo.in                |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 85                                                          | 90              | 34.00                                             | 34.34           | 24.00                                          | 23.76           | 1.75                                      | 1.75            | 90.00                                                  | 90.00           | 88.00                                          | 89.76           | 18.00                                        | 22.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.19                                | 100.00          | 75.10                                                       | 80.00           | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.73                                          | 98.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 90.88                                                       | 96.00           | 97.42                                             | 99.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.18                                          | 99.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 62.50                                                       |                 |                                                   | 65.00           |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| churu                                       |                                      | raj.            | Duwraka Prasad                                              |                 |                                                   |                 |                                                |                 | np churu 331001                           |                 |                                                        |                 | 156-2250318                                    |                 | npchuru@gmail.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 87.00                                | 88.00           | 114                                                         | 115             | 65.00                                             | 65.65           | 20.00                                          | 19.80           | 3.00                                      | 3.00            | 82.00                                                  | 84.00           | 88.00                                          | 89.76           | 18.00                                        | 22.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 30.19                                                       | 70.00           | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 85.71                                                  | 100             | 90                                             | 100             | 1.30                                         | 50              | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 88.65                                             | 100             | 12.50                                          | 80              | 3.57                                      | 50              | 54.76                                                  | 80              | 89.47                                          | 100             | 5.98                                         | 50              | 4.76                                                     | 50              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 95.45                                                       |                 |                                                   | 100             |                                                |                 | 6                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.           | Email id.                      |
|----------------------|-------|--------------------------------------------------------|------------------------------|----------------------------|--------------------------------|
| Ratangarh            | Raj   | Bhagawan Singh                                         | Nagarpalika Ratangarh 331022 | 01567-222095<br>Fax-222026 | nagarpalikaratangarh@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 87.00                                | 87.00           | 118                        | 120             | 45.00                                   | 45.45           | 19.00                       | 18.81           | 2.00                       | 2.00            | 96.00                     | 96.00           | 88.00                                          | 89.76           | 18.00                                  | 20.00           | 79.10                                                    | 74.40           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 72.12                                                       | 98              | 100                                               | 100             | 0                                              | 10              | 0                                         | 10              | 0                                                      | 0               | 98.09                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 50                                       |  |  |  | 60              |  |  |  | 8                                    |  |  |  | 4               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sujangarh                                   |                                      | Raj             | Basant Kumar Saini                                          |                 |                                                   |                 |                                                |                 | Municipal council Sujangarh 331507        |                 |                                                        |                 | 01568-222419                                   |                 | nps222419@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 80.00                                | 82.00           | 75                                                          | 75              | 60.00                                             | 60.60           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 78.00                                                  | 80.00           | 86.50                                          | 88.23           | 23.00                                        | 24.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 28.17                                                       | 70              | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.14                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 96.54                                                       | 100             | 97.78                                             | 100             | 27.32                                          | 100             | 0                                         | 100             | 0                                                      | 50              | 98.75                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 42.70                                                       |                 |                                                   | 50              |                                                |                 | 4                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sardarshahar                                | Raj                                  |                 | Devendra Kaushik                                            |                 |                                                   |                 |                                                |                 | Nagar Palika Sardarshahar 331403          |                 |                                                        |                 | 01564-220030                                   |                 | eonpsdr@gmail.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 103                                                         | 105             | 35.00                                             | 35.35           | 20.00                                          | 19.80           | 4.00                                      | 4.00            | 90.00                                                  | 91.00           | 86.50                                          | 88.23           | 27.00                                        | 27.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 95                                                          | 100             | 97.23                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 88.46                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 37.25                                                       |                 |                                                   | 45              |                                                |                 | 4                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Rajgarh (Churu)                             |                                      | Raj             | Mr.Shivraj Krishna(EO)                                      |                 |                                                   |                 |                                                |                 | Rajgarh (Churu) 331023                    |                 |                                                        |                 | 01559-222039                                   |                 | eonp.sdlp@yahoo.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 78.00                                | 80.00           | 98                                                          | 100             | 30.00                                             | 30.30           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 85.00                                                  | 87.00           | 86.50                                          | 88.23           | 59.00                                        | 59.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 83.33                                          | 100.00          | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 93.39                                                       | 95.00           | 87.07                                             | 90.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 57.77                                          | 70.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 37.5                                                        |                 |                                                   | 40.00           |                                                |                 | 12                                        |                 |                                                        | 4               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                  |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|----------------------------|
| Chapar               | Raj   | Tofik Ahamed                                           | Nagarpalika Chapar 331502    | 01568-242099     | nagarpalikachapar@yahoo.in |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 75.00                                | 77.00           | 100                        | 100             | 42.00                                   | 42.42           | 20.00                       | 19.80           | 1.00                       | 1.00            | 95.00                     | 95.00           | 86.50                                          | 88.23           | 27.00                                  | 27.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 93.75                                          | 95              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 98.39                                                       | 99.00           | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.05                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 28.76                                    |  |  |  | 50              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bidasar                                     |                                      | Raj             | Prakash Chand                                               |                 |                                                   |                 |                                                |                 | MB Bidasar, 331501                        |                 |                                                        |                 | 01560-262028                                   |                 | nagarpalikabidasar@gmail.com                 |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 80                                                          | 80              | 42.00                                             | 42.42           | 18.00                                          | 17.82           | 1.00                                      | 1.00            | 85.00                                                  | 87.00           | 86.50                                          | 88.23           | 22.00                                        | 23.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.14                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 96.81                                             | 100             | 14.16                                          | 50              | 0                                         | 0               | 1.41                                                   | 20              | 92.00                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 21.42                                                       |                 |                                                   | 25              |                                                |                 | 1                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Ratan nagar                                 |                                      | raj.            | Zuber Khan                                                  |                 |                                                   |                 |                                                |                 | police thane ke pass ratannagar<br>331021 |                 |                                                        |                 | 01562-281224                                   |                 | mun_nagar@yahoo.in                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 99                                                          | 100             | 60.00                                             | 60.60           | 20.00                                          | 19.80           | 3.00                                      | 3.00            | 82.00                                                  | 84.00           | 88.00                                          | 89.76           | 18.00                                        | 20.00           | 78.20                                                    | 74.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 96.50                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 96.73                                                       |                 |                                                   | 100             |                                                |                 | 4                                         |                 |                                                        | 2               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Rajaldesar                                  |                                      | Raj             | Anita Birda                                                 |                 |                                                   |                 |                                                |                 | Nagar Palika Rajaldesar-331802            |                 |                                                        |                 | 01567-232504                                   |                 | raj.churu.bika@gmail.com                     |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 85.00                                | 86.00           | 104                                                         | 105             | 30.00                                             | 30.30           | 18.00                                          | 17.82           | 1.20                                      | 1.20            | 90.00                                                  | 93.00           | 86.50                                          | 88.23           | 24.00                                        | 25.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.58                                | 100             | 0                                                           | 5               | 0                                                 | 5               | 0                                              | 5               | 0                                         | 5               | 0                                                      | 5               | 83.33                                          | 90              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 93.01                                             | 96              | 8                                              | 11              | 0                                         | 5               | 0                                                      | 5               | 89.16                                          | 90              | 0                                            | 5               | 0                                                        | 5               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 18.51                                                       |                 |                                                   | 20              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Taranagar                                   |                                      | raj.            | Suresh Kumar Chouhan                                        |                 |                                                   |                 |                                                |                 | Municipal Board Taranagar                 |                 |                                                        |                 | 01561-240245                                   |                 | eotr2009@gamil.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 100                                                         | 100             | 30.00                                             | 30.30           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 44.00                                        | 44.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 93.35                                | 97.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.33                                          | 97.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 54.08                                                       | 65.00           | 95.33                                             | 98.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 88.68                                          | 94.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 51.32                                                       |                 |                                                   | 55.00           |                                                |                 | 9                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code             | Phone & Fax nos.                | Email id.                       |
|----------------------|-------|--------------------------------------------------------|------------------------------------------|---------------------------------|---------------------------------|
| Sri Ganganagar       | Raj   | Priyanka Budania R.M.S                                 | Nagar Parishad, Sri Ganganagar<br>335001 | 0154-<br>2445070<br>Fax-2440651 | nagarparishadsgnr@<br>yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 88.00                                | 89.00           | 135                        | 135             | 60.00                                   | 60.60           | 20.00                       | 19.80           | 3.00                       | 3.00            | 100.00                    | 100.00          | 86.50                                          | 88.23           | 56.00                                  | 56.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 99.80               | 99.85           | 3.36                                | 15              | 0                                           | 24.28           | 0                                     | 20.0            | 100                         | 100             | 28.57                                           | 30              | 80.00                                          | 81.00           | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.31                                          | 95.00           | 0                                       | 0               | 15.24                                   | 16              |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 50.29                                    |  |  |  | 51              |  |  |  | 8                                    |  |  |  | 4               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Raisinghnagar                               |                                      | Raj             | Sandip Kumar                                                |                 |                                                   |                 |                                                |                 | M.B. Raisinghnagar-335051                 |                 |                                                        |                 | 01507-221023                                   |                 | nagarpalika_rsnr@yahoo.in                    |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 82.00                                | 84.00           | 90                                                          | 100             | 42.00                                             | 42.42           | 24.00                                          | 23.76           | 1.50                                      | 1.50            | 85.00                                                  | 88.00           | 87.00                                          | 88.74           | 44.00                                        | 44.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 99.08                                | 99.50           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.00                                          | 97.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 90.84                                                       | 92.50           | 97.13                                             | 97.50           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.00                                          | 97.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 67.16                                                       |                 |                                                   | 68.00           |                                                |                 | 2.00                                      |                 |                                                        | 1.00            |                                                |                 |                                              |                 |                                                           |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Anupgarh                                    |                                      | Raj             | Tarsem Kumar                                                |                 |                                                   |                 |                                                |                 | Municipal Board Anupgarh-335701           |                 |                                                        |                 | 01498-252060                                   |                 | eoanupgarh@yahoo.com                         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 77.00                                | 79.00           | 90                                                          | 100             | 67.00                                             | 67.67           | 22.00                                          | 21.78           | 1.50                                      | 1.50            | 75.00                                                  | 82.00           | 87.00                                          | 88.74           | 28.00                                        | 28.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 45.35                                          | 55              | 5.10                                      | 10              | 28.74                                                  | 35              | 97.27                                          | 99              | 0.84                                         | 5               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 14.94                                                       |                 |                                                   | 17              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.             | Email id.               |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------------------|-------------------------|
| Sadulshahar          | Raj   |                                                        | Municipal Board Sadul Shahar | 01503-222588<br>01503-222088 | nagarpalikasds@yahoo.in |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 85.00                                | 86.00           | 100                        | 100             | 82.00                                   | 82.82           | 20.00                       | 19.80           | 2.00                       | 2.00            | 70.00                     | 76.00           | 86.50                                          | 88.23           | 39.00                                  | 39.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 94.28                                          | 96.00           | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 98.94                                             | 99.00           | 5.67                                           | 35.00           | 6.38                                      | 35.00           | 0                                                      | 35.00           | 94.28                                          | 95.00           | 0                                       | 35.00           | 0                                       | 35.00           |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |                 |  |  |                                      |  |  |                 |  |  |  |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|-----------------|--|--|--------------------------------------|--|--|-----------------|--|--|--|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |                 |  |  | Incidence of water logging/ flooding |  |  |                 |  |  |  |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |                 |  |  | 0                                    |  |  |                 |  |  |  |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  | Targets 2020-21 |  |  | Current 2019-20                      |  |  | Targets 2020-21 |  |  |  |  |  |  |  |  |
|                                 | 8.69                                     |  |  | 10              |  |  | 0                                    |  |  | 0               |  |  |  |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Padampur                                    |                                      | Raj             | Mr. Vishwas godara                                          |                 |                                                   |                 |                                                |                 | Nagar Palika, Padampur-335041             |                 |                                                        |                 | 01505-232090                                   |                 | mbpdpr@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 80.00                                | 82.00           | 100                                                         | 100             | 48.00                                             | 48.48           | 20.00                                          | 19.80           | 2.00                                      | 2.00            | 95.00                                                  | 95.00           | 86.50                                          | 88.23           | 28.00                                        | 28.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.44                                          | 96.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 96.18                                             | 97.00           | 6.23                                           | 30.00           | 5.75                                      | 30.00           | 0                                                      | 30.00           | 96.63                                          | 98.00           | 0                                            | 30.00           | 0                                                        | 30.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 24.03                                                       |                 |                                                   | 26              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code                   |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|------------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Kesrisinghpur                               |                                      | Raj             | Sohan Lal                                                   |                 |                                                   |                 |                                                |                 | Municipal Board Office<br>Kesrisinghpur 335027 |                 |                                                        |                 | 01501-233028                                   |                 | eonpkesrisinghpur@yahoo.in                   |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                     |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 100                                                         | 100             | 52.00                                             | 52.52           | 20.00                                          | 19.80           | 2.00                                           | 2.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 23.00                                        | 24.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment                    |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                           |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                              | 0               | 0                                                      | 0               | 95.34                                          | 98.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered      |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                            |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 90.65                                          | 100             | 0                                              | 0               | 23.36                                                  | 50              | 92.30                                          | 98              | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                                |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                              |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                                |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 54.54                                                       |                 |                                                   | 60              |                                                |                 | 0                                              |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Shri Vijaynagar                             |                                      | Raj             | Brijesh Kumar Soni                                          |                 |                                                   |                 |                                                |                 | Municipal Board Shri Vijaynagar<br>355704 |                 |                                                        |                 | 01498-230068                                   |                 | eosbnr@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 62                                                          | 75              | 25.00                                             | 25.25           | 19.00                                          | 18.81           | 1.50                                      | 1.50            | 90.00                                                  | 90.00           | 87.00                                          | 88.74           | 47.00                                        | 47.00           | 78.20                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.13                                          | 99.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 40.27                                          | 50              | 5.55                                      | 10              | 11.11                                                  | 20              | 100                                            | 100             | 5.18                                         | 10              | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 16                                                          |                 |                                                   | 20              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|--------------------------|
| Shrikanpur           | Raj   | Vishwas Godara                                         | MB Shrikanpur-335073         | 01501-226021     | nagarpalikaskp@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 83.00                                | 84.00           | 100                        | 100             | 48.00                                   | 48.48           | 20.00                       | 19.80           | 2.00                       | 2.00            | 90.00                     | 91.00           | 86.50                                          | 88.23           | 39.00                                  | 39.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 84                                             | 90              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.75                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 6.93                                     |  |  |  | 8               |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                          |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|------------------------------------|
| Suratgarh            | Raj   | Lalchand Sankhla                                       | EO MB Suratgarh 335804       | 01509-220046     | municipalboard_suratgarh@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 65                         | 100             | 78.00                                   | 78.78           | 20.00                       | 19.80           | 1.50                       | 1.50            | 100.00                    | 100.00          | 87.00                                          | 88.74           | 28.00                                  | 28.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 4.92                                | 25              | 26.62                                       | 50              | 57.87                                 | 75              | 60                          | 75              | 72.72                                           | 75              | 94.44                                          | 96              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 98.02                                             | 100             | 3.07                                           | 10              | 2.33                                      | 8               | 0                                                      | 0               | 90.47                                          | 92              | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |                 |  |  |  |                                      |  |                 |  |
|---------------------------------|------------------------------------------|--|-----------------|--|--|--|--------------------------------------|--|-----------------|--|
|                                 | Coverage of storm water drainage network |  |                 |  |  |  | Incidence of water logging/ flooding |  |                 |  |
| Benchmarks                      | 100%                                     |  |                 |  |  |  | 0                                    |  |                 |  |
|                                 | Current 2019-20                          |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  | Targets 2020-21 |  |
|                                 | 13.62                                    |  | 14              |  |  |  | 18                                   |  | 18              |  |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.           | Email id.                 |
|----------------------|-------|--------------------------------------------------------|------------------------------|----------------------------|---------------------------|
| Gajsinghpur          | Raj   | Gopal Krishan                                          | MB Gajsinghpur 335024        | 01505-230132<br>Fax-231372 | eonpgajsinghpur@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 68.00                                | 70.00           | 100                        | 100             | 45.00                                   | 45.45           | 20.00                       | 19.80           | 2.00                       | 2.00            | 85.00                     | 88.00           | 86.50                                          | 88.23           | 28.00                                  | 28.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 93.33                                          | 94              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 11.83                                          | 50              | 11.83                                     | 50              | 0                                                      | 0               | 98.86                                          | 99              | 0.06                                    | 10              | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 59.42                                    |  |  |  | 70.00           |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Hanumangarh                                 |                                      | Raj             | Shailender Kumar Godara                                     |                 |                                                   |                 |                                                |                 | Municipal Council Hanumangarh<br>335513   |                 |                                                        |                 | 01552-222930<br>01552-230558                   |                 | mch.hanumangarh@gmail.com                    |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 88.00                                | 89.00           | 61                                                          | 75              | 85.00                                             | 85.85           | 20.00                                          | 19.80           | 2.00                                      | 2.00            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 33.00                                        | 33.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 10.82                                                       | 11.15           | 50.44                                             | 55.00           | 100.00                                         | 100             | 100                                       | 100             | 100                                                    | 100             | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 70.10                                                       | 100             | 99.24                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 76.08                                          | 95              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 40.12                                                       |                 |                                                   | 41              |                                                |                 | 18                                        |                 |                                                        | 16              |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos.     | Email id.                  |
|----------------------|-------|--------------------------------------------------------|------------------------------|----------------------|----------------------------|
| Nohar                | Raj   | Mr. Dalip Kumar Poonia                                 | Nagarpalika Nohar 335523     | 01555-220019, 220419 | Nagarpalikanohar@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 64                         | 75              | 45.00                                   | 45.45           | 20.00                       | 19.80           | 1.50                       | 1.50            | 85.00                     | 88.00           | 87.00                                          | 88.74           | 29.00                                  | 29.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 95.42                                             | 100             | 0                                              | 50              | 1.51                                      | 80              | 0                                                      | 50              | 98.84                                          | 100             | 4.81                                    | 90              | 0                                       | 90              |  |  |

  

| Storm Water Drainage Indicators |                                          |  |                 |  |  |                                      |  |                 |  |  |
|---------------------------------|------------------------------------------|--|-----------------|--|--|--------------------------------------|--|-----------------|--|--|
|                                 | Coverage of storm water drainage network |  |                 |  |  | Incidence of water logging/ flooding |  |                 |  |  |
| Benchmarks                      | 100%                                     |  |                 |  |  | 0                                    |  |                 |  |  |
|                                 | Current 2019-20                          |  | Targets 2020-21 |  |  | Current 2019-20                      |  | Targets 2020-21 |  |  |
|                                 | 74.40                                    |  | 100             |  |  | 0                                    |  | 0               |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| M.B. Sangriya                               |                                      | Raj.            | Mr. Satynarayan Swami                                       |                 |                                                   |                 |                                                |                 | MB Sangria 335063                         |                 |                                                        |                 | 01499-250030                                   |                 | eo_nagarpalika@yahoo.in                      |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 83.00                                | 85.00           | 72                                                          | 85              | 90.00                                             | 90.90           | 20.00                                          | 19.80           | 2.50                                      | 2.50            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 43.00                                        | 43.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80                                             | 85              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.15                                          | 94              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 40.77                                                       |                 |                                                   | 50              |                                                |                 | 2.00                                      |                 |                                                        | 1.00            |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bhadra                                      |                                      | Raj             | Sh.Gurdeep Singh                                            |                 |                                                   |                 |                                                |                 | Nagarpalika Bhadra-335501                 |                 |                                                        |                 | 01504-222161<br>fax-224221                     |                 | mbbhadra161@gmail.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 62                                                          | 75              | 40.00                                             | 40.40           | 20.00                                          | 19.80           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 23.00                                        | 24.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 82.30                                          | 85              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 94.86                                                       | 98              | 98.84                                             | 100             | 6.77                                           | 12              | 0                                         | 8               | 0                                                      | 6               | 99.70                                          | 99.90           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 11.42                                                       |                 |                                                   | 20              |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code        | Phone & Fax nos. | Email id.                      |
|----------------------|-------|--------------------------------------------------------|-------------------------------------|------------------|--------------------------------|
| Pilibanga            | raj.  | Smt. Pooja Sharma, E.O                                 | municipal board pilibanga<br>335803 | 01508-233147     | nagarpalikapilibangh@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 63                         | 75              | 86.00                                   | 86.86           | 20.00                       | 19.80           | 2.00                       | 2.00            | 95.00                     | 95.00           | 87.00                                          | 88.74           | 24.00                                  | 25.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 97.60               | 99.00           | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 98.82                                          | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 99.97                                                       | 100             | 99.10                                             | 100             | 1.87                                           | 25              | 1.56                                      | 30              | 0                                                      | 10              | 94.51                                          | 100             | 0.18                                    | 3               | 100                                     | 100             |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 27.58                                    |  |  |  | 40              |  |  |  | 08                                   |  |  |  | 04              |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Rawatsar                                    |                                      | Raj             | Pawan Choudhary                                             |                 |                                                   |                 |                                                |                 | Municipal Board, Rawatsar                 |                 |                                                        |                 | 01537-250043                                   |                 | nagarplikarawatsar@gmail.com                 |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 82.00                                | 83.00           | 77                                                          | 90              | 45.00                                             | 45.45           | 20.00                                          | 19.80           | 2.00                                      | 2.00            | 90.00                                                  | 90.00           | 87.00                                          | 88.74           | 28.00                                        | 28.00           | 77.80                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 3               | 0                                                 | 5               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0.81                                           | 10              | 0.54                                      | 10              | 67.09                                                  | 80              | 98.17                                          | 100             | 0.97                                         | 3               | 0.75                                                      | 0.95            |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 44.44                                                       |                 |                                                   | 80              |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                           |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Banswara                                    |                                      | Raj             | Prabhulal bhabor                                            |                 |                                                   |                 |                                                |                 | Nagar Palika Banswara - 327001            |                 |                                                        |                 | 02962-243714<br>Fax-243714                     |                 | palika.bsw@gmail.com                         |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 82.00           | 120                                                         | 120             | 40.00                                             | 40.40           | 19.00                                          | 18.81           | 1.50                                      | 1.50            | 96.00                                                  | 96.00           | 88.00                                          | 89.76           | 26.00                                        | 26.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 15.35                                                       | 22.00           | 28.49                                             | 35.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.06                                          | 98.00           | 67.81                                        | 80.00           | 14.31                                                     | 20.00           |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 79.26                                                       | 85.00           | 99.33                                             | 100.00          | 100.00                                         | 100.00          | 47.70                                     | 60.00           | 22.32                                                  | 50.00           | 97.02                                          | 99.00           | 55.12                                        | 70.00           | 0                                                         | 40.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 82.92                                                       |                 |                                                   | 85.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|--|
| Kushalgarh                                  |                                      | Raj             | Lalit Singh Rathore                                         |                 |                                                   |                 |                                                |                 | Nagarpalika Kushalgarh, 327801            |                 |                                                        |                 | 02965-275222                                   |                 | nagarpalikakushalgarh@yahoo.com              |                 |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 135 lpcd        |                                                   | 100%            |                                                | 20%             |                                           | 24 hours        |                                                        | 100%            |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 75.00                                | 77.00           | 71                                                          | 80              | 45.00                                             | 45.45           | 20.00                                          | 19.80           | 2.00                                      | 2.00            | 80.00                                                  | 80.00           | 88.00                                          | 89.76           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  |                                      | 100%            |                                                             | 100%            |                                                   | 100%            |                                                | 100%            |                                           | 100%            |                                                        | 20%             |                                                | 80%             |                                              | 100%            |                                                          | 90%             |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 93.48                                | 100             | 92.91                                                       | 100             | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 75                                             | 80              | 0                                            | 0               | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                 | 100                                                         | 100             | 95.45                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 76                                             | 81              | 0                                            | 0               | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |  |
|                                             |                                      |                 | 48.48                                                       |                 |                                                   | 50              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                          |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|------------------------------------|
| chittorgarh          | raj.  | Durga Kumari                                           | np chittorgarh 312001        | 01472-241327     | nagarparishadchittorgarh@gmail.com |

#### Water Supply Indicators

|            | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
|------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Benchmarks | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|            | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|            | 74.00                                | 76.00           | 138                        | 140             | 80.00                                   | 80.80           | 20.00                       | 19.80           | 1.00                       | 1.00            | 98.00                     | 98.00           | 88.00                                          | 89.76           | 26.00                                  | 26.00           | 78.20                                                     | 73.60           |

#### Sewage Management (Sewerage and Sanitation)

|            | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
|------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
| Benchmarks | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|            | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|            | 100                 | 100             | 11.06                               | 18              | 18.33                                       | 25              | 41.66                                 | 62              | 78.57                       | 82              | 0                                               | 0               | 91.91                                          | 94              | 0                                            | 0               | 0                                          | 0               |

#### Solid Waste Management Indicators

|            | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |
|------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|
| Benchmarks | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |
|            | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |
|            | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 87.5                                           | 89              | 0                                       | 0               | 0                                       | 0               |

#### Storm Water Drainage Indicators

|            | Coverage of storm water drainage network |  |                 |  | Incidence of water logging/ flooding |  |                 |  |
|------------|------------------------------------------|--|-----------------|--|--------------------------------------|--|-----------------|--|
| Benchmarks | 100%                                     |  |                 |  | 0                                    |  |                 |  |
|            | Current 2019-20                          |  | Targets 2020-21 |  | Current 2019-20                      |  | Targets 2020-21 |  |
|            | 87.73                                    |  | 90              |  | 4                                    |  | 3               |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Nimbahera                                   | Raj                                  |                 | Mukesh Kumar                                                |                 |                                                   |                 |                                                |                 | Near Railway Station, Nimbahera           |                 |                                                        |                 | 01477-220042                                   |                 | nagarpalika_nimbahera@yahoo.com              |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 63.00                                | 66.00           | 69                                                          | 75              | 20.00                                             | 20.20           | 22.00                                          | 21.78           | 0.60                                      | 0.60            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 28.00                                        | 28.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 31.44                                                       | 90              | 0                                                 | 90              | 0                                              | 50              | 0                                         | 50              | 0                                                      | 50              | 93.54                                          | 100             | 0                                            | 15              | 0                                                        | 15              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 93.56                                                       | 100             | 93.04                                             | 100             | 65.51                                          | 80              | 0                                         | 40              | 65.51                                                  | 100             | 70                                             | 100             | 0                                            | 50              | 0                                                        | 50              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 55                                                          |                 |                                                   | 80              |                                                |                 | 5                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                |                 |                                           | Postal address with PIN code   |                                                        |                 |                                                 | Phone & Fax nos. |                                                | Email id.              |                                              |                 |                                                          |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|--------------------------------|--------------------------------------------------------|-----------------|-------------------------------------------------|------------------|------------------------------------------------|------------------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Rawatbhata                                         | Raj                                                         | Mahesh Kumar Gurjar                                    |                                                   |                 |                                                |                 |                                           | Nagarpalika Rawatbhata, 333305 |                                                        |                 |                                                 | 01475-233363     |                                                | nprawatbhata@gmail.com |                                              |                 |                                                          |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                |                                                        |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                 | Extent of non revenue water               |                                | Continuity of water supply                             |                 | Quality of water supplied                       |                  | Efficiency in redressal of customer complaints |                        | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                 | 20%                                       |                                | 24 hours                                               |                 | 100%                                            |                  | 80%                                            |                        | 100%                                         |                 | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21  | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 69.00                                                       | 71.00                                                  | 97                                                | 100             | 50.00                                          | 50.50           | 23.00                                     | 22.77                          | 1.25                                                   | 1.25            | 100.00                                          | 100.00           | 88.00                                          | 89.76                  | 26.00                                        | 26.00           | 78.00                                                    | 73.20           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                |                                                        |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                 | Adequacy of sewage treatment capacity     |                                | Quality of sewage treatment                            |                 | Extent of reuse and recycling of treated sewage |                  | Efficiency in redressal of customer complaints |                        | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 100%                                      |                                | 100%                                                   |                 | 20%                                             |                  | 80%                                            |                        | 100%                                         |                 | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21  | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 53                                                | 55              | 100                                            | 100             | 43.99                                     | 50                             | 43.70                                                  | 46              | 20.74                                           | 21               | 92.30                                          | 100                    | 0                                            | 0               | 0                                                        | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                |                                                        |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                                | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints  |                  | Extent of cost recovery in SWM services        |                        | Efficiency in collection of SWM charges      |                 |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 80%                                       |                                | 100%                                                   |                 | 80%                                             |                  | 100%                                           |                        | 90%                                          |                 |                                                          |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21  | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 |                                                          |                 |
|                                                    | 100                                                         | 100                                                    | 100                                               | 100             | 0                                              | 0               | 0                                         | 0                              | 0                                                      | 0               | 100                                             | 100              | 0                                              | 10                     | 0                                            | 10              |                                                          |                 |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                |                                                        |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                 |                                           |                                | Incidence of water logging/ flooding                   |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                 |                                                |                 |                                           |                                | 0                                                      |                 |                                                 |                  |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Current 2019-20                                             |                                                        |                                                   |                 | Targets 2020-21                                |                 |                                           |                                | Current 2019-20                                        |                 |                                                 |                  | Targets 2020-21                                |                        |                                              |                 |                                                          |                 |
|                                                    | 87.17                                                       |                                                        |                                                   |                 | 90                                             |                 |                                           |                                | 0                                                      |                 |                                                 |                  | 0                                              |                        |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code      | Phone & Fax nos.           | Email id.                     |
|----------------------|-------|--------------------------------------------------------|-----------------------------------|----------------------------|-------------------------------|
| Kapasan              | Raj   | Karni Singh Souda                                      | Municipal Board Kapasan<br>312202 | 01476-230257<br>fax-230257 | nagarpalika_kapasan@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 81.00                                | 82.00           | 70                         | 75              | 50.00                                   | 50.50           | 23.00                       | 22.77           | 1.00                       | 1.00            | 77.00                     | 82.00           | 88.00                                          | 89.76           | 21.00                                  | 22.00           | 78.00                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100.00              | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 94.12                                          | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 92.86                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |                 |  |  |                                      |  |                 |  |
|---------------------------------|------------------------------------------|--|-----------------|--|--|--------------------------------------|--|-----------------|--|
|                                 | Coverage of storm water drainage network |  |                 |  |  | Incidence of water logging/ flooding |  |                 |  |
| Benchmarks                      | 100%                                     |  |                 |  |  | 0                                    |  |                 |  |
|                                 | Current 2019-20                          |  | Targets 2020-21 |  |  | Current 2019-20                      |  | Targets 2020-21 |  |
|                                 | 44                                       |  | 60              |  |  | 0                                    |  | 0               |  |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Begun                                       |                                      | Raj             | Mahesh Kumar Gurjar                                         |                 |                                                   |                 |                                                |                 | M.B. Begun                                |                 |                                                        |                 | 9462042313                                     |                 | begun.nagarpalika@gmail.com                  |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 60                                                          | 70              | 50.00                                             | 50.50           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 37.00                                        | 37.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 78.37                                | 80              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 42.07                                                       | 43              | 95.59                                             | 97              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 40.80                                                       |                 |                                                   | 42              |                                                |                 | 2                                         |                 |                                                        | 01              |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code           | Phone & Fax nos.           | Email id.          |
|----------------------|-------|--------------------------------------------------------|----------------------------------------|----------------------------|--------------------|
| Chhoti Sadri         | Raj   | Gopal Lal Meghwal                                      | Municipal Board Chhoti Sadri<br>312604 | 01478-262422<br>fax-262522 | palikach@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 69.00                                | 70.00           | 71                         | 75              | 50.00                                   | 50.50           | 20.00                       | 19.80           | 0.50                       | 0.50            | 100.00                    | 100.00          | 86.50                                          | 88.23           | 27.00                                  | 27.00           | 78.00                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 91.88               | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 96.48                                                       | 98              | 93.40                                             | 95              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.24                                          | 96              | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 10.36                                    |  |  |  | 12              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| M.C. Pratapgarh                             |                                      | Raj             | Ramesh Kumar Parihar                                        |                 |                                                   |                 |                                                |                 | Municipal Council Pratapgarh-312605       |                 |                                                        |                 | 01478-222043                                   |                 | municipal.board.pratapgarh@gmail.com         |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 80                                                          | 85              | 20.00                                             | 20.20           | 18.00                                          | 17.82           | 0.50                                      | 0.50            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 17.00                                        | 20.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.00                                          | 99              | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 93.18                                                       | 95              | 98.35                                             | 100             | 86.14                                          | 90              | 30.25                                     | 50              | 7.21                                                   | 50              | 98.11                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 4.91                                                        |                 |                                                   | 5               |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                   | Phone & Fax nos.                          | Email id.                                              |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|----------------------------------------------|----------------------------------------------------------|-----------------|--------|--------|-------|-------|-------|-------|-------|-------|
| Badisadri                                          | Raj                                                         | Kundan Deth, E.O                                       | Municipal Board, Badisadri 312403              | 01473-264252<br>fax-264252                | nagarpalikabarisadri@gmail.com                         |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Coverage of water supply Connections                        | Per capita supply of water                             | Extent of metering of water connections        | Extent of non revenue water               | Continuity of water supply                             | Quality of water supplied                       | Efficiency in redressal of customer complaints | Cost recovery in water supply services       | Efficiency in collection of water supply-related charges |                 |        |        |       |       |       |       |       |       |
| Benchmarks                                         | 100%                                                        | 135 lpcd                                               | 100%                                           | 20%                                       | 24 hours                                               | 100%                                            | 80%                                            | 100%                                         | 90%                                                      |                 |        |        |       |       |       |       |       |       |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                          | Targets 2020-21 |        |        |       |       |       |       |       |       |
|                                                    | 74.00                                                       | 76.00                                                  | 70                                             | 75                                        | 28.00                                                  | 28.28                                           | 26.00                                          | 25.74                                        | 0.50                                                     | 0.50            | 100.00 | 100.00 | 88.00 | 89.76 | 26.00 | 26.00 | 77.80 | 73.20 |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Coverage of toilets                                         | Coverage of sewage network services                    | Collection efficiency of the sewage network    | Adequacy of sewage treatment capacity     | Quality of sewage treatment                            | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges               |                 |        |        |       |       |       |       |       |       |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 100%                                      | 100%                                                   | 20%                                             | 80%                                            | 100%                                         | 90%                                                      |                 |        |        |       |       |       |       |       |       |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                          | Targets 2020-21 |        |        |       |       |       |       |       |       |
|                                                    | 90.53                                                       | 95                                                     | 57.01                                          | 65                                        | 0                                                      | 10                                              | 0                                              | 10                                           | 0                                                        | 10              | 0      | 5      | 78.57 | 90    | 0     | 5     | 0     | 10    |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste      | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints  | Extent of cost recovery in SWM services        | Efficiency in collection of SWM charges      |                                                          |                 |        |        |       |       |       |       |       |       |
| Benchmarks                                         | 100%                                                        | 100%                                                   | 100%                                           | 80%                                       | 100%                                                   | 80%                                             | 100%                                           | 90%                                          |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                | Targets 2020-21                           | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                              | Current 2019-20                                          | Targets 2020-21 |        |        |       |       |       |       |       |       |
|                                                    | 86.12                                                       | 90                                                     | 93.27                                          | 96                                        | 0                                                      | 0                                               | 0                                              | 0                                            | 0                                                        | 0               | 95.65  | 97     | 0     | 0     | 0     | 0     |       |       |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                |                                           |                                                        |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                |                                           | Incidence of water logging/ flooding                   |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
| Benchmarks                                         | 100%                                                        |                                                        |                                                |                                           | 0                                                      |                                                 |                                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | Current 2019-20                                             |                                                        | Targets 2020-21                                |                                           | Current 2019-20                                        |                                                 | Targets 2020-21                                |                                              |                                                          |                 |        |        |       |       |       |       |       |       |
|                                                    | 60.76                                                       |                                                        | 75                                             |                                           | 0                                                      |                                                 | 0                                              |                                              |                                                          |                 |        |        |       |       |       |       |       |       |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Dungarpur                                   |                                      | Raj             | Shri Ganesh Lal Kharadi                                     |                 |                                                   |                 |                                                |                 | MC dungarpur                              |                 |                                                        |                 | 02964-233690                                   |                 | npd.dpr@gmail.com                            |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 81.00                                | 82.00           | 69                                                          | 75              | 72.00                                             | 72.72           | 20.00                                          | 19.80           | 2.00                                      | 2.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 18.00                                        | 20.00           | 78.00                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.13                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 100                                            | 100             | 100                                       | 100             | 100                                                    | 100             | 98                                             | 100             | 41.88                                        | 60              | 30.51                                                     | 35.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 2.68                                                        |                 |                                                   | 10              |                                                |                 | 3                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Sagwara                                     |                                      | Raj             | Hitesh Kumar Roat                                           |                 |                                                   |                 |                                                |                 | MB Sagwara 314025                         |                 |                                                        |                 | 02966-252244<br>02966-251344                   |                 | eosagwada@yahoo.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 70                                                          | 85              | 72.00                                             | 72.72           | 20.00                                          | 19.80           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 23.00                                        | 23.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 50.00                                          | 80.00           | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 34.32                                                       |                 |                                                   | 35.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format\*+**

| *N-ame of the city/ULB                      |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Rajsamand                                   |                                      | Raj             | Janardan Sharma                                             |                 |                                                   |                 |                                                |                 | Kishornagar rajnagar kankroli             |                 |                                                        |                 | 02952-220034                                   |                 | rajsamandnagarpalika@gmail.com               |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 69.00                                | 71.00           | 168                                                         | 165             | 65.00                                             | 65.65           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 86.50                                          | 88.23           | 26.00                                        | 26.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100.00          | 14.82                                                       | 30              | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80.10                                          | 90.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 99.97                                                       | 100.00          | 88.99                                             | 90.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80.15                                          | 81.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 64.13                                                       |                 |                                                   | 65.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Amet                                        |                                      | Raj             | Durgesh Singh Rawal                                         |                 |                                                   |                 |                                                |                 | Bas stand amet                            |                 |                                                        |                 | 02908-250004                                   |                 | municipalityamet@gmail.com                   |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 67                                                          | 75              | 60.00                                             | 60.60           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 75.00                                                  | 75.00           | 86.50                                          | 88.23           | 23.00                                        | 23.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 94.92                                | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 79.34                                          | 80.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 92.16                                                       | 100.00          | 93.62                                             | 100.00          | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 79.54                                          | 80.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 26.87                                                       |                 |                                                   | 27.50           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Nathdawara                                  |                                      | Raj             | ShriMati Deepika Veerwal                                    |                 |                                                   |                 |                                                |                 | Municipality Board Nathdwara              |                 |                                                        |                 | 02953-233526                                   |                 | np_ntd@yahoo.co.in                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 95.34                                | 98.00           | 125.40                                                      | 130             | 47.67                                             | 50.00           | 37.11                                          | 40.00           | 02                                        | 02              | 47.79                                                  | 50.00           | 97.02                                          | 100             | 7.13                                         | 9.00            | 83.33                                                    | 90              |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.64                                | 87.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 76.87                                          | 78.00           | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 83.39                                                       | 85.00           | 85.14                                             | 88.00           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 75.27                                          | 78.00           | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 32.05                                                       |                 |                                                   | 35.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Devgarh                                     | Raj                                  |                 | Krishan Gopla Mali                                          |                 |                                                   |                 |                                                |                 | Nagar Palika Devgarh                      |                 |                                                        |                 | 02904-252039                                   |                 | nagarpalika.deogarh01@rediffmail.com         |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 73                                                          | 75              | 60.00                                             | 60.60           | 25.00                                          | 24.75           | 1.00                                      | 1.00            | 76.00                                                  | 76.00           | 86.50                                          | 88.23           | 17.00                                        | 20.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 95.0                                 | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 79.02                                          | 80.0            | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 90.0                                                        | 100.0           | 84.66                                             | 90.0            | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 28.73                                                       |                 |                                                   | 30.0            |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Udaipur                                     |                                      | Raj             | Ankit Kumar Singh                                           |                 |                                                   |                 |                                                |                 | Nagar nigam, Udaipur                      |                 |                                                        |                 | 0294-2421255                                   |                 | mc_udaipur@rediffmail.com                    |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 88.00                                | 89.00           | 115.2                                                       | 135             | 80.00                                             | 80.80           | 19.00                                          | 18.81           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 27.00                                        | 27.00           | 78.20                                                    | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 99.52                                | 100             | 22.35                                                       | 62              | 70.04                                             | 95              | 70.04                                          | 100             | 100                                       | 100             | 82.05                                                  | 100             | 98.72                                          | 100             | 0                                            | 20              | 0                                                        | 20              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 99.98                                                       | 100             | 100                                               | 100             | 59.27                                          | 100             | 16.98                                     | 20              | 0                                                      | 0               | 95.47                                          | 97              | 0.27                                         | 2               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 83.13                                                       |                 |                                                   | 85              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code          | Phone & Fax nos. | Email id.                  |
|----------------------|-------|--------------------------------------------------------|---------------------------------------|------------------|----------------------------|
| Fatehnagar-sanwar    | Raj   | Shri Ganpat Lal Khatik                                 | Nagarpalika Fatehnagar-sanwar, 313205 | 02955-220056     | eo.mb_fatehnagar@yahoo.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 79.00                                | 80.00           | 34                         | 50              | 45.00                                   | 45.45           | 20.00                       | 19.80           | 1.00                       | 1.00            | 100.00                    | 100.00          | 88.00                                          | 89.76           | 22.00                                  | 23.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 48.47               | 52              | 35.11                               | 40              | 0                                           | 10              | 0                                     | 10              | 0                           | 10              | 0                                               | 5               | 0                                              | 10              | 0                                            | 10              | 0                                          | 15              |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0.55                                           | 5               | 0.18                                      | 5               | 0                                                      | 5               | 75                                             | 80              | 0                                       | 5               | 0                                       | 5               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 41.67                                    |  |  |  | 45              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.               |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|-------------------------|
| Bhinder              | Raj   | Bhanu Pratap Singh                                     | Nagar Palika Bhinder-313603  | 02957-250206     | palicabhinder@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 76.00                                | 78.00           | 53                         | 60              | 61.00                                   | 61.61           | 20.00                       | 19.80           | 1.00                       | 1.00            | 100.00                    | 100.00          | 88.00                                          | 89.76           | 22.00                                  | 23.00           | 77.80                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 89.32               | 92              | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 83.7                                           | 90              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 95.04                                                       | 97              | 99.12                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 89.13                                          | 92              | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 27.77                                    |  |  |  | 40              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

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| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                   |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|-----------------------------|
| Kanod                | Raj   | Kundan Detha                                           | Nagar Palika Kanore          | 02957-233228     | nagarpalikakanore@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 79.00                                | 80.00           | 52                         | 60              | 62.00                                   | 62.62           | 20.00                       | 19.80           | 1.00                       | 1.00            | 100.00                    | 100.00          | 88.00                                          | 89.76           | 26.00                                  | 26.00           | 77.80                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 78.0                | 80              | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 83                                             | 85              | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 87.20                                                       | 90              | 88.3                                              | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 88.6                                           | 91              | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 9.25                                     |  |  |  | 12              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Salumbar                                    |                                      | Raj             | Shri Abhishek Sharma                                        |                 |                                                   |                 |                                                |                 | Nagar Palika Salumber 313027              |                 |                                                        |                 | 02906-233438                                   |                 | np.salumber@gmail.com                        |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 88.00                                | 88.00           | 70                                                          | 75              | 70.00                                             | 70.70           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 88.00                                          | 89.76           | 18.00                                        | 20.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 90.03                                | 92              | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 83.63                                          | 85              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 93.11                                             | 94              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 85                                             | 86              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 51.23                                                       |                 |                                                   | 52.50           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                |                 | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Baran                                       | Raj                                  |                 | Sh.Manoj Kumar Meena                                        |                 |                                                   |                 |                                                |                 | Municipal Council baran                   |                 |                                                        |                 | 07453-230106                                   |                 | nagarpalikabaran@gmail.com                   |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 132                                                         | 135             | 70.00                                             | 70.70           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 26.00                                        | 26.00           | 78.00                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 99.90                                | 100             | 0                                                           | 60              | 0                                                 | 60              | 0                                              | 35              | 0                                         | 95              | 0                                                      | 25              | 0                                              | 95              | 0                                            | 10              | 0                                                         | 10              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 99.92                                                       | 100             | 92.95                                             | 99.50           | 0                                              | 15              | 0                                         | 0               | 94.95                                                  | 97              | 98.12                                          | 100             | 0                                            | 3               | 0                                                         | 4               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 15.35                                                       |                 |                                                   | 30              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|------------------------------|------------------|--------------------------|
| Anta                 | Raj   | Manish Gaur                                            | M. B. Anta -325202           | 07454-244404     | antanagapalika@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 75.00                                | 76.00           | 100                        | 100             | 55.00                                   | 55.55           | 19.00                       | 18.81           | 1.50                       | 1.50            | 95.00                     | 95.00           | 86.50                                          | 88.23           | 26.00                                  | 26.00           | 78.00                                                     | 73.60           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100                 | 100             | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.27                                          | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 63.82                                    |  |  |  | 70              |  |  |  | 4                                    |  |  |  | 3               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| NP Chhabra                                  |                                      | Raj             | Sumer Singh Meena                                           |                 |                                                   |                 |                                                |                 | N P Chhabra- 325220                       |                 |                                                        |                 | 07452-222025                                   |                 | npchhabra@yahoo.com                          |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 100                                                         | 100             | 55.00                                             | 55.55           | 19.00                                          | 18.81           | 1.50                                      | 1.50            | 95.00                                                  | 95.00           | 86.50                                          | 88.23           | 26.00                                        | 26.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 77.33                                | 78.00           | 93.86                                                       | 94.25           | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 83.33                                          | 96.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 93.48                                                       | 100.00          | 94.15                                             | 98.00           | 18.82                                          | 50.00           | 21.24                                     | 25.00           | 66.99                                                  | 70.00           | 96.66                                          | 98.00           | 61.06                                        | 75.00           | 64.00                                                     | 70.00           |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | fCurrent 2019-20                                            |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 27.03                                                       |                 |                                                   | 30.00           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Mangrol                                     |                                      | Raj             | Dharam Kumar Meena                                          |                 |                                                   |                 |                                                |                 | Municipal Board Mangrol 325215            |                 |                                                        |                 | 07457-223203                                   |                 | npmangrol@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water.                                 |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 100                                                         | 100             | 55.00                                             | 55.55           | 18.00                                          | 17.82           | 1.50                                      | 1.50            | 95.00                                                  | 95.00           | 86.50                                          | 88.23           | 26.00                                        | 26.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.42                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 99.76                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 93.93                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 79.62                                                       |                 |                                                   | 83              |                                                |                 | 3                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                          |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Bundi                                       |                                      | raj.            | Kirti Kumari Kumawat                                        |                 |                                                   |                 |                                                |                 | Nagar parishad bundi                      |                 |                                                        |                 | 0747 2443903<br>0747 2446558                   |                 | bundipalika@gmail.com                        |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 89.99                                | 92              | 110.37                                                      | 112             | 72                                                | 75              | 18.42                                          | 18              | 1.25                                      | 1.25            | 100                                                    | 100             | 85                                             | 90              | 25.09                                        | 30              | 92.59                                                     | 95              |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 99.98                                | 100             | 26.95                                                       | 50              | 32.89                                             | 35              | 87.71                                          | 90              | 82.19                                     | 100             | 16.67                                                  | 20              | 99.51                                          | 100             | 28.89                                        | 40              | 8.44                                                      | 15              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 99.77                                                       | 100             | 99.54                                             | 100             | 0                                              | 100             | 0                                         | 80              | 0                                                      | 50              | 100                                            | 100             | 4.71                                         | 20              | 24.43                                                     | 30              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 6.15                                                        |                 |                                                   | 10              |                                                |                 | 2.0                                       |                 |                                                        | 1.0             |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Lakheri                                     |                                      | Raj             | Mukesh Nagar                                                |                 |                                                   |                 |                                                |                 | Nagar Palica Lakheri 323615               |                 |                                                        |                 | 07438-261270                                   |                 | nagarpalikalakheri9@gmail.com                |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 101                                                         | 110             | 45.00                                             | 45.45           | 19.00                                          | 18.81           | 1.50                                      | 1.50            | 95.00                                                  | 95.00           | 86.50                                          | 88.23           | 26.00                                        | 26.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100.00                               | 100.00          | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 90.32                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 80.07                                                       | 90              | 98.20                                             | 98.50           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 11.9                                                        |                 |                                                   | 12.0            |                                                |                 | 1                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Keshavrai Patan                             |                                      | raj             | Manoj Kumar Malav                                           |                 |                                                   |                 |                                                |                 | NP keshavrai patan                        |                 |                                                        |                 | 07438-264346                                   |                 | npalika3@gmail.com                           |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 80                                                          | 85              | 45.00                                             | 45.45           | 19.00                                          | 18.81           | 3.00                                      | 3.00            | 80.00                                                  | 80.00           | 86.50                                          | 88.23           | 21.00                                        | 22.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97                                             | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 80.57                                          | 100             | 22.52                                     | 25              | 0                                                      | 0               | 92                                             | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 44.44                                                       |                 |                                                   | 50              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer |  |  |  |  |  | Postal address with PIN code |  |  |  | Phone & Fax nos.           |  | Email id.         |  |  |  |
|----------------------|-------|--------------------------------------------------------|--|--|--|--|--|------------------------------|--|--|--|----------------------------|--|-------------------|--|--|--|
| Kapren               | Raj   | Naresh Kumar Rathore                                   |  |  |  |  |  | Nagar Palika Kapnen 323301   |  |  |  | 07438-265434<br>fax-265586 |  | npkapren@yahoo.in |  |  |  |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                          |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                      |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                         | 84.00                                | 84.00           | 70                         | 75              | 45.00                                   | 45.45           | 19.00                       | 18.81           | 1.25                       | 1.25            | 100.00                    | 100.00          | 86.50                                          | 88.23           | 26.00                                  | 26.00           | 78.00                                                    | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100.00              | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 100                                            | 100             | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |  |
|                                   | 99.33                                                       | 100.00          | 100                                               | 100             | 14.81                                          | 100.00          | 0                                         | 80              | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |
|                                 | 60                                       |  |  |  | 65              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |  |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Nainwan                                     |                                      | Raj             | Naresh Kumar Rathor                                         |                 |                                                   |                 |                                                |                 | NP Nainwan 323801                         |                 |                                                        |                 | 07437257246                                    |                 | nnagarpalika@gmail.com                       |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 83.00                                | 84.00           | 60                                                          | 70              | 70.00                                             | 70.70           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 18.00                                        | 20.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 95.11                                | 98.00           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.14                                          | 99.00           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 90.99                                                       | 98.00           | 99.25                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.48                                          | 98.00           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 18.68                                                       |                 |                                                   | 20.00           |                                                |                 | 2                                         |                 |                                                        | 1               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code                                    | Phone & Fax nos. | Email id.                   |
|----------------------|-------|--------------------------------------------------------|-----------------------------------------------------------------|------------------|-----------------------------|
| NP Indergarh         | Raj   | Gajendra Kumar Meena                                   | Nagarpalika Indergarh Th<br>Indergarh Distt Bundi PIN<br>323613 | 07458-<br>253583 | indergarhpalika_21@yahoo.in |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 84.00                                | 85.00           | 70                         | 75              | 20.00                                   | 20.20           | 18.00                       | 17.82           | 1.00                       | 1.00            | 95.00                     | 95.00           | 87.00                                          | 88.74           | 18.00                                  | 20.00           | 78.00                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 100.00              | 100.00          | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 100.00                                         | 100.00          | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 100                                                         | 100.00          | 96.68                                             | 98.00           | 0                                              | 0               | 25                                        | 36              | 0                                                      | 0               | 100                                            | 100             | 0                                       | 0               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |  |  |                                      |  |  |  |                 |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  |  |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  |  |  | 0                                    |  |  |  |                 |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  |  |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |
|                                 | 60                                       |  |  |  | 70              |  |  |  | 0                                    |  |  |  | 0               |  |  |  |  |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                |                 |                                           | Postal address with PIN code      |                                                        |                 |                                                 | Phone & Fax nos.             |                                                | Email id.              |                                              |                 |                                                          |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------------------------|--------------------------------------------------------|-----------------|-------------------------------------------------|------------------------------|------------------------------------------------|------------------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Jhalawar                                           | Raj                                                         | Dayavati Saini(Commissioner)                           |                                                   |                 |                                                |                 |                                           | Municipal Council Jhalawar 326001 |                                                        |                 |                                                 | 07432-231136<br>07432-232789 |                                                | npjhalawar12@gmail.com |                                              |                 |                                                          |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                   |                                                        |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                 | Extent of non revenue water               |                                   | Continuity of water supply                             |                 | Quality of water supplied                       |                              | Efficiency in redressal of customer complaints |                        | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                 | 20%                                       |                                   | 24 hours                                               |                 | 100%                                            |                              | 80%                                            |                        | 100%                                         |                 | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                   | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 82.00                                                       | 83.00                                                  | 130                                               | 135             | 70.00                                          | 70.70           | 20.00                                     | 19.80                             | 2.00                                                   | 2.00            | 100.00                                          | 100.00                       | 87.00                                          | 88.74                  | 32.00                                        | 32.00           | 79.00                                                    | 74.40           |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                   |                                                        |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                 | Adequacy of sewage treatment capacity     |                                   | Quality of sewage treatment                            |                 | Extent of reuse and recycling of treated sewage |                              | Efficiency in redressal of customer complaints |                        | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 100%                                      |                                   | 100%                                                   |                 | 20%                                             |                              | 80%                                            |                        | 100%                                         |                 | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                   | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 99.32                                                       | 100                                                    | 16.74                                             | 25              | 0                                              | 0               | 0                                         | 0                                 | 0                                                      | 0               | 0                                               | 0                            | 93.30                                          | 95                     | 0                                            | 0               | 0                                                        | 0               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                   |                                                        |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                                   | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints  |                              | Extent of cost recovery in SWM services        |                        | Efficiency in collection of SWM charges      |                 |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 80%                                       |                                   | 100%                                                   |                 | 80%                                             |                              | 100%                                           |                        | 90%                                          |                 |                                                          |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21                   | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21              | Current 2019-20                                | Targets 2020-21        | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 97.58                                                       | 100                                                    | 99.83                                             | 100             | 99.35                                          | 100             | 0                                         | 50                                | 0                                                      | 25              | 91.80                                           | 95                           | 0.94                                           | 5                      | 0                                            | 5               | 0                                                        | 5               |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                                   |                                                        |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                 |                                           |                                   | Incidence of water logging/ flooding                   |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                 |                                                |                 |                                           |                                   | 0                                                      |                 |                                                 |                              |                                                |                        |                                              |                 |                                                          |                 |
|                                                    | Current 2019-20                                             |                                                        |                                                   |                 | Targets 2020-21                                |                 |                                           |                                   | Current 2019-20                                        |                 |                                                 |                              | Targets 2020-21                                |                        |                                              |                 |                                                          |                 |
|                                                    | 11.52                                                       |                                                        |                                                   |                 | 15                                             |                 |                                           |                                   | 0                                                      |                 |                                                 |                              | 0                                              |                        |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                | Name of the Municipal Commissioner / Executive Officer |                                                             |                 |                                                   |                 |                                                |                 | Postal address with PIN code                      |                                      |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|---------------------------------------------------|--------------------------------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Bhawani Mandi                               | Raj                                  | Devmitra Kanungo                                       |                                                             |                 |                                                   |                 |                                                |                 | Municipality Board, Bhawani mandi, Dist: Jhalawar |                                      |                                                        |                 | 07433-222033<br>07433-222034                   |                 | bwm_nagarpalika@rediffmail.com               |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                                      |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                                                        | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                        |                                      | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                                                        | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                          |                                      | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21                      | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00                                                  | 85                                                          | 85              | 34.00                                             | 34.34           | 18.00                                          | 17.82           | 1.00                                              | 1.00                                 | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 42.00                                        | 42.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                                      |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                                                        | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment                       |                                      | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                              |                                      | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21                      | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100                                                    | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                                 | 0                                    | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                                      |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                                                        | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered         |                                      | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                               |                                      | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21                      | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                                                        | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                                 | 0                                    | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                 |                                                   |                                      |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                                                        | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 |                                                   | Incidence of water logging/ flooding |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 |                                                   |                 |                                                |                 |                                                   | 0                                    |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                                                        | Current 2019-20                                             |                 |                                                   |                 | Targets 2020-21                                |                 |                                                   | Current 2019-20                      |                                                        |                 |                                                | Targets 2020-21 |                                              |                 |                                                          |                 |
|                                             |                                      |                                                        | 60.00                                                       |                 |                                                   |                 | 65.00                                          |                 |                                                   | 0                                    |                                                        |                 |                                                | 0               |                                              |                 |                                                          |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| M.B Jhalarapatan                            |                                      | Raj             | Mahaveer singh sisodiya                                     |                 |                                                   |                 |                                                |                 | MB Jhalrapatan-326023                     |                 |                                                        |                 | 07432-240025<br>Fax-240313                     |                 | e.o.npjhalrapatan@gmail.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 78.00                                | 79.00           | 104                                                         | 110             | 34.00                                             | 34.34           | 19.00                                          | 18.81           | 2.00                                      | 2.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 32.00                                        | 32.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 17.34                                                       | 20              | 0                                                 | 10              | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95                                             | 100             | 0.97                                         | 10              | 0                                                         | 10              |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 41.88                                             | 100             | 28.61                                          | 30              | 0                                         | 0               | 0                                                      | 0               | 80.64                                          | 85              | 2.83                                         | 8               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 16.48                                                       |                 |                                                   | 20              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Pirawa                                      |                                      | Raj             | Devmitra Kanungo                                            |                 |                                                   |                 |                                                |                 | NP Pirawa, Dist Jhalawar, 326034          |                 |                                                        |                 | 07434-258566                                   |                 | nagarpalikapirawa@yahoo.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 79.00           | 70                                                          | 80              | 60.00                                             | 60.60           | 20.00                                          | 19.80           | 1.50                                      | 1.50            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 23.00                                        | 24.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 96.45                                                       | 100             | 99.55                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 62.66                                                       |                 |                                                   | 65              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Aklera                                      |                                      | Raj             | Deepak Nagar                                                |                 |                                                   |                 |                                                |                 | MB Aklera (Jhalawar) Pin 326033           |                 |                                                        |                 | 07431-272033                                   |                 | nagarpalikaaklera@gmail.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 74.00                                | 76.00           | 66                                                          | 70              | 60.00                                             | 60.60           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 85.00                                                  | 85.00           | 87.00                                          | 88.74           | 23.00                                        | 24.00           | 78.00                                                     | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 87.56                                | 90.10           | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.94                                          | 99.10           | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 95.50                                                       | 96.20           | 95.30                                             | 96.40           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 94.59                                          | 95.65           | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 33.96                                                       |                 |                                                   | 36.03           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kota                                        |                                      | Raj             | Vasudev Malawat (RAS)                                       |                 |                                                   |                 |                                                |                 | Municipal coroporation Kota               |                 |                                                        |                 | 0744-2502293<br>fax-2501282                    |                 | nnkota@gmail.com                             |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 88.00                                | 88.00           | 275                                                         | 275             | 80.00                                             | 80.80           | 25.00                                          | 24.75           | 4.00                                      | 4.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 45.00                                        | 45.00           | 79.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 27.84                                                       | 35              | 48.26                                             | 55              | 48.26                                          | 55              | 100                                       | 100             | 0                                                      | 100             | 97.99                                          | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 98.82                                                       | 100             | 57.12                                             | 100             | 91.01                                          | 100             | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 67                                                          |                 |                                                   | 70              |                                                |                 | 3                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner / Executive Officer | Postal address with PIN code             | Phone & Fax nos. | Email id.                |
|----------------------|-------|--------------------------------------------------------|------------------------------------------|------------------|--------------------------|
| Ramganjmandi         | Raj   | Pankaj Kumar Mangal                                    | Panna lal choraha Ramganjmandi<br>326519 | 07459-220016     | rmanagarpalika@gmail.com |

  

| Water Supply Indicators |                                      |                 |                            |                 |                                         |                 |                             |                 |                            |                 |                           |                 |                                                |                 |                                        |                 |                                                           |                 |
|-------------------------|--------------------------------------|-----------------|----------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------|-----------------|----------------------------|-----------------|---------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
|                         | Coverage of water supply Connections |                 | Per capita supply of water |                 | Extent of metering of water connections |                 | Extent of non revenue water |                 | Continuity of water supply |                 | Quality of water supplied |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks              | 100%                                 |                 | 135 lpcd                   |                 | 100%                                    |                 | 20%                         |                 | 24 hours                   |                 | 100%                      |                 | 80%                                            |                 | 100%                                   |                 | 90%                                                       |                 |
|                         | Current 2019-20                      | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20            | Targets 2020-21 | Current 2019-20           | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                        | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                         | 89.00                                | 89.00           | 100                        | 100             | 50.00                                   | 50.50           | 19.00                       | 18.81           | 1.00                       | 1.00            | 100.00                    | 100.00          | 86.50                                          | 88.23           | 33.00                                  | 33.00           | 78.00                                                     | 73.20           |

  

| Sewage Management (Sewerage and Sanitation) |                     |                 |                                     |                 |                                             |                 |                                       |                 |                             |                 |                                                 |                 |                                                |                 |                                              |                 |                                            |                 |
|---------------------------------------------|---------------------|-----------------|-------------------------------------|-----------------|---------------------------------------------|-----------------|---------------------------------------|-----------------|-----------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|--------------------------------------------|-----------------|
|                                             | Coverage of toilets |                 | Coverage of sewage network services |                 | Collection efficiency of the sewage network |                 | Adequacy of sewage treatment capacity |                 | Quality of sewage treatment |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges |                 |
| Benchmarks                                  | 100%                |                 | 100%                                |                 | 100%                                        |                 | 100%                                  |                 | 100%                        |                 | 20%                                             |                 | 80%                                            |                 | 100%                                         |                 | 90%                                        |                 |
|                                             | Current 2019-20     | Targets 2020-21 | Current 2019-20                     | Targets 2020-21 | Current 2019-20                             | Targets 2020-21 | Current 2019-20                       | Targets 2020-21 | Current 2019-20             | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                            | Targets 2020-21 |
|                                             | 98.50               | 98.90           | 0                                   | 0               | 0                                           | 0               | 0                                     | 0               | 0                           | 0               | 0                                               | 0               | 0                                              | 0               | 0                                            | 0               | 0                                          | 0               |

  

| Solid Waste Management Indicators |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                         |                 |                                         |                 |  |
|-----------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|-----------------------------------------|-----------------|-----------------------------------------|-----------------|--|
|                                   | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services |                 | Efficiency in collection of SWM charges |                 |  |
| Benchmarks                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                    |                 | 90%                                     |                 |  |
|                                   | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 | Current 2019-20                         | Targets 2020-21 |  |
|                                   | 88                                                          | 90              | 99.29                                             | 99.45           | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.03                                          | 98.8            | 0                                       | 0               | 0                                       | 0               |  |

  

| Storm Water Drainage Indicators |                                          |  |  |  |                 |  |                                      |  |  |  |                 |  |  |  |  |  |  |  |
|---------------------------------|------------------------------------------|--|--|--|-----------------|--|--------------------------------------|--|--|--|-----------------|--|--|--|--|--|--|--|
|                                 | Coverage of storm water drainage network |  |  |  |                 |  | Incidence of water logging/ flooding |  |  |  |                 |  |  |  |  |  |  |  |
| Benchmarks                      | 100%                                     |  |  |  |                 |  | 0                                    |  |  |  |                 |  |  |  |  |  |  |  |
|                                 | Current 2019-20                          |  |  |  | Targets 2020-21 |  | Current 2019-20                      |  |  |  | Targets 2020-21 |  |  |  |  |  |  |  |
|                                 | 85.99                                    |  |  |  | 87.5            |  | 0                                    |  |  |  | 0               |  |  |  |  |  |  |  |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| sangod                                      |                                      | raj.            | Suresh Kumar Regar                                          |                 |                                                   |                 |                                                |                 | np sangod 325601                          |                 |                                                        |                 | 07450-233239                                   |                 | np.sangod@gmail.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 84.00                                | 85.00           | 83                                                          | 85              | 60.00                                             | 60.60           | 19.00                                          | 18.81           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 27.00                                        | 27.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100.0                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.46                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 96.60                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 98.16                                          | 100             | 0.3                                          | 5               | 96.25                                                    | 100             |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 40                                                          |                 |                                                   | 50              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Kaithoon                                    |                                      | Raj.            | Jitendra Kurar Meena                                        |                 |                                                   |                 |                                                |                 | Municipal Board Kaitoon                   |                 |                                                        |                 | 07442844291                                    |                 | npkaitoon@yahoo.com                          |                 |                                                          |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 70                                                          | 75              | 30.00                                             | 30.30           | 23.00                                          | 22.77           | 2.00                                      | 2.00            | 100.00                                                 | 100.00          | 86.50                                          | 88.23           | 30.00                                        | 31.00           | 78.00                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 97.61                                          | 98              | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |                                      |                 | 78.69                                                       | 85              | 97.92                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 95.45                                          | 96              | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |                                      |                 | 78.87                                                       |                 |                                                   | 80              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| MC Sawai Madhopur                           |                                      | Raj             | Ravindra Singh Yadav                                        |                 |                                                   |                 |                                                |                 | MC sawai madhopur 322021                  |                 |                                                        |                 | 07462-220386                                   |                 | Swmnagarpalika@yahoo.com                     |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 82.00           | 92.86                                                       | 95              | 80.00                                             | 80.80           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 95.00                                                  | 95.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 97.55                                | 98.00           | 35.21                                                       | 50              | 29.06                                             | 40              | 96.90                                          | 100             | 80.00                                     | 85.00           | 20.00                                                  | 25.00           | 95.85                                          | 100             | 0.00                                         | 20.00           | 0                                                         | 10.00           |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 81.90                                                       | 100             | 95.03                                             | 100             | 13.07                                          | 20.00           | 8.49                                      | 15.00           | 6.53                                                   | 10.00           | 97.77                                          | 98.80           | 0                                            | 5.00            | 0                                                         | 5.00            |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 75.13                                                       |                 |                                                   | 78.03           |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 |                                                |                 | Postal address with PIN code              |                 |                                                        |                 | Phone & Fax nos.                               |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Gangapur city                               |                                      | Raj.            | Sh. Deepak Chauhan                                          |                 |                                                   |                 |                                                |                 | MC Gangapur City-322201                   |                 |                                                        |                 | 07463-234041                                   |                 | eo.nagarpalikaggc@gmail.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 65.00                                | 67.00           | 49.91                                                       | 50              | 60.00                                             | 60.60           | 22.00                                          | 21.78           | 1.00                                      | 1.00            | 86.00                                                  | 86.00           | 87.00                                          | 88.74           | 18.00                                        | 20.00           | 78.20                                                     | 73.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 25              | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 77.52                                                       | 100             | 90.90                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 96.55                                          | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 76.08                                                       |                 |                                                   | 85              |                                                |                 | 8                                         |                 |                                                        | 5               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                               | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                |                 |                                           | Postal address with PIN code |                                                        |                 |                                                 |                 |                                                | Phone & Fax nos. |                                              | Email id.            |                                                          |                 |
|----------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|------------------------------|--------------------------------------------------------|-----------------|-------------------------------------------------|-----------------|------------------------------------------------|------------------|----------------------------------------------|----------------------|----------------------------------------------------------|-----------------|
| Karauli                                            | Raj                                                         | Shambhu Lal Meena                                      |                                                   |                 |                                                |                 |                                           | N.P Karauli 322241           |                                                        |                 |                                                 |                 |                                                | 07464-220037     |                                              | np.karauli@yahoo.com |                                                          |                 |
| <b>Water Supply Indicators</b>                     |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
|                                                    | Coverage of water supply Connections                        |                                                        | Per capita supply of water                        |                 | Extent of metering of water connections        |                 | Extent of non revenue water               |                              | Continuity of water supply                             |                 | Quality of water supplied                       |                 | Efficiency in redressal of customer complaints |                  | Cost recovery in water supply services       |                      | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 135 lpcd                                          |                 | 100%                                           |                 | 20%                                       |                              | 24 hours                                               |                 | 100%                                            |                 | 80%                                            |                  | 100%                                         |                      | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21      | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 52.72                                                       | 60                                                     | 88.94                                             | 105             | 55.99                                          | 70              | 16.04                                     | 15                           | 01                                                     | 01              | 100                                             | 100             | 83.04                                          | 85               | 20.91                                        | 30                   | 19.92                                                    | 10              |
| <b>Sewage Management (Sewerage and Sanitation)</b> |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
|                                                    | Coverage of toilets                                         |                                                        | Coverage of sewage network services               |                 | Collection efficiency of the sewage network    |                 | Adequacy of sewage treatment capacity     |                              | Quality of sewage treatment                            |                 | Extent of reuse and recycling of treated sewage |                 | Efficiency in redressal of customer complaints |                  | Extent of cost recovery in sewage management |                      | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 100%                                      |                              | 100%                                                   |                 | 20%                                             |                 | 80%                                            |                  | 100%                                         |                      | 90%                                                      |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21      | Current 2019-20                                          | Targets 2020-21 |
|                                                    | 100                                                         | 100                                                    | 14.21                                             | 20              | 51.86                                          | 60              | 66.48                                     | 70                           | 90.38                                                  | 95              | 0                                               | 5               | 80.98                                          | 100              | 0                                            | 5                    | 0                                                        | 5               |
| <b>Solid Waste Management Indicators</b>           |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
|                                                    | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                              | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints  |                 | Extent of cost recovery in SWM services        |                  | Efficiency in collection of SWM charges      |                      |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                 | 80%                                       |                              | 100%                                                   |                 | 80%                                             |                 | 100%                                           |                  | 90%                                          |                      |                                                          |                 |
|                                                    | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21              | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                 | Targets 2020-21 | Current 2019-20                                | Targets 2020-21  | Current 2019-20                              | Targets 2020-21      |                                                          |                 |
|                                                    | 100                                                         | 100                                                    | 99.82                                             | 100             | 0                                              | 50              | 0                                         | 25                           | 0                                                      | 5               | 94.30                                           | 100             | 0                                              | 5                | 0                                            | 5                    |                                                          |                 |
| <b>Storm Water Drainage Indicators</b>             |                                                             |                                                        |                                                   |                 |                                                |                 |                                           |                              |                                                        |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
|                                                    | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                 |                                           |                              | Incidence of water logging/ flooding                   |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
| Benchmarks                                         | 100%                                                        |                                                        |                                                   |                 |                                                |                 |                                           |                              | 0                                                      |                 |                                                 |                 |                                                |                  |                                              |                      |                                                          |                 |
|                                                    | Current 2019-20                                             |                                                        |                                                   |                 | Targets 2020-21                                |                 |                                           |                              | Current 2019-20                                        |                 |                                                 |                 | Targets 2020-21                                |                  |                                              |                      |                                                          |                 |
|                                                    | 26.15                                                       |                                                        |                                                   |                 | 35                                             |                 |                                           |                              | 10                                                     |                 |                                                 |                 | 0                                              |                  |                                              |                      |                                                          |                 |

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राजस्थान राज-पत्र, जून, 10, 2020

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |  |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                          |                 |
|---------------------------------------------|--|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|----------------------------------------------------------|-----------------|
| Todabhim                                    |  |                                      | raj.            | Rohit Kumar Meel, Executive Officer                         |                 |                                                   |                 | nagar palika todabhim 321611                   |                 |                                           |                 | 07461-230048                                           |                 |                                                |                 | ulb.tdm@gmail.com                            |                 |                                                          |                 |
| Water Supply Indicators                     |  |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply-related charges |                 |
| Benchmarks                                  |  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |  | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |  | 82.00                                | 84.00           | 78.57                                                       | 80              | 25.00                                             | 25.25           | 17.00                                          | 16.83           | 1.00                                      | 1.00            | 100.00                                                 | 100.00          | 87.00                                          | 88.74           | 15.00                                        | 19.00           | 77.80                                                    | 73.20           |
| Sewage Management (Sewerage and Sanitation) |  |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges               |                 |
| Benchmarks                                  |  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |  | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |  | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.25                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Solid Waste Management Indicators           |  |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                  |                 |
| Benchmarks                                  |  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                      |                 |
|                                             |  |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                          | Targets 2020-21 |
|                                             |  |                                      |                 | 99.22                                                       | 100             | 98.29                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 99.13                                          | 100             | 0                                            | 0               | 0                                                        | 0               |
| Storm Water Drainage Indicators             |  |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
| Benchmarks                                  |  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                          |                 |
|                                             |  |                                      |                 | 25.38                                                       |                 |                                                   | 30              |                                                |                 | 0.00                                      |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                          |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Itawa                                       |                                      | raj.            | Jiendra Kumar Paras                                         |                 |                                                   |                 | Municipal Board Itawa                          |                 |                                           |                 | 07458-225057                                           |                 |                                                |                 | itawanagarpalika@gmail.com                   |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 74.00                                | 76.00           | 70                                                          | 70              | 30.00                                             | 30.30           | 24.00                                          | 23.76           | 2.00                                      | 2.00            | 77.00                                                  | 77.00           | 86.50                                          | 88.23           | 26.00                                        | 27.00           | 68.00                                                     | 64.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 89.36                                          | 100             | 17.38                                     | 25              | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 84.44                                                       |                 |                                                   | 90              |                                                |                 | 4                                         |                 |                                                        | 3               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Kishan Garh Bas                             |                                      | raj.            | Devilal Choudhary                                           |                 |                                                   |                 | Near IT Centre Ganj Kishangarh Bas 301405      |                 |                                           |                 | 01460-242233                                           |                 |                                                |                 | npkishangarhbas@gmail.com                    |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 75.00                                | 77.00           | 95                                                          | 100             | 30.00                                             | 30.30           | 24.00                                          | 23.76           | 1.00                                      | 1.00            | 65.00                                                  | 75.00           | 86.80                                          | 88.54           | 30.00                                        | 30.00           | 68.00                                                     | 64.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 0               | 0                                            | 0               | 0                                                         | 0               |
|                                             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 100                                                         | 100             | 100                                               | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 37.5                                                        |                 |                                                   | 40              |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Forma

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                                      |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|--------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Rupbas                                      |                                      | raj.            | Natwar Baswal                                               |                 |                                                   |                 | Rupbas                                         |                                      |                                           |                 | 05645-273210                                           |                 |                                                |                 | rupbasnagarpalika@gmail.com                  |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                      | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                      | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 65.00                                | 66.00           | 50                                                          | 50              | 30.00                                             | 30.30           | 24.00                                          | 23.76                                | 0.75                                      | 0.75            | 67.00                                                  | 80.00           | 87.00                                          | 88.74           | 28.00                                        | 28.00           | 72.30                                                     | 68.00           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 92.94                                | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                      | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 72.69                                                       | 75              | 73.89                                             | 90.00           | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0               | 100                                            | 100             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                | Incidence of water logging/ flooding |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                | 0                                    |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 | Targets 2020-21                                   |                 |                                                | Current 2019-20                      |                                           | Targets 2020-21 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 35.71                                                       |                 | 50                                                |                 |                                                | 1                                    |                                           | 1               |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |

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| Name of the city/ULB                        |                                      |                 | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                | Postal address with PIN code         |                                           |                 |                                                        | Phone & Fax nos. |                                                |                 |                                              | Email id.                       |                                                           |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|--------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|------------------|------------------------------------------------|-----------------|----------------------------------------------|---------------------------------|-----------------------------------------------------------|-----------------|--|
| Degana                                      |                                      |                 | raj.                                                        | Sunil                                                  |                                                   |                 |                                                | MB Degana 341503                     |                                           |                 |                                                        | 01587-222240     |                                                |                 |                                              | Nagarpalikadegana2015@gmail.com |                                                           |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                                                        | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                      | Continuity of water supply                |                 | Quality of water supplied                              |                  | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                                 | Efficiency in collection of water supply- related charges |                 |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                                                        | 100%                                              |                 | 20%                                            |                                      | 24 hours                                  |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                                 | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 86.00                                | 87.00           | 78                                                          | 80                                                     | 42.00                                             | 42.42           | 20.00                                          | 19.80                                | 0.50                                      | 0.50            | 62.00                                                  | 80.00            | 87.50                                          | 89.25           | 42.00                                        | 42.00                           | 72.30                                                     | 68.00           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                                                        | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                                 | Efficiency in collection of sewage charges                |                 |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                                      | 100%                                      |                 | 20%                                                    |                  | 80%                                            |                 | 100%                                         |                                 | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 98.69                                | 98.70           | 0                                                           | 0                                                      | 0                                                 | 0               | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0                | 0                                              | 0               | 0                                            | 0                               | 0                                                         | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                                 | Efficiency in collection of SWM charges                   |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                                      | 80%                                       |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                                 | 90%                                                       |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                 | Current 2019-20                                           | Targets 2020-21 |  |
|                                             |                                      |                 | 98.05                                                       | 98.10                                                  | 83.98                                             | 85              | 0                                              | 0                                    | 0                                         | 0               | 0                                                      | 0                | 87.05                                          | 88              | 0                                            | 0                               | 0                                                         | 0               |  |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                                      |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                | Incidence of water logging/ flooding |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                                                        |                                                   |                 |                                                | 0                                    |                                           |                 |                                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                                                        | Targets 2020-21                                   |                 |                                                | Current 2019-20                      |                                           |                 | Targets 2020-21                                        |                  |                                                |                 |                                              |                                 |                                                           |                 |  |
|                                             |                                      |                 | 5.38                                                        |                                                        | 7                                                 |                 |                                                | 20                                   |                                           |                 | 16                                                     |                  |                                                |                 |                                              |                                 |                                                           |                 |  |

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| Name of the city/ULB                        |                                      |                 | State                                                       | Name of the Municipal Commissioner / Executive Officer |                                                   |                 |                                                | Postal address with PIN code |                                           |                 |                                                        | Phone & Fax nos. |                                                |                 |                                              | Email id.                  |                                                           |                 |  |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------|-----------------|------------------------------------------------|------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|------------------|------------------------------------------------|-----------------|----------------------------------------------|----------------------------|-----------------------------------------------------------|-----------------|--|
| Mahwa Dausa                                 |                                      |                 | raj.                                                        | Tejram Meena                                           |                                                   |                 |                                                | 321608                       |                                           |                 |                                                        | 9887337938       |                                                |                 |                                              | Nagarpalikamahwa@gmail.com |                                                           |                 |  |
| Water Supply Indicators                     |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                                                        | Extent of metering of water connections           |                 | Extent of non revenue water                    |                              | Continuity of water supply                |                 | Quality of water supplied                              |                  | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                            | Efficiency in collection of water supply- related charges |                 |  |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                                                        | 100%                                              |                 | 20%                                            |                              | 24 hours                                  |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                            | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21            | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 74.00                                | 76.00           | 67                                                          | 70                                                     | 42.00                                             | 42.42           | 26.00                                          | 25.74                        | 0.75                                      | 0.75            | 75.00                                                  | 75.00            | 87.00                                          | 88.74           | 40.00                                        | 40.00                      | 73.00                                                     | 68.80           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                                                        | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                              | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                            | Efficiency in collection of sewage charges                |                 |  |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 100%                                      |                 | 20%                                                    |                  | 80%                                            |                 | 100%                                         |                            | 90%                                                       |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21            | Current 2019-20                                           | Targets 2020-21 |  |
|                                             | 96.67                                | 100             | 0                                                           | 0                                                      | 0                                                 | 0               | 0                                              | 0                            | 0                                         | 0               | 0                                                      | 0                | 0                                              | 0               | 0                                            | 0                          | 0                                                         | 0               |  |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             |                                      |                 | Household level coverage of solid waste management services |                                                        | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                              | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                            | Efficiency in collection of SWM charges                   |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                                                        | 100%                                              |                 | 100%                                           |                              | 80%                                       |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                            | 90%                                                       |                 |  |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21                                        | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21              | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21            | Current 2019-20                                           | Targets 2020-21 |  |
|                                             |                                      |                 | 97.4                                                        | 100                                                    | 100                                               | 100             | 0                                              | 0                            | 0                                         | 0               | 0                                                      | 0                | 96.80                                          | 100             | 0                                            | 0                          | 0                                                         | 0               |  |
|                                             |                                      |                 |                                                             |                                                        |                                                   |                 |                                                |                              |                                           |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                                                        |                                                   |                 |                                                |                              | Incidence of water logging/ flooding      |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
| Benchmarks                                  |                                      |                 | 100%                                                        |                                                        |                                                   |                 |                                                |                              | 0                                         |                 |                                                        |                  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             |                                      |                 | Current 2019-20                                             |                                                        |                                                   | Targets 2020-21 |                                                |                              | Current 2019-20                           |                 |                                                        | Targets 2020-21  |                                                |                 |                                              |                            |                                                           |                 |  |
|                                             |                                      |                 | 48.48                                                       |                                                        |                                                   | 60              |                                                |                              | 0                                         |                 |                                                        | 0                |                                                |                 |                                              |                            |                                                           |                 |  |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        | State                                | Name of the Municipal Commissioner / Executive Officer |                                                             |                 |                                                   | Postal address with PIN code |                                                |                                      |                                           | Phone & Fax nos. |                                                        |                 |                                                | Email id.                      |                                              |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|------------------------------|------------------------------------------------|--------------------------------------|-------------------------------------------|------------------|--------------------------------------------------------|-----------------|------------------------------------------------|--------------------------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Nasirabad(Ajmer)                            | raj.                                 | Mahendra Singh Charan                                  |                                                             |                 |                                                   | Municipal Board<br>Nasirabad |                                                |                                      |                                           | 01491-297191     |                                                        |                 |                                                | NasirabadNagarPalika@gmail.com |                                              |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                                                        |                                                             |                 |                                                   |                              |                                                |                                      |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                                                        | Per capita supply of water                                  |                 | Extent of metering of water connections           |                              | Extent of non revenue water                    |                                      | Continuity of water supply                |                  | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                                | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                                                        | 135 lpcd                                                    |                 | 100%                                              |                              | 20%                                            |                                      | 24 hours                                  |                  | 100%                                                   |                 | 80%                                            |                                | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21              | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21  | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 54.26                                | 56                                                     | 25.06                                                       | 30              | 0                                                 | 0                            | 0                                              | 0                                    | 1                                         | 1                | 100                                                    | 100             | 70                                             | 80                             | 0                                            | 0               | 0                                                         | 0               |
| Sewage Management (Sewerage and Sanitation) |                                      |                                                        |                                                             |                 |                                                   |                              |                                                |                                      |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                                                        | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                              | Adequacy of sewage treatment capacity          |                                      | Quality of sewage treatment               |                  | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                                | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                                                        | 100%                                                        |                 | 100%                                              |                              | 100%                                           |                                      | 100%                                      |                  | 20%                                                    |                 | 80%                                            |                                | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21              | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21  | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100                                                    | 100                                                         | 100             | 0                                                 | 0                            | 0                                              | 0                                    | 0                                         | 0                | 0                                                      | 0               | 80                                             | 84                             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                                                        |                                                             |                 |                                                   |                              |                                                |                                      |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
|                                             |                                      |                                                        | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                              | Extent of segregation of municipal solid waste |                                      | Extent of municipal solid waste recovered |                  | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                                | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 | 100%                                              |                              | 100%                                           |                                      | 80%                                       |                  | 100%                                                   |                 | 80%                                            |                                | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21              | Current 2019-20                                | Targets 2020-21                      | Current 2019-20                           | Targets 2020-21  | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                                                        | 100                                                         | 100             | 100                                               | 100                          | 0                                              | 0                                    | 0                                         | 0                | 0                                                      | 0               | 70                                             | 75                             | 0                                            | 0               | 0                                                         | 0               |
| Storm Water Drainage Indicators             |                                      |                                                        |                                                             |                 |                                                   |                              |                                                |                                      |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
|                                             |                                      |                                                        | Coverage of storm water drainage network                    |                 |                                                   |                              |                                                | Incidence of water logging/ flooding |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 |                                                   |                              |                                                | 0                                    |                                           |                  |                                                        |                 |                                                |                                |                                              |                 |                                                           |                 |
|                                             |                                      |                                                        | Current 2019-20                                             |                 | Targets 2020-21                                   |                              | Current 2019-20                                |                                      | Targets 2020-21                           |                  | Current 2019-20                                        |                 | Targets 2020-21                                |                                |                                              |                 |                                                           |                 |
|                                             |                                      |                                                        | 90                                                          |                 | 92                                                |                              | 0                                              |                                      | 0                                         |                  | 0                                                      |                 | 0                                              |                                |                                              |                 |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        |                                      | State           | Name of the Municipal Commissioner / Executive Officer      |                 |                                                   |                 | Postal address with PIN code                   |                 |                                           |                 | Phone & Fax nos.                                       |                 |                                                |                 | Email id.                                    |                 |                                                           |                 |
|---------------------------------------------|--------------------------------------|-----------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|-----------------|-------------------------------------------|-----------------|--------------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------------------------|-----------------|-----------------------------------------------------------|-----------------|
| Khatushyamji                                |                                      | raj.            | Kamlesh Kumar Meena                                         |                 |                                                   |                 | Khatuhsyamji-332602                            |                 |                                           |                 | 01576-231888                                           |                 |                                                |                 | Khatushyamji-jaipur@gmail.com                |                 |                                                           |                 |
| Water Supply Indicators                     |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of water supply Connections |                 | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                 | Continuity of water supply                |                 | Quality of water supplied                              |                 | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                 | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  | 100%                                 |                 | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                 | 24 hours                                  |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 79.00                                | 80.00           | 65                                                          | 70              | 35.00                                             | 35.35           | 21.00                                          | 20.79           | 1.00                                      | 1.00            | 83.00                                                  | 83.00           | 93.00                                          | 94.86           | 30.00                                        | 30.00           | 70.00                                                     | 65.60           |
| Sewage Management (Sewerage and Sanitation) |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             | Coverage of toilets                  |                 | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                 | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                 | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  | 100%                                 |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 100%                                      |                 | 20%                                                    |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             | Current 2019-20                      | Targets 2020-21 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             | 100                                  | 100             | 0                                                           | 0               | 0                                                 | 0               | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 0                                              | 100             | 0                                            | 0               | 0                                                         | 0               |
| Solid Waste Management Indicators           |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                 | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                 | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                 | Efficiency in collection of SWM charges                   |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                 | 80%                                       |                 | 100%                                                   |                 | 80%                                            |                 | 100%                                         |                 | 90%                                                       |                 |
|                                             |                                      |                 | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21 | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21 | Current 2019-20                                           | Targets 2020-21 |
|                                             |                                      |                 | 71.42                                                       | 100             | 68.99                                             | 100             | 0                                              | 0               | 0                                         | 0               | 0                                                      | 0               | 80                                             | 100             | 0                                            | 20              | 0                                                         | 25              |
| Storm Water Drainage Indicators             |                                      |                 |                                                             |                 |                                                   |                 |                                                |                 |                                           |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Coverage of storm water drainage network                    |                 |                                                   |                 |                                                |                 | Incidence of water logging/ flooding      |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
| Benchmarks                                  |                                      |                 | 100%                                                        |                 |                                                   |                 |                                                |                 | 0                                         |                 |                                                        |                 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | Current 2019-20                                             |                 |                                                   | Targets 2020-21 |                                                |                 | Current 2019-20                           |                 |                                                        | Targets 2020-21 |                                                |                 |                                              |                 |                                                           |                 |
|                                             |                                      |                 | 40                                                          |                 |                                                   | 100             |                                                |                 | 0                                         |                 |                                                        | 0               |                                                |                 |                                              |                 |                                                           |                 |

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

| Name of the city/ULB                        |  |  | State                                | Name of the Municipal Commissioner / Executive Officer      |                                     |                                                   |                                             | Postal address with PIN code                   |                                       |                                           |                             | Phone & Fax nos.                                       |                                                 |                                                |                                                | Email id.                               |                                              |                                         |                                                           |                 |
|---------------------------------------------|--|--|--------------------------------------|-------------------------------------------------------------|-------------------------------------|---------------------------------------------------|---------------------------------------------|------------------------------------------------|---------------------------------------|-------------------------------------------|-----------------------------|--------------------------------------------------------|-------------------------------------------------|------------------------------------------------|------------------------------------------------|-----------------------------------------|----------------------------------------------|-----------------------------------------|-----------------------------------------------------------|-----------------|
| Thanagazi                                   |  |  | raj.                                 | Fateh singh Meena                                           |                                     |                                                   |                                             | Thanagaz-301022                                |                                       |                                           |                             | 7073873155                                             |                                                 |                                                |                                                | \Np.thanagazi@gmail.com                 |                                              |                                         |                                                           |                 |
| Water Supply Indicators                     |  |  |                                      |                                                             |                                     |                                                   |                                             |                                                |                                       |                                           |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  | Coverage of water supply Connections |                                                             | Per capita supply of water          |                                                   | Extent of metering of water connections     |                                                | Extent of non revenue water           |                                           | Continuity of water supply  |                                                        | Quality of water supplied                       |                                                | Efficiency in redressal of customer complaints |                                         | Cost recovery in water supply services       |                                         | Efficiency in collection of water supply- related charges |                 |
| Benchmarks                                  |  |  | 100%                                 |                                                             | 135 lpcd                            |                                                   | 100%                                        |                                                | 20%                                   |                                           | 24 hours                    |                                                        | 100%                                            |                                                | 80%                                            |                                         | 100%                                         |                                         | 90%                                                       |                 |
|                                             |  |  | Current 2019-20                      | Targets 2020-21                                             | Current 2019-20                     | Targets 2020-21                                   | Current 2019-20                             | Targets 2020-21                                | Current 2019-20                       | Targets 2020-21                           | Current 2019-20             | Targets 2020-21                                        | Current 2019-20                                 | Targets 2020-21                                | Current 2019-20                                | Targets 2020-21                         | Current 2019-20                              | Targets 2020-21                         | Current 2019-20                                           | Targets 2020-21 |
|                                             |  |  | 75.00                                | 76.00                                                       | 40                                  | 45                                                | 0.00                                        | 0.00                                           | 19.00                                 | 18.81                                     | 1.00                        | 1.00                                                   | 79.00                                           | 85.00                                          | 82.00                                          | 83.64                                   | 30.00                                        | 30.00                                   | 64.00                                                     | 60.00           |
| Sewage Management (Sewerage and Sanitation) |  |  |                                      |                                                             |                                     |                                                   |                                             |                                                |                                       |                                           |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  | Coverage of toilets                  |                                                             | Coverage of sewage network services |                                                   | Collection efficiency of the sewage network |                                                | Adequacy of sewage treatment capacity |                                           | Quality of sewage treatment |                                                        | Extent of reuse and recycling of treated sewage |                                                | Efficiency in redressal of customer complaints |                                         | Extent of cost recovery in sewage management |                                         | Efficiency in collection of sewage charges                |                 |
| Benchmarks                                  |  |  | 100%                                 |                                                             | 100%                                |                                                   | 100%                                        |                                                | 100%                                  |                                           | 100%                        |                                                        | 20%                                             |                                                | 80%                                            |                                         | 100%                                         |                                         | 90%                                                       |                 |
|                                             |  |  | Current 2019-20                      | Targets 2020-21                                             | Current 2019-20                     | Targets 2020-21                                   | Current 2019-20                             | Targets 2020-21                                | Current 2019-20                       | Targets 2020-21                           | Current 2019-20             | Targets 2020-21                                        | Current 2019-20                                 | Targets 2020-21                                | Current 2019-20                                | Targets 2020-21                         | Current 2019-20                              | Targets 2020-21                         | Current 2019-20                                           | Targets 2020-21 |
|                                             |  |  | 94.99                                | 100                                                         | 0                                   | 0                                                 | 0                                           | 0                                              | 0                                     | 0                                         | 0                           | 0                                                      | 0                                               | 0                                              | 0                                              | 0                                       | 0                                            | 0                                       | 0                                                         | 0               |
| Solid Waste Management Indicators           |  |  |                                      |                                                             |                                     |                                                   |                                             |                                                |                                       |                                           |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  |                                      | Household level coverage of solid waste management services |                                     | Efficiency of collection of municipal solid waste |                                             | Extent of segregation of municipal solid waste |                                       | Extent of municipal solid waste recovered |                             | Extent of scientific disposal of municipal solid waste |                                                 | Efficiency in redressal of customer complaints |                                                | Extent of cost recovery in SWM services |                                              | Efficiency in collection of SWM charges |                                                           |                 |
| Benchmarks                                  |  |  |                                      | 100%                                                        |                                     | 100%                                              |                                             | 100%                                           |                                       | 80%                                       |                             | 100%                                                   |                                                 | 80%                                            |                                                | 100%                                    |                                              | 90%                                     |                                                           |                 |
|                                             |  |  |                                      | Current 2019-20                                             | Targets 2020-21                     | Current 2019-20                                   | Targets 2020-21                             | Current 2019-20                                | Targets 2020-21                       | Current 2019-20                           | Targets 2020-21             | Current 2019-20                                        | Targets 2020-21                                 | Current 2019-20                                | Targets 2020-21                                | Current 2019-20                         | Targets 2020-21                              | Current 2019-20                         | Targets 2020-21                                           |                 |
|                                             |  |  |                                      | 0                                                           | 50                                  | 100                                               | 100                                         | 0                                              | 40                                    | 0                                         | 10                          | 0                                                      | 50                                              | 80                                             | 90                                             | 1.44                                    | 5                                            | 0                                       | 5                                                         |                 |
| Storm Water Drainage Indicators             |  |  |                                      |                                                             |                                     |                                                   |                                             |                                                |                                       |                                           |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  |                                      | Coverage of storm water drainage network                    |                                     |                                                   |                                             |                                                |                                       | Incidence of water logging/ flooding      |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
| Benchmarks                                  |  |  |                                      | 100%                                                        |                                     |                                                   |                                             |                                                |                                       | 0                                         |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  |                                      | Current 2019-20                                             |                                     | Targets 2020-21                                   |                                             | Current 2019-20                                |                                       | Targets 2020-21                           |                             | Current 2019-20                                        |                                                 | Targets 2020-21                                |                                                |                                         |                                              |                                         |                                                           |                 |
|                                             |  |  |                                      | 2.27                                                        |                                     | 10                                                |                                             | 0                                              |                                       | 0                                         |                             |                                                        |                                                 |                                                |                                                |                                         |                                              |                                         |                                                           |                 |

### 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB                        | State                                | Name of the Municipal Commissioner / Executive Officer |                                                             |                 |                                                   |                 |                                                | Postal address with PIN code           |                                           |                 |                                                        | Phone & Fax nos. |                                                |                 |                                              | Email id.                                |                                                          |                 |  |
|---------------------------------------------|--------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|-----------------|---------------------------------------------------|-----------------|------------------------------------------------|----------------------------------------|-------------------------------------------|-----------------|--------------------------------------------------------|------------------|------------------------------------------------|-----------------|----------------------------------------------|------------------------------------------|----------------------------------------------------------|-----------------|--|
| Partapur Garhi                              | raj.                                 | Vijay Dantla                                           |                                                             |                 |                                                   |                 |                                                | Municipal Board Partapur Garhi, 327024 |                                           |                 |                                                        | 9079862574       |                                                |                 |                                              | NagarPalika Partapur Garhi 123@gmail.com |                                                          |                 |  |
| Water Supply Indicators                     |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                        |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             | Coverage of water supply Connections |                                                        | Per capita supply of water                                  |                 | Extent of metering of water connections           |                 | Extent of non revenue water                    |                                        | Continuity of water supply                |                 | Quality of water supplied                              |                  | Efficiency in redressal of customer complaints |                 | Cost recovery in water supply services       |                                          | Efficiency in collection of water supply-related charges |                 |  |
| Benchmarks                                  | 100%                                 |                                                        | 135 lpcd                                                    |                 | 100%                                              |                 | 20%                                            |                                        | 24 hours                                  |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                                          | 90%                                                      |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                        | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                          | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 82.00                                | 82.00                                                  | 71                                                          | 75              | 22.00                                             | 22.22           | 26.00                                          | 25.74                                  | 1.00                                      | 1.00            | 80.00                                                  | 85.00            | 85.00                                          | 86.70           | 30.00                                        | 30.00                                    | 70.00                                                    | 65.60           |  |
| Sewage Management (Sewerage and Sanitation) |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                        |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             | Coverage of toilets                  |                                                        | Coverage of sewage network services                         |                 | Collection efficiency of the sewage network       |                 | Adequacy of sewage treatment capacity          |                                        | Quality of sewage treatment               |                 | Extent of reuse and recycling of treated sewage        |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in sewage management |                                          | Efficiency in collection of sewage charges               |                 |  |
| Benchmarks                                  | 100%                                 |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                        | 100%                                      |                 | 20%                                                    |                  | 80%                                            |                 | 100%                                         |                                          | 90%                                                      |                 |  |
|                                             | Current 2019-20                      | Targets 2020-21                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                        | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                          | Current 2019-20                                          | Targets 2020-21 |  |
|                                             | 86.99                                | 90.00                                                  | 0                                                           | 20.00           | 0                                                 | 0               | 0                                              | 0                                      | 0                                         | 0               | 0                                                      | 0                | 0                                              | 0               | 0                                            | 0                                        | 0                                                        | 0               |  |
| Solid Waste Management Indicators           |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                        |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             |                                      |                                                        | Household level coverage of solid waste management services |                 | Efficiency of collection of municipal solid waste |                 | Extent of segregation of municipal solid waste |                                        | Extent of municipal solid waste recovered |                 | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints |                 | Extent of cost recovery in SWM services      |                                          | Efficiency in collection of SWM charges                  |                 |  |
| Benchmarks                                  |                                      |                                                        | 100%                                                        |                 | 100%                                              |                 | 100%                                           |                                        | 80%                                       |                 | 100%                                                   |                  | 80%                                            |                 | 100%                                         |                                          | 90%                                                      |                 |  |
|                                             |                                      |                                                        | Current 2019-20                                             | Targets 2020-21 | Current 2019-20                                   | Targets 2020-21 | Current 2019-20                                | Targets 2020-21                        | Current 2019-20                           | Targets 2020-21 | Current 2019-20                                        | Targets 2020-21  | Current 2019-20                                | Targets 2020-21 | Current 2019-20                              | Targets 2020-21                          | Current 2019-20                                          | Targets 2020-21 |  |
|                                             |                                      |                                                        | 52.95                                                       | 70.00           | 60.61                                             | 80.00           | 0                                              | 0                                      | 0                                         | 0               | 0                                                      | 0                | 73.33                                          | 90.00           | 0                                            | 0                                        | 0                                                        | 0               |  |
| Storm Water Drainage Indicators             |                                      |                                                        |                                                             |                 |                                                   |                 |                                                |                                        |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             |                                      | Coverage of storm water drainage network               |                                                             |                 |                                                   |                 |                                                | Incidence of water logging/ flooding   |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
| Benchmarks                                  |                                      | 100%                                                   |                                                             |                 |                                                   |                 |                                                | 0                                      |                                           |                 |                                                        |                  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             |                                      | Current 2019-20                                        |                                                             |                 |                                                   | Targets 2020-21 |                                                | Current 2019-20                        |                                           |                 |                                                        | Targets 2020-21  |                                                |                 |                                              |                                          |                                                          |                 |  |
|                                             |                                      | 7.35                                                   |                                                             |                 |                                                   | 20.00           |                                                | 0                                      |                                           |                 |                                                        | 0                |                                                |                 |                                              |                                          |                                                          |                 |  |

**Note : Water Supply Bench Marks would be subjected to -**

- 1 Availability of water in the sources.
- 2 Adequate resources for O&M are available.
- 3 Sufficient budget is allocated by the Finance Department to cover uncovered areas and replacement of old & dilapidated infrastructures.

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